**Thulasi Reddy Bollavaram**

**Email:** bollavaramthulasi@gmail.com

**Mobile:** +919705011223

**Objective:**



To be a part of an organization, where I can utilize my knowledge, skills and attitude for mutual gains, and I establish my career in the field of software developer.

**Summary:**



* Experience in Administration, Configuration, Implementation, Lightning, and support experience with Salesforce platform.
* Experience in Sales Cloud, Service Cloud and knowledge on Community Cloud.
* Skilled in customizing standard objects like Accounts, Contacts, Opportunities, Products, Price books, Cases, Leads and Custom objects as per client’s need.
* Expertise in SFDC Development using Lightning Application, Apex Language, Visual Force Pages, Lightning Components, Classes, Controllers, Triggers, Tabs, Custom Objects, Reports, Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules.
* Worked on Lightning Process builder, flows and quick Action.
* Creating Custom Apps, Custom fields, Handling Page Layouts, Search Layouts, Related List and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes.
* Good with Providing Security controllers to users by using Profiles, Roles, Permission sets and OWD Settings.
* Good Knowledge on Eclipse Force.com IDE.
* Skilled in generating custom reports and dashboards.
* Good Knowledge on implementing Field Service Lightning.
* Extensive experience in lead, case management, web-to-lead, Web-to case, Email-to-case.
* Designed various HTML Email templates for Auto-Response to customers
* Experienced in scripting languages like HTML, CSS and Java Script.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader.
* Visualforce Pages for Lightning Experience, Sharing Visualforce pages between Classic and Lightning.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.

**Organization Details:**

* Working as Salesforce Developer at Pranamics Enterprises PVT LTD from 03 July 2017 to till now.

**Technical Skills:**



* **Salesforce:** Salesforce CRM, Lightning Application, Apex Custom Controllers, Apex Classes, Apex Triggers, Visualforce Pages/Components, SOQL, SOSL, Workflow and Approvals, Reports and Dashboards.
* **Force.com tools:** Data loader, Import Wizard
* **IDE:** Eclipse
* **Operating Systems:** Windows 7/8/10.

**Academic Profile:**



* Certified **Salesforce Certified Platform Developer I** certification.
* Bachelor of Technology (CSE) from JNTU, Anantapur.
* Diploma (CME) from Vasavi Polytechnic College, Banaganapalle.
* 10th (SSC) Gautam High School, Proddatur.

**Project Details:**



**Project #1: Shor Constructions**

Role: **Salesforce Admin/Developer**.

Duration: **August 2019 – Till Date.**

We are implementing lightning in **Shor Constructions Project**, here we have Involved highly customized interface to intake new project details, payments made for projects, customized project view with a lightning tree component to view details like milestones for project and sub-contractors involved in project and payment details related to sub-contractors etc.,

**Roles & Responsibilities Performed**

* Created modern **Lightning Apps** combining **Lightning Design System**, **Lightning App Builder** and **Lightning Component** features.
* Created multiple **Lightning Components**, added **CSS** and **Design Parameters** that makes the Lightning component look and feel better.
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper** Component.
* Customized **project view page** and placed a **tree view lightning component** to view all details related to project at once
* **Tested** apps by appending multiple components to a **Lightning Application** thereby **deployed** Applications from **Sandbox to Production.**
* Visualforce Pages for **Lightning Experience**, Alternates for **Java Script Codes**, Sharing Visualforce pages between **Classic** and **Lightning**.
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning Experience**.
* Customized**Page layouts** for Standard/Custom objects and assigned Record Types.
* Created **Data Validation rules and Formulas**as per business requirement.
* Worked with various salesforce.com Standard**objects** like **Accounts, Contacts, Leads, Cases, Reports, and Dashboards.**
* Created **Workflow Rules** to automate **Tasks, Email Alerts, Field Updates and time-dependent actions**.
* Created various **Roles, Profiles, and Page Layouts** and Configured the permissions based on the hierarchy requirements of the organization.
* Creating **Custom fields, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List** and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes.
* Created and used Email templates in **HTML.**
* Designed **Custom Objects** and developed and deployed **Apex Classes, Visualforce Pages and Apex Triggers** for various functional needs in the application.

**Project #2: Dental Referral**

Role: **Salesforce Admin/Developer**.

Duration: **November 2018 – July 2019.**

We are implementing lightning in **Dental Referral Project**, here we have **Refer a Patient** interface tab in customer community portal. By using this interface, we are referring patients for doctors according to their requirement. These patients are referred to doctors to treatment for customer requirement. Then we send an email to referred doctor and patient. And finally, the requirement is to generate some PDF’S with patient details.

**Roles & Responsibilities Performed**

* Created modern **Lightning Apps** combining **Lightning Design System**, **Lightning App Builder** and **Lightning Component** features.
* Created multiple **Lightning Components**, **Community portals,** added **CSS** and **Design Parameters** that make the Lightning component look and feel better.
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper** Component.
* **Tested** apps by appending multiple components to a **Lightning Application** thereby **deployed** Applications from **Sandbox to Production.**
* Visualforce Pages for **Lightning Experience**, Alternates for **Java Script Codes**, Sharing Visualforce pages between **Classic** and **Lightning**.
* Worked on **Lightning Process builder, flows** and **quick Action.**
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning Experience**.
* Customized**Page layouts** for Standard/Custom objects and assigned Record Types.
* Created **Data Validation rules and Formulas**as per business requirement.
* Worked with various salesforce.com Standard**objects** like **Accounts, Contacts, Leads, Cases, Reports, and Dashboards.**
* Created **Workflow Rules** to automate **Tasks, Email Alerts, Field Updates and time-dependent actions**.
* Created various **Roles, Profiles, and Page Layouts** and Configured the permissions based on the hierarchy requirements of the organization.
* Creating **Custom fields, Profiles, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List** and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes.
* Created and used Email templates in **HTML.**
* Designed **Custom Objects** and developed and deployed **Apex Classes, Visualforce Pages and Apex Triggers** for various functional needs in the application.

**Project #3: Partner Dealership**

Role: **Salesforce Admin/Developer**.

Duration: **September 2017 – October 2018.**

**Description:**

We are implementing lightning in **Partner Dealership**; here we have partner and enterprise combination for partner makes request to become a partner. Then company send the fee structure etc., if partner agrees for the fee then he will become a partner, here we assign a demo-graphical territory, later company sends leads related to that territory to partners and when they sell, they will get commission

**Roles & Responsibilities Performed**

* Created multiple **Lightning Components**, added **CSS** and **Design Parameters** that makes the Lightning component look and feel better.
* Created modern **Lightning Apps** combining, **Lightning Design System**, **Lightning App Builder** and **Lightning Component** features.
* Customized**Page layouts** for Standard/Custom objects and assigned Record Types.
* Created **Data Validation rules and Formulas**as per business requirement.
* Worked with various salesforce.com Standard**objects** like **Accounts, Contacts, Cases, Opportunity, Work order, Reports and Dashboards.**
* Created **Workflow Rules** to automate **Tasks, Email Alerts, Field Updates and time-dependent actions**.
* Responsible for setting up **Filed Level Security**.
* Created **Reports and Dashboards** to track Opportunity pipeline/Stages for Management visibility.
* Created and used **Email templates** in **HTML.**
* **Implemented Data Loader for loading the data.**
* Designed **Custom Objects** and developed and deployed **Apex Classes, Visual force Pages, Lightning Components and Apex Triggers** for various functional needs in the application.



**Declaration:**

I hereby declare that the above information is true and correct to the best of my knowledge and belief.

Date:

(Thulasi Reddy.B)