**Noopur Jani**

jani.noopur@gmail.com | +919870940137

**Skills**

**Technical:** SQL, Oracle, PM tool, Microsoft Office tools, Microsoft Project Planner, Inkscape, Bizagi Process Modeler, Balsamiq wireframing tool, Mind Mapper, Soap UI, CRMNEXT

**Functional:** Project Management,Software Development Life Cycle,Gap Analysis,Regression, Smoke, Sanity, Build Testing, Process Enhancements, Requirements Gathering, Relationship Management, BRD, FSD, TSD, SRS Documentation, Requirement Elicitation, Gap Analysis, Team Management, Techno-Functional Consulting.

**Work Experience**

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| **Senior Consultant| Mumbai, India** | **Jan 20 – now** |

*Crisil Limited*

* Involved in Analysis, designing, development, documentation, and delivery of the modules assigned.
* Interacting with clients for requirements, issues verifications and enhancements
* Coordinating with team members and deliver tasks in time
* End-to-end Project Management

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| **Senior Consultant| Dubai, UAE** | **Dec 17 – Nov 19** |

*National Bank of Fujairah*

* Involved in Analysis, designing, development, documentation, and delivery of 4 modules.
* Involved in end-to-end implementation of the Application when introduced newly to the bank.
* Managing commercials, negotiations, and LPO for the change requests.
* Interacting with clients for requirements, issues verifications and enhancements
* Coordinating with the vendor and deliver tasks in time
* Preparing/Reviewing of unit test cases and documenting unit test results
* Support the system still it goes live and conduct training for the users

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| **Consultant| Mumbai, India** | **May 15 – Sep 17** |

*CRMNEXT*

* Involving in requirement gathering and preparing solution document for achieving the application requisites through CRM after analyzing and understanding the business requirements for process and feasibility from product to achieve the same
* Developing Functional Requirement Document and User Interface Designs/UML using Mock flow / Bizagi / MS Visio for application development
* Managing change requests by determining the scope of incorporating the change or analyzing the business need driving the change and perform gap analysis
* Communicating regarding product/application enhancements or Change requests effectively to development and testing teams and calculate the estimated effort time and resources for its execution
* Define the scope and document the requirement with continuous engagement for a thorough understanding of the Business Requirement Document (BRD) and determine gaps in current product offering(s)
* Providing knowledge transfer to whole QA team for time to time testing and quality improvement
* Providing support for functional/technical/quality/support for customer satisfaction
* Providing do and don’ts to customers with respect to business understanding for bilateral benefit
* Explaining and convincing the user for various process flows/solution/configuring and with respect to business requirement and technological constraints
* Monitoring / tracking projects with respect to deadlines to ensure timely execution of projects with quality

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| **Junior Engineer| Mumbai, India** | **Aug 13 – Apr 15** |

*CRMNEXT*

* Developed business and usability requirements for client projects to support business in meeting and exceeding online consumer expectations
* Documented every step of the SDLC by creating user flows, SRSs, BRDs, FSDs, Test Cases and Process Scripts
* Implementation and configuration of the processes in the system. Providing technical specification document to development team
* Managed provision of functional & technical training to the business users & In-House IT staff
* Composed CRM functional specifications and CRM configuration as member of support team
* Handled systems integration, application design, and product management
* Performed Gap Analysis, Feasibility Analysis of the Customer’s business process and impact Analysis of Change Requests & requirements on the existing process

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| **Desktop Engineer | Mumbai, India** | **Jun 13 – Aug 13** |

*IBM*

* Troubleshooting of the websites

**Projects Handled Aug 13 – Till Date**

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**Education**

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| **Bachelor of Engineering (Information Technology)** | **Aug 08 – July13** |

*Thakur College of Engineering & Technology, Mumbai University*

* Grade: 72% with first class distinction

**Other**

**Languages:** English (fluent), Hindi, Marathi

**Hobbies:** Reading, Travelling, Music, Painting