# Professional Summary

Innovative Software Engineer with more than 4 years and 5 months of consolidating expertise in Salesforce development, analysis, design, testing, and implementation of various web applications also with customization, Administration, Lightning Web Component (LWC) Partner community, Security review process and app distribution using App-Exchange/Trialforce. Trained and Certified Salesforce Platform Developer. Demonstrated leadership abilities and teamwork skills as well as the ability to accomplish tasks under minimal direction and supervision.

# Skills

* **Salesforce/Force.com:** Apex, Secure coding guidelines, security review, Batch Apex, Schedule Apex, Future Methods, Remote Actions, SOQL, SOSL, Workflow Rule, Process Builder, Sites, Approval Process, Record Types, Validation Rule, Profile, Users, Roles & Permissions, Reports, Dashboards, Tasks, Events, Page layouts, Test Class Development, Unit Testing, Salesforce DX, Web Services, REST API, Managed packages, Changeset, Flows, Custom Metadata, Lightning Web Component Framework (LWC)
* **Trial Org Customization:** Custom Branded Login page, Custom Branded Email, TMO & TSO, App-Exchange
* **Salesforce Community:** Community builder, Single Sign-On, Redirection to the org login page and redirect to the community, Partner’s Community Portal
* **Web Technologies**: HTML5 & CSS3, JavaScript, AngularJS, Bootstrap, Visualforce, Lightning Web Component (LWC)
* **ETL & Data Tools**: Talend ETL, Salesforce Data Loader, DataLoader.io, MS Excel
* **Tools:** Eclipse IDE, VS Code, GIT, Jenkins & ANT Migration Tool, Gulp, Translation Workbench,

# Experience

**Hexaware Technologies, Pune** – *Senior Software Engineer*

*DECEMBER 2019 - PRESENT*

**Metacube Software PVT. LTD.,** Jaipur - *Software Engineer*

*JULY 2018 – DECEMBER 2019*

Worked on Xero, QB, accounting integrations, Salesforce Community, Product delivery & Release management for clients such as *Harley Davidson, Australia,* and several dealers from Canada.

**Metacube Software PVT. LTD.,** Jaipur - *Associate Software Engineer*

*JANUARY 2017 - JULY 2018*

Worked on complex data validations and manipulation on UI with auto-save functionality developed Customer onboarding process, Customer support process, Bulk data load manipulation/transformation.

**Metacube Software PVT. LTD.,** Jaipur - *Trainee Software Engineer*

*JULY 2016 - JANUARY 2017*

Basic training in Java development, develop a project “Survey-feedback” used for enduring the skills.

Work as a trainee software developer in the “Dealer VU” project.

# Projects

**HomeTrek, Aspen – USA Gov. Apartments & Housing Management for Aspen, Colorado**

*Role: Salesforce Developer, Salesforce Admin & Deployment Expert*

* Implemented Microsoft Sharepoint Integration for Off stack storage Using REST API and GRAPH API for Files and Attachments with a metadata framework to automatically delete from SF environment periodically
* Implemented Domain Model Trigger Implementation
* Implemented for ARGIS Map and ChargENT Payment Gateway
* Implemented Automatic Task Creation Framework
* Developed several LWC generic components such as Custom lookup, File Upload etc and complicated custom tailored LWC components
* Worked on customer Community designed several screens using Flows and LWC
* Implemented several customizations using Custom metadata, Apex & Standard tools

**Blackpurl - Dealership Management Systems (DMS) Product**

*Role: Salesforce Developer & Product Delivery*

* Worked on Xero, QB, MYOB accounting integrations using REST API
* Complex data validations and manipulation on UI with auto-save functionality
* Several sprint complex Product’s user stories which include real-time tax calculations, ordering, invoicing, Customized search within around 105 custom objects records
* Pilvo SMS Integration, Dynamic Forms mapping
* Developed a Retry mechanism framework for resyncing the failed accounting entries into 3rd party accounting applications
* Implementing of translation on Labels in the current project using Angular Translate
* Managing and leading the Product delivery team of 3 members for more than 6 months - delivered clients such as Harley Davidson, Australia and 35 other dealers from Canada.

**Blackpurl - CSP (Customer Support Process)**

*Role: Salesforce Developer*

* Setup and customized the Case management using Service cloud
* Implemented Web to Case, Email to case, Auto case assignment to queue
* Customized the service console case page to display as per the client’s request.
* Log casework time , Chatter posts and Email Notifications on the movement of cases

**Blackpurl - COP (Customer Onboarding Process)**

*Role: Salesforce Developer & Admin*

* Architectural Design and Implementation  
  Build COP to onboard new Blackpurl Customers within a 24 hours
* The onboarding process includes signup via email, Typeform and other data collection forms
* Bulk Data Load manipulation/Transformation framework using Talend ETL to clean and upload data in the Salesforce org on click of a button
* Credential Manager - Build an Architectural design for storing several Blackpurl’s client orgs admin credentials in a single Partner Business Org (PBO)

**Blackpurl - Community & License Management**

*Role: Salesforce Admin*

* Centralized Community setup with SSO
* Salesforce security approval process for Blackpurl managed package, facilitated Appexchange listing, Channel Partner App integration along with License Management App (LMA) tool for license management and revenue collection

# Education & Certification

* Winner of Metacube Smart Cookie challenge (Technical article writing competition) for (May’ 19)
* Salesforce Certified Platform Developer I (April’ 17)
* GLA University, Mathura, B.Tech, Computer Science & Engineering (May’ 16)
* Winner of GLA University Project Competition (March ‘ 15)

# Personal Details

**Name:** Nikhil Kumar Srivastava

**Date of Birth:** 18th April 1994

**Father’s Name:** Umesh Chandra

**Nationality:** Indian

**Languages Known:** English, Hindi

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