**PRANEETH DEVAPUJA** A picture containing text, clipart

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**Summary**

* As a Developer having 9+ Years of IT experience with 5+ years of strong experience in design, Development, communities, lightning component development, and 4 years in Java Developer.
* Experience in Administration, Configuration, Implementation (Soap API, Rest API and Metadata API as Call in and callout services) and Support of Salesforce CRM and Salesforce SFA applications.
* Strong in Aura Lightning framework with Applications, Components, Controllers, Stylesheets.
* Worked on Visual Flows and Process Builder to automate workflow actions based on the functional requirement.
* Designed various Web Pages in Visual Force for functional needs within Salesforce.
* Designed and developed Apex Triggers for various functional needs in the application.
* Good knowledge on Apex development in creating Objects, Triggers, Apex Classes, Standard Controllers, Custom Controllers and Controller Extensions and lightning components.
* Technical Knowledge about Salesforce lightning schema builder, process builder, app builder, components and lightning connect.
* Proficient in dealing with the functionalities related to the Service cloud and Sales Cloud.
* Involved in developing salesforce Lightening Apps, Lightning Web Components (LWC), Controllers and Events.
* Experience on Design and Develop customer solutions in Vlocity, Visualforce, Apex, CSS, JavaScript and other technologies.
* Good experience in developing salesforce Lightning Apps, Lightning Web Components (LWC), Controllers and Events.
* Implemented Salesforce Lightning Web Components (LWC), for small set of users within the organization.
* Experience on both lightning frameworks Aura and LWC.
* Worked on designing SOAP/REST APIs integration architecture to provide the programming interface to interact with Force.com and External systems.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages
* Experience in using JIRA for issue tracking issues.
* Strong knowledge and working experience with software Development Life Cycle Methodologies Agile, Scrum.
* Created Apex methods for the lightning controller and helper methods to perform DML operations on the case records.
* Creating Lightning Web Components (LWC) used Salesforce SLDS to convert existing Visualforce pages to lightning components.
* Ability to work in a fast-paced environment with changing priorities.
* Worked on Steel Brick CPQ pricing using list, cost/markup, percent total, block, price rules, and calculator plugins, system and user discounts and filter rule.
* Created Custom objects for Quote and Quote lines and captured quote information for CPQ
* Worked with client side developers and business analysts in developing configuration models in the CPQ workflow.
* Experience with Apttus CPQ for subscription, billing, invoicing and can take control of sales process from Quote to Cash. Generated Revenue recognition status automatically with Apttus CPQ.
* Created team specific agile process flow in JIRA to move tasks from one activity to another.
* Experienced in Conga documents and generation process followed by DocuSign integration
* Good knowledge in automating business with Lead and Case Assignment rules based on different criteria.
* Experience withSalesforce.com Reports, Dashboards, Workflows.
* Experience in Force.com platform, Sales Cloud, Eclipse Force.com IDE, Custom App development & maintenance, Roles & Profiles, Security and Sharing, Approval process.
* Involved in creating the Tabs, Links and Visual Force pages to configure the application in Salesforce, Managing and Executing queries in SOSL/SOQL.
* Expert level skills in writing Apex Classes, Apex Triggers, Batch Process Wrapper Classes and Visual Force pages.
* Developed expertise in integrating applications and data using MuleSoft's Anypoint Platform, particularly with Salesforce as a target system.
* Collaborated with Salesforce administrators and developers to align integration requirements with business needs and ensure data quality and security.
* Worked with Apex Data Loader tool to migrate and update the data from External database.
* Experienced in Conga documents and generation process followed by DocuSign integration
* Worked on Salesforce CPQ (Steel brick) pricing using list, cost/markup, percent total, block, price rules, and calculator plugins, system and user discounts and filter rule.
* Strong experience of CI/CD and deploy code using force.com migrations tools (Force.com IDE, Eclipse, ANT, VS Code, Copado, AutoRabit and Jenkins)
* Major role in Designing and implementing Continuous Integration and Continuous Deployment Process Using SVN, GIT and AutoRabit CI - CD Tool.
* Experience on configuration and setup of Salesforce CI/CD using Jenkins and Gitlab having 27 sandboxes as part of salesforce Release management lifecycle.
* Extensive experience in SFDX deployment.
* Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.
* Experience in deployments and working on version control tools like GIT, Bitbucket.

