## **Shivswaroop Chougule**

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## **Salesforce Developer**

Trailhead: https://trailblazer.me/id/schougule1

| PROFESSIONAL SUMMARY |  |                                  |  |  |
|----------------------|--|----------------------------------|--|--|
|                      | Around 3+ years of experience on Salesforce.com CRM platform (Classic and Lightning) as Salesforce Developer.  |                                  |  |  |
|                      | Proficiency in administrative task like creating Sharing and Security, Custom Labels, Custom Settings, Approval Process, Workflows, Process Builders, Validation Rules, Reports and Dashboards.                                |                                  |  |  |
|                      | Good working experience in developing and deploying Apex Classes, Triggers, Email Services, Visualforce Pages, Test Classes, used Standard Controllers and created User-Defined Controllers and extensions as and when needed. |                                  |  |  |
|                      | Good working experience in developing of Lightning Web Components, Aura Components, SFDX.  |                                  |  |  |
|                      | Good working experience on deployment tools like Change Sets.  |                                  |  |  |
|                      | Experience working with Data Loader, Workbench.  |                                  |  |  |
|                      | Experience with Web Services, REST API Integration.  |                                  |  |  |
|                      | Experience in development of Force.com Sites.  |                                  |  |  |
|                      | Strong client interaction skills.  |                                  |  |  |
|                      | ☐ Quick learner and have great interest in learning and working with emerging technologies.  |                                  |  |  |
| CORE                 | COMPETENCIES   |                                  |  |  |
| П                    | Salesforce Administration  | ☐ Lightning Experience           |  |  |
|                      | Data Loader, Workbench, Data Import Wizard   | ☐ Lightning Web Component        |  |  |
|                      | Apex Classes and Triggers  | ☐ HTML, CSS, JavaScript, jQuery  |  |  |
|                      | Visualforce  | ☐ Lightning Design System (SLDS) |  |  |
|                      | REST API Integration   | ☐ VS Code, Git, GitHub, Aside.io |  |  |
|                      |  |                                  |  |  |
|                      |  |                                  |  |  |
|                      |  |                                  |  |  |

## EMPLOYMENT HISTORY

- Vyom Labs Pvt. Ltd, Pune, India (2.8 Years)
  Salesforce Developer & Administrator (April 2018 Present)
- Internship at Schneider Electric (0.6 Year)

## **PROJECTS**

| Project 01       | Custom Activity Chart  |
|------------------|--|
| Role             | Salesforce Developer   |
| Project          | The Client is leading CRM & Cloud solution provider with clients       |
| Description      | across USA & India. They are building product which includes this      |
|                  | component on record pages. Basically, Chart Lightning component is     |
|                  | used to show graphs for activities. It also used to show the recently  |
|                  | modified details along with their type i.e. (call, Email, Meeting,     |
|                  | Other). One of the important features of this component is that it     |
|                  | shows all tasks grouped by their types; the users wouldn't be required |
|                  | to check type of each activity manually.                               |
| Roles &          | Design & Development of Aura Components to display data.               |
| Responsibilities | Worked on Apex Classes, Triggers, SOQL & Manipulating                  |
|                  | records with DML.  |
|                  | Worked on Test Classes.  |

| Project 02                  | Rosario Invoice Processing   |  |
|-----------------------------|--|--|
| Role                        | Salesforce Developer   |  |
| Project<br>Description      | Custom application developed for a leading Food industry where the Salesforce Application enables the Country stations in Argentina to get the invoices from the vendors along with the PO details.  Application developed has an invoice record which gets created whenever the vendors which are majorly transporters and farmers send invoice attachment files via email. Invoice record is created in Salesforce along with the multiple attachments. The various different teams like the Analysis, Certification, Payment and Settlement teams will process the invoice based on the logic and validations built in the application. |  |
| Roles &<br>Responsibilities | <ul> <li>Design &amp; Development of Aura and LWC Components to display data.</li> <li>Worked on Apex Classes, Triggers, SOQL &amp; Manipulating records with DML.</li> <li>Worked on standard objects and custom objects, fields, validation rules, formula fields.</li> <li>Worked on Profiles, users, field level security.</li> <li>Worked on creating email service for creating invoice records.</li> <li>Worked on Test Classes.</li> </ul>   |  |

