



# Pushkar Goel



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Indian 

## Objective

Scrum master with 6+ years of total experience in Software industry. I encourage trying various techniques to motivate and question the team to push themselves and improve the engineering delivery processes. Facilitate scrum events. I endeavour to coach the whole team, including Product owner and business analyst, to understand and commit to their role. My main goal is to make team more self organize and cross functional.

## Key Skills

- Agile
- Scrum
- Team Work
- Problem-Solving
- Jira
- Sprint Planning
- Estimation techniques
- User Stories
- Communication
- SDLC
- Sprint Retrospectives
- Work-Ethic
- Requirement Gathering
- Coaching Agile Practices
- Backlog Management

## Training and Certifications

- PSM (Professional Scrum Master) Certified.
- Certified Scrum Product Owner (2022-2024).
- Trailhead "EXPEDITIONER" with 61 badges and 88000 points.

## Working Experience

**Foradian Technologies Pvt. Ltd.**

**Duration: Jan 2021 to Present**

**Role: Scrum Master Product Associate**

**Project- Fedena ( School & College Management ERP )**

Fedena is a multipurpose school management system which aids in automating the school's daily operations hassle-free and provide insightful reports and 360-degree tracking so that the stakeholders can make better and faster decisions to escalate the productivity of their institution.

**Responsibilities-**

- Facilitating agile Scrum Events for scrum teams. (Sprint Planning, Sprint Review, Sprint Retrospectives, Daily Scrum).
- Provide day-to-day coordination, support, and coaching to the team to encourage adoption of Scrum Framework best-practices.

- Acted as liaison between business, sales and IT teams to refine the product and incorporate features based on market demands.
- Causing the removal of impediments to the Scrum Team's progress.
- Helping establish empirical product planning for a complex environment.
- Backlog refinement activities and facilitate clarification on requirements and stories if Product owner delegate.
- Spearheaded 2 Scrum teams while training them on the agile mindset, processes, and frameworks
- Supported a team of 15-20 members to help them fully optimize the use of Scrum & Agile methodology.
- Released version 3.9, 4.0, 4.1 successfully in my tenure till now.
- Collaborated with 2 Product Owners to deliver many new features to customers.
- Create reports and provide product development dashboards to management and senior leadership.
- Remove barriers between stakeholders and scrum teams.
- Helping employees and stakeholders understand and enact an empirical approach for complex work.

**Silver Touch Technologies Pvt. Ltd.**

**Duration: Sep 2019 to Dec 2020**

**Role: Sr. programmer level 1**

**Project- Human Resource Development ( <https://hrd.mnre.gov.in/> )**

This Application Ministry's human resource development program is to institutionalize the renewable energy education and training in the country to cater the requirement of qualified and trained manpower.

**Responsibilities:**

- Collaborated with stakeholders to understand business problem statements and convert them into user stories.
- Articulated product vision and user stories in a way clearly understandable to development teams.
- Managed backlog of user stories for products simultaneously.
- Established user story acceptance criteria and refined stories with Scrum teams.
- Created Sprint Release Plans with input from development teams.
- Applied Agile methods and processes to promote a disciplined and transparent project management process.
- Facilitating scrum ceremonies like Sprint Planning, Daily Standups, Backlog Refinement and Retrospectives.

**Edunext Technologies Pvt. Ltd.**

**Duration: March' 2016 to July 2019**

**Role: Business Analyst**

**Project- Ed- Tech ERP ( School Management Software)**

Edunext ERP is advanced school management software with mobile apps for students, parents, teachers and management.

**Responsibilities:**

- Interacting with clients and onsite members for Requirement Elicitation, Design, Strategic Planning, and impact analysis to understand business requirements for any development task and determine scope and feasibility of the change request.
- Acting as the primary liaison between Business Units, Development and QA Teams.
- Analyze requirements, build wireframes, and work with UX designers on finalizing mockups and finally sharing the same with clients for their approvals.
- Participate in Product innovation brainstorming sessions with management and showcase presentable ideas.
- Evaluate and draw conclusions from data related to customer behavior.
- Consult with the executive team and the IT department on the newest technology and its implications in the Industry.

## Educational Qualification

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Bachelor of Technology : August 2015  
Computer Science & Engineering  
Uttar Pradesh Technical University, India

Intermediate – 2011  
Tagore Shiksha Sadan Inter College UP Board  
Secured 69% as an aggregate.

High School - 2009  
Tagore Shiksha Sadan Inter College UP Board  
Secured 66% as an aggregate

## Hobbies

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- Listening Music.
- Cricket.
- Travelling.

## Personal Information

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- Father's Name- Sh. Bhushan Kumar Goel
- Date of Birth- 22 April 1994
- Marital Status- Unmarried
- Passport- Yes
- Languages- Hindi, English
- Address- 14, Kaserath Bazar bura wali gali, Hapur-245101