# Professional Development, Design & Support:

With an advanced knowledge in computers and software applications I have had many opportunities to utilize my knowledge and skills in a broad spectrum of industries. I have 10 years in the IT industry working closely with clients from all over the world including; USA, Europe, Canada, Brazil, Australia, Vietnam, India, China, Russia & Korea.

I thrive in creative environments with creative people, contributing in a team atmosphere, learning new technical methods and techniques. I consistently provide a genuine return on investment for our clients.

I specialize in; Full Stack Development, Salesforce Sales Cloud, Service Cloud, Financial Cloud, Marketo Desk.com Salesforce Lightning, Pardot ,Remedy Force, Salesforce CPQ.

## Work History:

2008 - 2012	HDFC Bank - Web Development, Mobile Apps Specialist, Salesforce Developer
2012 - 2014	Diebold Inc – Senior Salesforce Architect
2014 – Till	Code Science Inc, Principal Salesforce Consultant/Developer.

# Education & Certificates:

Bachelors Computer Engineering Degree, Mumbai, India Master in Business Administration, Sydney, Australia A+ Certified IT Professional (MCITP) (8 years) <u>Authorize.net</u> Certified API Integration Specialist (3 years) Salesforce Certified Technical Architect & Sales Cloud Expert (6 years)

# **Technical Knowledge:**

## E-Commerce, CRM, CMS, API's:

Salesforce, AWS & S3, Google API's (Webmaster Tools, ADWords, Analytics, GSuite, Fonts, Youtube, etc), Authorize.net, eBay, Foursquare, Stripe, Paypal, Braintree, DocuSign, AdobeSign, Dropbox, Box, Census,Wordpress, Joomla, Magento, Drupal, phpBB, LinkedIn, Facebook, Twitter, Yahoo, Amazon, Constant Contact, MailChimp, Rocket.Chat, Slack, Skype, Twilio, Heroku, RingCentral, ViciDial, NASA, AccuWeather.

#### **Salesforce Development & Administration Skills:**

HIPPA & BAA Compliancy Expert, Lightning Component, Foreign API Integration, AppExchange, Visual Force, Apex Triggers, Apex

Test Class, Apex Batch Job, Schedule Class, Lightning Experience, Salesforce Live Agent, Visualforce Component, Web-to-lead, Web-to-case, Sites, Email Service, Deployment, Static resources. Report & Dashboard, Workflow, Process Builder, Flow, Data Loader, Data.com, Email Template, Sales Cloud, Service Cloud, Approval Process, Manage Users, Security Control, Optimize Sales feature with Lightning Experience, Salesforce Communities, Skuid, Nintex Drawloop, Financialforce, Salesforce Shield, CipherCloud

## **Office Applications:**

Microsoft Office; Excel, Power Point, Word, Access & Outlook, Intuit QuickBooks, Thunderbird, Filezilla, Skype,Slack, Trello, Freedcamp, Jira, TeamViewer

#### **Coding Languages:**

C#, .NET, ActionScript 3, DHTML, HTML5, XML, JSON, CSS3, Apex, AngularJS, JavaScript, ASP.net, Apache+, MSSQL, MySQL, SQL, SOQL

#### **Environments:**

Windows Server, Windows XP, 7, 8, 10, 32/64-bit, Unix, Linux, Red Hat, Ubuntu, MAC, iOS, VPN, SSH, SFTP, FTP, RDC/RDP

#### **Experience:**

10+ Years Spent Across Industrial, Commercial, Legal & Medical Industries

## **Hobbies:**

Boat Building/Racing, Engine Repair, Metal Fabrication, Composites, Audio Production

# **References & Testimonials:**

I have many personal and business references all of which may be made available upon request. I have hundreds of testimonials from clients about my quality of work and dedication to excellence. You can and dozens of 5-star ratings and reviews on Upwork , Thumbtack or Google.