| Project 03                  | General Payment Invoice Processing   |
|-----------------------------|--|
| Role                        | Salesforce Developer   |
| Project<br>Description      | The client is one of the top companies of goods supplier across the globe. They wanted to build an application to process invoice records of grains transport. The invoices were being raised by the vendors as PDF through an email. The tool used to capture such invoices coming from email and then getting processed through several teams and their approvals. The processing of invoice was also involved daily upload of purchase orders from an excel file directly in the visualforce pages to match the invoices with respective purchase orders. |
| Roles &<br>Responsibilities | <ul> <li>Development of Visualforce Pages including Pagination, Branding Headers, Footers.</li> <li>Writing of Apex Classes for managing huge number of records.</li> <li>Writing of Email Service for creation of invoices through email.</li> <li>Created Workflow rules for sending email notifications.</li> <li>Managing of different views in visual force for the teams on the basis of Queues.</li> </ul>  |

| Project 04               | Survey Implementation  |
|--------------------------|--|
| Role                     | Salesforce Developer   |
| Project<br>Description   | The client is one of the top companies of goods supplier across the globe. They wanted to build a portal for submitting the surveys for the cases which are resolved in the organization. This will include the survey expiration functionality as well as survey will not get submitted twice. The survey will be triggered once the staff assigned to the case marked the case as resolved. After the resolution the client will get notified through email and after clicking on the link from the email it will be redirected to the survey portal. It will also include the language translation. |
| Roles & Responsibilities | <ul> <li>Development of Visualforce Pages including Pagination, Branding Headers, Footers.</li> <li>Created workflows for sending email notifications.</li> <li>User access management by using security model.</li> <li>Managing the language translation using custom labels.</li> <li>Created reports and dashboards for survey submitted and total survey triggered.</li> </ul>  |
| Tools                    | Aside.io, Workbench  |

| Project 05  | Chatbot Integration with Salesforce.                                   |
|-------------|--|
| Role        | Salesforce Developer   |
| Project     | The client is one of the top companies of goods supplier across the    |
| Description | globe. They wanted to submit queries through chatbot widget which is   |
|             | deployed on share-point portal. This will include the various          |
|             | functionality like change status from chatbot i.e. resolve to closed/  |
|             | resolved to re-open, fetch submitted queries list, fetch details about |
|             | particular query, attached attachment through chatbot widget, fetch    |
|             | Survey link in chat widget.  |

| Roles & Responsibilities   | Development Rest Context API for various functionalities like Submitting and fetching queries, changing status etc. |  |  |
|--|---|--|--|
|  | Created connected App for authentication.   |  |  |
|  | User access management using security model.  |  |  |
| Tools  | Visual Studio, Change Set   |  |  |
| ACHIEVEMENTS   |   |  |  |
| ☐ 1 Spot Award   | d For exemplary work in projects.   |  |  |
| ☐ 1 Spot Award   | d for Team Spirit.  |  |  |
| ☐ Received App   | preciations from Clients.   |  |  |
| ☐ 70+ Trailhead  | d Badges.   |  |  |
| ☐ 3 Super badg   | ges.  |  |  |
| CERTIFICATIONS   | S   |  |  |
| ☐ Salesforce.co  | om Certified <b>Platform Developer I</b> (Dec 2019)   |  |  |
| ☐ Salesforce.co  | om Certified Platform App Builder (May 2020)  |  |  |
| ☐ COPADO C   | ertified <b>Administrator</b> (April 2020)  |  |  |
| EDUCATION  |   |  |  |
| <b>Bachelor of Engine</b><br>Shivaji University (2   | <b>eering -</b> B.E. (Computer Science and Engineering). 2014-2017)   |  |  |
| PERSONAL DETA  | AILS:   |  |  |
| Father's Name : Mr. Chougule Anil Ganapatrao  Mother's Name : Mrs. Chougule Nanda Anil  Postal Address : Bliss Avenue 'A' Wing 204 Opp. C. M. International Balewadi, Pune 411045  Date of Birth : 2 <sup>nd</sup> August, 1993  Sex/ Civil Status : Male/ Single  Nationality : Indian  Languages : English, Hindi, Marathi |   |  |  |
| DECLARATION:   |   |  |  |
| I hereby declare t   | that all the information mentioned above is true to my knowledge and I bear the                                     |  |  |
| responsibility for the   | e above-mentioned particulars.  |  |  |
|  |   |  |  |
| Date:  |   |  |  |
| Place:   | Shivswaroop A. Chougule   |  |  |
|  |   |  |  |