

**Banani Mahapatra**

Ph:+91 9062484330

E-Mail: bananiii.19@gmail.com

**Objective:**

To continue to work in a challenging and fast paced environment, leveraging my current knowledgeandfostering creativity, with many learning opportunities and contributing at the same time**.**

**Work Experience Summary**

TOTAL EXPERIENCE: 4.3 years

* 4+ years of IT experience in Development, Enhancement and Maintenance of Cloud Applications and Web Application using **Force.com** Platform.
* Experience in Salesforce Project Analysis, Planning, Designing, Developing, Unit Testing, Production Deployment, Maintenance and Support via **Configuration** and **Customization** adhering to best practices in the industry.
* Strong Knowledge of **SFDC standard Data structures** and familiarity with **designing Custom Objects** and **Force.com platform.**
* Extensive experience using Salesforce Administration: **Profiles, Roles, Org-Wide default, Permission Set, Sharing rules, Manual sharing, Apex Managed Sharing, Sharing Set Rule.**
* Strong Implementation and Integration experience using **Triggers, workflow, Process builder, approval process, and Apex class**.
* Experience in implementing **Batch Apex, Queueable Apex, Schedulable Apex and Future method.**
* Having good knowledge in **REST API** to integrate external applications to Salesforce.
* Experience in implementing **Visualforce Pages.**
* One year of experience in **Salesforce Lightning Experience.**
* Six months of experience in **Salesforce Lightning Web Components(LWC).**
* Having good knowledge in web technologies such as **HTML, CSS** and **JavaScript.**
* Extensive experience in writing **Test classes and Test Coverage** for all the apex classes designed.
* Experience in **Deploying Salesforce** Applications using meta-data migration utility/tools like **Change sets**, **Force.com IDE,** **GIT** and also proficient in using **Eclipse** and **Workbench**.
* Committed to excellence, self-motivator, quick-learner, team-player, and a prudent developer with strong problem-solving, analytical skills and communication skills.
* Have successfully cleared **Salesforce.com Platform Developer 1, Salesforce.com Adminstrator, Salesforce Sharing and Visibility Designer**

Professional Experience:

* Currently working as the Senior Software Developer Tavant Technologies.
* Worked as Consultant in Deloitte Consulting from October 2018- January 2020.
* Worked as a Programmer Analyst in Cognizant Technology Solutions from Nov 2015 – October 2018

|  |
| --- |
|  **Skills** |

|  |  |
| --- | --- |
| **Technology** | Salesforce.Com |
| **Domain** | Customer Relationship Management  |
| **IDE/Tools** | Orchestra CMS,Eclipse ,MS Office, Salesforce.com IDE, Workbench |
| **Key Skill** | Apex class, test class, batch apex , triggers,workflow , process builders, validation rules,custom settings ,permission set, public group, record type, report,Profile,Roles,OWD,sharing rule, salesforce integration, salesforce Lightning, Salesforce Community |
| **Special Skill Acquired** | Orchestra cms(app exchange product of salesforce), custom content type,custom page layout, dynamic content type, standard content type,Ajax service call, vf remoting,  |

|  |
| --- |
| **Major Relevant Projects**  |
| **Company** | Tavant Technologies |
| **Client** | Tavant Technologies (Internal product development) |
| **Project** | Tavant Warranty On Demand |
|  **Description** | Tavant Warranty On Demand(TWOD) is Tavant’s own product, popular in Salesforce App Exchange. TWOD is the only native warranty management app on Force.com platform that enables closed-loop warranty management, helping clients reduce warranty costs, increase supplier recovery and improve aftermarket efficiency. |
| **Technology** | Salesforce |
| **Key Skill Used** | LWC, Salesforce Lightning |
| **Dates** | January 2020– Till Date |
| **Role** | Offshore: Salesforce Backend DeveloperResponsibilities * Component development
* Unit Testing
* QA defect fix
 |

|  |  |
| --- | --- |
| **Company** | Deloitte Consulting US- India Pvt. Ltd |
| **Client** | F5 Networks (United States) |
| **Project** | NGINX Quote to Cash |
|  **Description** | F5 Networks wanted to implement an application for the Sales Representative where they can submit Trial fulfillment request of NGINX products on behalf of the Customer |
| **Technology** | Salesforce |
| **Key Skill Used** | Process Builder,Wrapper Class, Salesforce REST api callout, JSON Parsing, , Queuable apex, future method, Apex Trigger, Profile, Sharing rule, Email Template, Name Credential, Custom Metadata Type, Apex Managed Sharing |
| **Dates** | October 2019– January 2020 |
| **Role** | Offshore: Salesforce Backend DeveloperResponsibilities * Estimation, Requirement Analysis, Preparing detailed functional & technical design document.
* Development of the modules.
* Preparation of Code Overview document.
* Periodic Demo to the onsite counterpart
* Code Overview to the client.
* Extensive unit Testing
* QC defect fix
* Deployment
* Post deployment activities in production.
 |