**Education and Training**

Bachelor of Technologies: Computer Science Engineering

Jawaharlal Nehru Technological University India, 2012

**Accomplishments**

* Salesforce Certified Platform Developer I
* Salesforce Certified Platform Developer II
* Salesforce Certified Administrator
* Salesforce Certified Sales Cloud Consultant
* Salesforce Certified Service Cloud Consultant

**Skills**

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| --- | --- |
| * **Salesforce Technologies** **:** SalesForce.com, Force.com, Sales Cloud, Service Cloud, LWC, Lighting components, CPQ, Apttus CPQ, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/ Component, s-Control, Apex Web Services, Partner WSDL & Enterprise WSDL, Work Flow and Approvals, Dashboard, Analytic Snapshots. * **Salesforce Tools** **:** Force.com IDE (Eclipse), AJAX Tool Kit, Force.com API tools (Data Loader), Force.com Explorer, Force.com Platform * **ETL Tools :** Data Loader, Salesforce-to-Salesforce, Apex- Explorer, Informatica. * **Languages :** Apex, C/C++, Java, J2EE, HTML, XML, CSS. * **Database :** SQL Server 2008, Oracle, MySQL. | * **Web :** HTML, XML, CSS, JSP, JavaScript, WSDL, SOAP. * **Tools** **:** MS Office, Adobe Photoshop, MS Excel, Silverlight, Eclipse IDE. * **Web Servers** **:** IBM WebSphere 4.x/5.x, Apache Web Server, Tomcat 6.x * **Platforms** **:** UNIX and Windows (NT/2000/XP/Vista/7) |

**Experience**

William Scotsman

San Francisco, CA

Salesforce Lightning Developer  **Jul/2021 to Current**

* Created Custom Objects and fields for transactional and contractual information
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic
* Experience with custom application development in Force.com, utilizing Visualforce and Lightning Components/Framework
* Performed the role of SFDC Developer, Lightning Developer and interacted with various business user groups for gathering the requirements for salesforce.com, Lightning and CRM implementation
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop a rich user interface and better interaction of pages
* Developed component using Lightning Aura Framework
* Worked on Service Console Lightning application that contains multiple number of Lightning web components (LWC)
* Developed multiple number of Lightning web components (LWC) regarding service case console page
* Created multiple Lightning Web Components, added CSS and Design Parameters from LDS (Lightning Design System) that makes the Lightning component look and feel better
* Experience in Force.com Apex Classes, Apex triggers Integration, Visual force and Force.com API
* Development using custom lightning web components (Aura and LWC)
* Created Lightning web components (LWC) and apps combining Lightning Design system, Lightning App Builder and Lightning Component features
* Implemented Salesforce Lightning web components (LWC) for small set of users within the organization, developed Lightning components and server-side controllers to meet the business requirements
* Migrating existing Aura Components and Visual force page to lightning web components (LWC) to improve application performance by following web standards, shadow DOM, custom elements, templates, ECMA Script, events
* Developed applications visually using custom-built Lightning web components
* Leveraging the rich features and flexibility of Salesforce Files from standard Salesforce objects and custom objects using the lightning framework
* Utilized Salesforce Aura Lightning Experience Process Flows to automate Business process
* Developed Lightning web components and Lightning apps to provide better and more interactive interfaces to end users, which help in sales enhancements
* Integrated Salesforce CPQ/CLM with third-party domain (AEM) using Web Services supporting team to implement the e-commerce functionality and Integrated Salesforce CPQ system with multiple CRMs like Salesforce and CRM On Demand.
* Closely worked with Salesforce.com consultants for implementing the business solutions for their client requirements, using APPTUS CPQ within the exclusively developed framework
* Experience with APPTUS CPQ for subscription, billing, invoicing and can take control of sales process from Quote to Cash
* Involved in end-to-end QA and UAT testing and validation of CPQ including products, pricing, quoting, etc.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects
* Used field level security along with page layouts to manage access to certain fields
* Created Custom Objects and fields for transactional and contractual information
* Designed and implemented MuleSoft integrations between Salesforce and other systems, such as ERP, marketing automation, and customer support platforms.
* Customized Contacts in Salesforce org to store relevant marketing data points
* Experienced with deployment salesforce applications by using CI/CD process with GIT and GitHub
* Used the Visual Studio tool for development and migrated the different metadata components using the GitHub by following CI/CD process
* **Environment:** Force.com platform, Visual Force (Pages, Component & Controllers), Apex Language, Data Loader, Triggers, Test Methods, Debugging, Web Services, JavaScript Remoting, Remote object, Angular JS, Escalation Rules, Assignment Rules, Record Types, Service Cloud, CRM.

Workday

Pleasanton, CA.

