Pooja Jain

**Email:** pooja28jain94@gmail.com

**Mobile:** +91-8962343267

**Summary**

* Proficient Siebel Customer Relationship Management (CRM) developer with 2 years 6 months of experience.
* Having experience in Siebel Configuration using Siebel Tools and customization of Siebel Objects like Applets, Business Components, Screens, Views, Joins, Link, Picklists.
* Having good Knowledge around loading Reference Data.
* Have worked on Siebel admin activities like baseline release, deployments etc.
* Having Experience in Automaton Testing using Selenium and Cucumber.
* Having good debugging and problem-solving skills.
* Good understanding of business requirements and ability to deliver business logic within specific timeframe.
* Having proficient skills in implementing Workflow Process and Business Services, Integration Objects, Webservices.
* Having good understanding and hands on experience on other technologies as SQL, JAVA (Core).
* Worked with Siebel Innovation pack IP14.
* Good communication and interpersonal skills.
* Ability to work in an Agile way and capable of taking responsibility as individual and leading a team.
* Have experienced Scrum and Agile methodology.

**Experience Summary**

* Worked with **Worldpay from FIS (Indore)**

**Technical Skills**

* **Current Technology**

Siebel – CRM (IP14), Configuration, Open UI, Integration and Web Services

* **Other Technology**

SQL, PLSQL, Java Core, Cucumber, Selenium

**Educational Qualifications**

* Master of Computer Application (MCA) (2015-2018) from SCHOOL OF COMPUTER SCIENCE AND INFORMATION TECNOLOGY, DAVV UNIVERSITY, INDORE with 8.1 CGPA.
* Bachelor of Science B.SC. (C.S)from RAJIV GANDHI PG GOVT. COLLEGE, MANDSAUR with 68.66℅ in the year 2015.
* Higher Secondary School Certificate Examination from M.P Board with 79.6% in the year 2012**.**
* High School Certificate Examination from M.P Board with 64.16% in the year 2010.

**Work Experience**

**Project :** NAP (New Acquiring Platform)

**Employer’s Name :** Worldpay from FIS, Indore

* **Role** : Siebel Developer

**Duration** : (August 2019 to March 2021)

**Project Description:** New Acquiring Platform allow us to Onboard customers, Process customer transactions, Settle with the payment schemes, Pay our customers for completed transactions, Provide data insights, Deal with any issues that may arise along the way.

**Responsibilities:**

1. Converting Business Requirements into feasible Technical Solutions.
2. Have worked as a part of Build team and have supported testing cycles for the same.
3. Parallel with development develop automation test scripts in selenium
4. Load Reference Data through Shell Script.
5. After onboarding Customer, we will validate the customer and once the validation is complete, customer is promoted to live and feed to the other systems like billing.

**Internship Details:**

**Company name :** Worldpay from FIS

**Role :** Java Developer

**Duration :** 22 January 2018 to 30 May 2018

**Project name :** Movie4 U

**Project Description :** It is a movie website. In which we use new technologies like

REST (API), Maven, to make our website more

User friendly.

**Technology Used :** Servlet, JDBC, Rest, Maven.

**Key Learning :** Rest, Maven, Documentation, working culture in an Organization, Being Patient, always having a point of view, Always Bringing a solution, Encourage Feedbacks.

**Personal Information:**

* Name: Pooja Jain
* Date of Birth: 28th October 1994
* Permanent Address: 23, Jain Colony, Mandsaur (M.P) -458001
* Marital Status: Single
* Email Id: pooja28jain94@gmail.com
* Mobile No.: +918962343267 (India)
* Current Location: Indore, (M.P)