PROFESSIONAL SUMMARY:

* Over all 7 years of experience in **IT/Salesforce** and **3** years in **Vlocity**.
* Experience in all phases of Software Development Life Cycle (SDLC) involving requirement gathering, requirement analysis, design, development, implementation & enhancement of projects in SalesForce.com.
* Worked on Vlocity components **Dataraptors (Load, Post, Transform), IntegrationProcedures, Omniscripts and Vlocity Cards.**
* Experience in implementation of Custom apps using Apex Controller, Visual force Pages, Triggers, Test Classes
* Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard.
* Had knowledge on Migration tools like ANT and Change set migration and configuration from Dev Sandbox to Production.
* Had knowledge on configuration of communication templates in **AdobeCampaignManagement tool (ACM).**
* Eager to learn new technologies.
* Good team player with interpersonal & communication skills.

**Technical Skills:**

|  |  |
| --- | --- |
| **Salesforce Technologies** | Apex Classes, Controllers and Extensions, Triggers, Visual Force Page, SOQL, SOSL. |
| **Salesforce Tools** | Eclipse, Force.com IDE Plug-in, Force.com Explorer, Force.com Data Loader, Force.com Excel Connector, Force.com Platform (Sandbox, and Production). |
| **Languages** | Apex, Java, J2EE, HTML, XHTML, XML, CSS, SQL, PL/SQL, Omniscript |
| **Database** | MS SQL Server, My SQL, Oracle 10g/9i, DB2, MS Access. |
| **Ooperating** | Windows, Unix, Linux  |
| **Web Related** | HTML, JavaScript, AJAX, CSS, XML, WSDL, REST, SOAP, jQuery. |
| **Customization** | Outbound Messages, Workflow &Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Google Apps, Sandbox data loading. |

**GBS Enterprises LLC March 2019- till date**

**Salesforce Consultant- Vlocity Developer**

**Deerfield Beach Florida**

**Responsibilities:**

**Description**:

GBS Enterprises is a multinational telecommunications company. As one of the world's leading communications service providers, caters to customers in 180 countries. GBS is also the biggest fixed-voice and broadband provider and offers TV and mobile services as one if their part. We are developing interface for one of the products. We are using Vlocity, Salesforce with LWC to achieve business requirements.

**Responsibilities:**

* Worked on Vlocity components like **Integration procedures, Dataraptors, Omniscripts**, **Vlocity Actions, Vlocity Cards,** depending on the requirements.
* Responsible for deployments from one org to another org **through GIT**
* Responsible to resolve validation errors if any occurs while deploying components.
* Responsible to resolve Defects in various flows and update the status in JIRA.
* Responsible for some the administrative tasks like giving access to users for different orgs through profiles, permission sets, and various post deployment activities.
* Played a Lead role in short span of time and completed assigned modules as per sprint planning.

**State of Colorado April 2018- Mar 2019**

**Salesforce Admin/ Developer**

**Denver Co**

**Responsibilities:**

* Gathered user and functional system requirements via workshops, interviews and workflow storyboards and Working with stakeholders and project teams to prioritize collected requirements.
* Designed, and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
* Developed Apex Classes and Apex Triggers for various functional needs in the application.
* Worked on various AppExchange products according to the needs of the organization.
* Worked real-time troubleshooting on various Salesforce.com standard objects like Case Management, Accounts, Contacts, Content, Reports and Workspaces.
* Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visualforce pages to develop custom business logic.
* Implemented Salesforce Lightning Components for small set of users within the organization.
* Created multiple Lightning Components, added CSS Design Parameters that makes the Lightning component look & feel better.
* Created modern Enterprise Lightning Apps combining Lightning Design System and Lightning Component features. Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Implemented Salesforce Development Cycle covering Sales Cloud, Service Cloud, Call Center, Chatter & App-exchange applications.
* Created Email Templates and Mail Merge Templates and was involved in doing the mail merge for different standard and custom objects.
* Performed large and small-scale Data Migration using Migration Tool and Data Loader.
* Developed Custom Validations to override the Salesforce default validation rules.
* Complete bulk imports of data using Apex Data loader.
* Developed workflow rules for various tasks and Email alerts as per the requirement.
* Developed Visualforce Pages to customize the view and functionality of the page that were required by the Organization.
* Created custom links, formulas, Layouts, workflow and approval processes. Set both object-level and record level security.
* Used Cast Iron integration tool for synchronizing master list of customers such as leads, accounts, opportunities and forecasts. It is used for data configuration.

**Trans America Cedar Rapids IA Aug 2017 – March 2018**

**Sales force Admin/ Developer**

**Responsibilities:**

* Created **Profiles, Roles and Permission Sets** for all the users in the organization.
* Designed, developed, and deployed the Custom Apps, Custom objects, Custom Fields, Custom buttons, Page layouts, Custom tabs, Components**, Visual Force Pages, Apex classes to** suit to the needs of the application.
* Attending daily standup meetings, weekly scrum meetings and sprint review meetings.
* **Developed Workflows** and Approval Processes for various functional needs in the application.
* **Created various Visual force**/html email templates for Email Alerts using triggers and approval process for the clients and customers.
* Involved all validation between UI to salesforce field mapping.
* Worked on Test Cases by making sure all the **Test Classes** to meet the required Code Coverage in salesforce.
* **Heavily involved in deployment activities and resolving the deployment issues. Deploying components from Sand Box to DEV-GOLD, Training, SIT and UAT environments.**
* Maintained Ques, Public groups, and custom labels.
* Involved in setting up the community portal and creation of users and profiles.
* Identified post deployment activities to perform manually.
* Scheduled **batch jobs** based on the different conditions to execute them nightly.
* Custom objects creation and maintained master detail and lookup relationships between two objects.

**Environment:** Salesforce.com platform, **Apex** Language, **Visualforce** (Pages, Component & Controllers), **VB.NET**, **Data Loader, HTML, Java, Java Script, Workflow & Approvals,** Reports, Custom Objects, Custom Tabs, Email Services, Eclipse IDE Plug-in, Windows XP.

**Mary Kay Addison TX (Pele Info Systems India) Jan 2012 – Aug 2015**

**Sales force Admin**

**Responsibilities:**

* Worked with various Salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Reports and Dashboards.
* Created profiles and implemented Object and Field level security to hide critical information based on user profiles.
* Created data migration document for import/export of data from Salesforce.com environment.
* Migration of data from Microsoft Excel to Salesforce using Import Wizard.
* Worked with import tools such as Apex Data Loader and Import wizards.
* Involved in all phases of the software development life cycle and prepared the Functional Specifications Document.
* Imported data from excel sheets in to Leads, Accounts, Contacts and Opportunities using Data Loader and Import Wizard.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
* Created Profiles and Roles based on Organizational role hierarchy, implemented Record-Level and Field-level security, and configured their sharing settings

**Environment:** Salesforce.com, Visualforce, Triggers, Workflows, Data Loader, Validation, Eclipse, Excel, and Windows.

**Education Details:**

Salesforce Force.com Certified Platform Developer I and Admin Certification

Master’s in Information Technology – Herzing University