Salesforce Developer  **Sep/2019 to Jun/2021**

* Developed Apex Classes, Visualforce pages and Apex Triggers to develop custom functionality as per requirements
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects - comma separated values (CSV) files
* Involved on creating lightning Pages inside Lightning Community Builder
* Implemented requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse
* Worked on various AppExchange products according to needs of organization
* Implemented Case Management by creating record-types specific to user groups, assignments rules, escalation rules, case templates, workflow rules and actions, etc
* Experience in User acceptance testing
* Experience in building reusable UI components with lightning component framework
* Good Knowledge on GIT technology for data integrity and support user application
* Configured and Integrated Salesforce with Oracle database
* Wrote SOQL, SOSL considering governor limits
* Configured user Roles, Profiles, sharing settings, organization wide defaults based on updated
* Used Force.com web service API for implementing WSDL in application for access to data from external systems and web sites
* Created UI Pages using lightning app builder
* Implemented Error Processing for Informatica Mappings and Workflows
* Worked on Accounts Campaigns, Leads and Opportunity Management in Service Cloud
* Created page layouts, search layouts to organize fields, custom links, related lists and other components on record detail and edit page
* Interact with Business Analysts and Developers to design better test plan and strategies based on requirements of business
* Analyzed business requirements and mapped to Salesforce
* Involved in data migration from Excel to Salesforce using Apex Data Loader
* Created user Roles and Profiles, security controls and sharing settings
* Configured and worked on applications from the App exchange like EchoSign, Conga builder and case age business hour app
* Worked on various SFDC standard objects like Accounts, Contacts, Leads, Reports and Dashboards
* Created workflow & approval processes, validation rules, Auto-Response Rules, Approval process, email alerts and templates, and field updates
* Created reusable UI components with lightning component framework
* Deployment of code from Sandbox to production using Force.com IDE tool
* Created Visualforce pages and Visualforce components to achieve custom functionality
* **Environment**: Saleforce.com platform, Service Cloud, Customer Community, Force.com CLI, JIRA, GIT BASH, Role Hierarchies, Sharing Rules, Email Templates, Reports, Dashboards, Custom Objects, Custom Tabs, Email Services, Security Controls, Approval process, Apex Classes, Apex Triggers, Controller Classes, Eclipse IDE, Visualforce Pages.

Hyundai

Fountain Valley, CA.

Salesforce Developer **Mar/2018 to Aug/2019**

* Involved in identifying, planning, and implementing new Salesforce.com features and functions (new screens, workflow, force.com objects, and reports, apex code) to meet business requirements
* Developed batch interfaces and processes to integrate Salesforce.com with external systems
* Performed Apttus CPQ related configuration for product setup, approval matrices, approval rules, process builders and flows
* Knowledge of Apttus development
* Strong understanding of Salesforce standard objects and Apttus CPQ application
* Configure in Salesforce.com CRM to facilitate Apttus implementation
* Developed in Apttus CPQ, LDAP and Integration with Share point
* Familiar with Apttus admin settings, Apttus custom settings and DocuSign settings
* Implemented in CPQ Merge Service, Configuration and Pricing APIs (Apttus customization)
* Developed in configure price quote (CPQ) app such as Apttus
* Involved in end-to-end testing and configuration enhancements for the CPQ and CLM functionalities
* Created integration with Apttus CPQ and CLM applications and automating processes on Salesforce platform
* Involved in data cleanup and mapping in data migration project
* Testing the CPQ integration with ERP
* Experience in using Data loader and scheduling timely data backup operations using Apex scheduler
* Implemented escalation rules, Automatic Case generation and their escalation to call center representative and generated emails alerts for quick issue resolution
* Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules, Components and VisualForce Pages
* Developed several Triggers, Apex Classes and Visual Force Pages as a part of an application development
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record detail pages and edit pages
* Created workflow rules and defined related tasks, time-triggered tasks, email alerts, field updates to implement business logic
* Written Batch Apex to handle progressed opportunities
* Maintained version control using GITHUB along with auto rabbit to manage all the deployment
* Audited, uncovered, and resolved data integrity issues with legacy systems
* Involved in developing tests for custom apex code
* Involved in the Data Transformation and Data Cleansing activities while transferring the data to the external system using Informatica on demand
* Involved in establishing and maintaining the change control processes for multiple sandbox environments
* Developed and performed training for the sales staff on the use of the system
* **Environment:** Apex, Force.com, Triggers, API integration, Workflow & Approvals, Salesforce.com Platform, Web Services, HTML, CSS3, SQL, PL/SQL, JavaScript, jQuery, Oracle, SOAP UI, SOAP, API, Chatter, Sandbox data loading, Git, DML Query, Apttus CPQ and Web Service integration, Metadata API, SaaS/PaaS.