|  |  |
| --- | --- |
| **Company** | Deloitte Consulting US- India Pvt. Ltd |
| **Client** | F5 Networks (United States) |
| **Project** | MyF5 Subscription Management Portal |
|  **Description** | F5 Networks wanted to implement a Community Portal for the customers, where the customer can see and manage the subscriptions of their products and raise an amend request. |
| **Technology** | Salesforce |
| **Key Skill Used** | Salesforce lightning ,Process Builder,Wrapper Class, Salesforce REST api callout, JSON Parsing, , Queuable apex, future method, Apex Trigger, Profile, Sharing rule, Email Template, Name Credential, Custom Metadata Type, Apex Managed Sharing, , Salesforce Commmunity. |
| **Dates** | October 2018– June 2019 |
| **Role** | Offshore: Salesforce Backend DeveloperResponsibilities * Estimation, Requirement Analysis, Preparing detailed functional & technical design document.
* Development of the modules.
* Preparation of Code Overview document.
* Periodic Demo to the onsite counterpart
* Code Overview to the client.
* Extensive unit Testing
* QC defect fix
* Deployment
* SVN Commit
* Post deployment activities in production.
 |

|  |  |
| --- | --- |
| **Company Name** | Cognizant Technology Solutions |
| **Client** | Manulife Canada |
| **Project** | Manulife Canada Sales Retail |
|  **Description** | Manulife Canada Sales Retail wanted to build an application for the internal users for reporting purpose.The engagement involves running batches in SFDC side to populate various objects in SFDC as well as config. related items . |
| **Technology** | SFDC |
| **Dates** | August 2017 – October 2018 |
| **Role** | Offshore: DeveloperResponsibilities* Estimation, Requirement Analysis, Prepared detailed functional & technical design document.
* Coding and Implementation, Unit Testing, Deployment Activities, Integration activities.
* Taking Stand up client call for requirement clarification.
* SIT and UAT support.
 |

|  |  |
| --- | --- |
| **Company** | Cognizant Technology Solutions |
| **Client** | Manulife Japan |
| **Project** | PWS (SMTB for LTCA) |
|  **Description** | Manulife wanted to implement a public website for its customer where they can see various static and dynamic product page of Manulife. |
| **Technology** | Sales force and Orchestra Technology |
| **Dates** | March 2017 – August 2017 |
| **Role** | Offshore: DeveloperResponsibilities Complete development of the page for its new product **SMTB for LTCA and SMBC** that include:* Creation of custom object and its various fields.
* Creation of custom setting and custom label to manage the custom code without hampering the code.
* Creation of orchestra page template and contents.
* Creation of custom and dynamic content.
* Preparation of HLD document.
* Extensive unit Testing
* QC defect fix
* Production deployment
* Post deployment activities in production.
 |

|  |  |
| --- | --- |
| **Company** | Cognizant Technology Solutions |
| **Client** | Manulife Japan |
| **Project** | MLJ Manu touch SFDC BFD |
| **Description** | Manulife wanted to implement a One Touch Portal for its Agents so that Agents can have all the applications in one finger tip. Manutouch Application will be primarily compatible to iPad pro devices. Cognizant will be using Orchestra CMS and Salesforce for enabling high responsive application which will support both iPad and Desktop. Manutouch portal will provide a PA users with a single, customized entry point to MLJ Application landscape. Portal will offer access to almost everything that an individual PA needs to manage his or her relationship within the Manulife Network.This project is having an integration of Microsoft Azure Cloud with OrchestraCms by enabling Single-Sign on Feature. |
| **Technology** | Salesforce and Orchestra CMS. |
| **Dates** |  Jan 2016 – Feb 2017 |
| **Role** | Offshore: DeveloperResponsibilities**Phase1**- Development of all the static pages and few areas of the Landing page that includes:* Requirement Gathering and Design Analysis.
* Creation of orchestra page template and contents.
* Creation of custom and dynamic content.
* Preparation of HLD document.
* Production deployment
* Post deployment activities in production

**Phase 2**- Complete development of the **Announcement** Module which includes:* Requirement Gathering and Design Analysis.
* Creation of custom object and its various fields.
* Creation of permission set and maintaining permission set visibilities such as object level field level, tab setting.
* Creation of custom validation using validation rule and trigger.
* Creation of formula field.
* Creation of lookup fields.
* Creation of app and maintaining profile permission and tab setting.
* Creation of custom setting and custom label to manage the custom code without hampering the code.
* Creation of Visual force page and its corresponding apex class.
* Development and Coding
* Creation of orchestra page template and contents.
* Creation of custom and dynamic content.
* Extensive use of Ajax service call and vf remoting.
* Extensive unit Testing
* QC defect fix
* Preparation of HLD document.
* Production deployment
* Post deployment activities in production
 |

**Education Details:**

|  |  |  |
| --- | --- | --- |
| **Degree with Branch** | **College/University** | **Year of Passing** |
| Bachelor of Engineering (Computer Science and Engineering) | West Bengal University of Technology | 2015 |

**Training/Certifications:**

* Salesforce.com Platform Developer 1.
* Salesforce.com Adminstrator
* Salesforce Sharing and Visibility Designer

**Personal Information:**

|  |  |
| --- | --- |
| **Name** | Banani Mahapatra |
| **Current Address** | 37, 2nd cross Road, Ashwathnagar, Marathahalli, Bangalore-560037 |
| **Nationality** | Indian |
| **Languages** | English, Hindi, Bengali |
|  |  |

I hereby declare that the above information is true to the best of my knowledge.

Banani Mahapatra