Albertson - USA

TX.

Salesforce Admin **Sep/2016 to Feb/2018**

* Performed roles of Salesforce Configuration and Administrator
* Created relationships using Lookup and Master-detail among custom and standard objects and created junction objects to establish many-to-many relationships among objects
* Created various Formula, Rollup Summary Fields, Record types, Page Layouts, Search Layouts, Related lists, List views, Custom tabs, apps, Custom Links, Custom Buttons and Actions on a record detail and edit pages
* Execute test cases and create bugs in Jira
* Work with development team in resolving the issues
* Work with business users in UAT
* Manage users, roles, public groups, organization wide settings, role hierarchies
* Manage resetting passwords, modifying data and create ad-hoc reports
* Manage data transfer and mapping between Salesforce.com and other applications
* Customized various Salesforce.com objects like Accounts, Contacts, Leads, Opportunities, Products, Price books, Campaigns, Campaign Members, Cases, and Solutions
* Customized Leads by creating a Lead process for various groups, assignment rules, web-to-lead and custom lead conversion
* Implemented Case Management Automation to track and solve customer issues by creating support process, record types, assignment and escalation rules
* Configured Partner and Customer portal for the users in the organization for Partner selling
* Administered, configured and managed Salesforce application user Profiles, Roles, Permission Sets, generating Security tokens, upgrade to managed app exchange packages
* Created Workflow rules, Approval process on various objects to automate actions Email Alert, Field Update, Creating task, outbound messaging and time-dependent actions
* Created custom pipeline report and other reports for different business users using tabular, summary and matrix reports and dashboards
* **Environment:** Saleforce.com platform, Apex Language, Triggers, Visualforce, SOQL, Change Set, Data Loader, Force.com, Work Flows-approval, Custom objects, Custom tabs, Email service, Html, Web service, Sharing Rules.

Reinsurance Group of America

Chesterfield, USA

Java Developer **Oct/2013 to Aug/2016**

* Understanding the business requirements and preparing the design document
* Development of high-quality database solutions
* Drew sequence diagrams and Class diagrams using UML
* Utilized Agile Methodologies to manage the full life-cycle development of the project
* Implemented MVC design pattern using Spring Framework
* Created and Implemented Microservices or REST APIS using spring boot, REST, JSON
* Used Maven and configured Jenkins to build and deploy the application
* Responsible for developing java components using Spring, Spring JDBC, and Spring Transaction Management
* Involved in writing and modifying procedures, Queries, Views, and Triggers and calling them from JavaScript using the local application framework
* Participated in discussion with business analysts and analyzed the feasibility of the requirements
* Used Bootstrap framework for developing customizable and fully responsive for various screen sizes
* Used Spring JDBC in the persistence layer that is capable of handling high-volume transactions
* Implemented the service layer using Spring with transaction and logging interceptors
* Form classes of Spring Framework to write the routing logic and to call different services
* Used Spring DAO to connect with the database
* Used Spring framework for the middle-tier and Spring-JDBC templates for data access
* Developed SOAP/REST-based Web Services using both SOAP/WSDL and REST
* Developed Batch process framework using executive service framework to cascade multiple changes on multiple records in only one transaction
* Reviewed business requirements and discuss with the application architect the design
* **Environment:** Java, Oracle 11g, Eclipse, Spring MVC, Web services, Microservices, Agile Methodology, SQL, PL/SQL, JSP, SOAP, Apache Tomcat, HTML, JavaScript, JDBC, XML, XSLT, UML, JUnit, log4j, GIT and Maven.

Symbioun Solutions Pvt. Ltd

India

Java Developer **Aug/2012 to Sep/2013**

* Developed application based on SDLC (Software Development Life Cycle)
* Developed JSP's, Java Beans and Servlets to interact with Data Base
* Extensively used JavaScript for client side validations
* Worked directly with user groups in analyzing and specifying business requirements for the design and development of project
* Designed application with UML (Unified Modeling Language)
* Actively involved in configuring the Application Server and deployed all the modules like Web modules and Business modules
* Created user-friendly GUI interface and Web pages using HTML, JSP
* Developed the Front-End JSP and HTML
* Used XML parsers to parse and fetch information from XML templates
* Performed Unit Testing of all Modules
* **Environment:** Java, J2EE, JSP, Servlet, JDBC, SQL, JavaScript, HTML, Struts, CSS, Oracle, XML