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Salt Lake, Kolkata,
West Bengal

Salesforce Developer in an Multi National Software Organization. Serving Notice Period.

PROFILE SUMMARY

- A Salesforce Developer with 6 years of IT experience (4 years in Salesforce).
- Experience working with Salesforce Apex, Salesforce Flows and Configurations.
- Authored over 60+ Apex Classes, 15+ LWC, 10+ Aura components.
- Created 20+ Salesforce Flows (Screen Flows and Record Triggered Flows).
- Expertise in DevOps Tool Copado, ANT Migration Tool, and experience on Gitlab and Azure DevOps.
- Experienced in both conventional Waterfall model and Agile methodology in development.
- Worked in Montevideo, Uruguay (near-shore location) to provide real-time solutions to the customers.

INITIATIVES

Research and Automation

- Due to stringent timelines and to meet customers' expectations, have moved the project from custom LWC to Screen Flows and OOB features, which reduced the development time and effort. Utilized the Experience Cloud so that the end users can access the application from any device which would also save cost for the customers.
- Suggested multiple enhancements for better performance and defect resolutions.

Key Strengths

- Expert in Salesforce Apex and configurations.
- Accomplished knowledge on the DevOps Tool Copado and error resolutions during deployment.
- Knowledge on the Lightning Web Components.
- Knowledge on ANT Migration Tool, Gitlab and Azure DevOps.
- Leading the team during releases to resolve errors.
- Coordination with different teams to achieve the target.
- In depth knowledge of the Databases and PL/SQL.
- Management and coordination with the customers and providing real-time solutions.
- Ability to create utility tools using Python.

Certifications

- Received **Salesforce Sales Cloud Consultant** in July, 2021.
- Received **Salesforce Experience Cloud Consultant** in March, 2021.
- Received **Salesforce Platform Developer 1** in July, 2020.
- Received **Salesforce App Builder** in February, 2020.
- Received **Salesforce Administrator** in November, 2019.
- Received **Copado Administrator** in June, 2020.
- Received **Copado Developer** in August, 2020.

OWNERSHIP AND LEADERSHIP SKILL

- Managed and provided real-time solutions as sole resource in the near-shore during Customer Business Hours.
- Leading the Development Team during Release and resolving package deployment errors.
- Owned the coordination between the Release and the Development Team.

PROFESSIONAL HISTORY

Role: Technical Lead

Client: RJ Reynolds (Cognizant)

- Working as a Technical Lead in the development team.

Role: Sr. Salesforce Developer

Client: SouthWest Airlines (Cognizant)

- Worked as Senior Salesforce Developer in the development team.
- Worked on the LWC, Salesforce Flows, Experience Cloud and OOB features.
- Provided simple solutions to complicated processes using Salesforce Flows (Screen and Record Triggered Flows), OOB and LWCs.
- Groomed the new joiners and helped them to acclimatize with Salesforce environment and Gitlab.

Role: Salesforce Developer

Client: Refinitiv (Tata Consultancy Services)

- Working as Salesforce Developer in the development team for defect resolutions.
- Basic knowledge on Salesforce CPQ.
- Lead the Development Team during Project Releases.

Role: Salesforce Developer

Client: DIAGEO (Tata Consultancy Services)

- Worked as Salesforce Developer in the development team on building multiple functionalities in the EDGE365 Application.
- Building back-end functionality like Triggers and Batches to perform scheduled jobs.
- Worked on project's configurations from the Salesforce end, extensively, like Profiles, Permission Sets, Field Level Security, Record Types and Custom Metadata Types.
- Worked with the release team for the Code Deployment Activities using Copado.
- Worked on the Market Roll-Out of the Application.

Role: Application Developer

Client: McGraw Hill Education (Tata Consultancy Services)

- Worked on BAU activities and Performance Enhancements as part of client requirement.
- Nearshore location (Uruguay) providing an opportunity to work with client and understanding the business model along with live time support to the tool users.
- Worked on various enhancements along with development and deployment.

Role: Application Developer

Client: McGraw Hill Education/Data Recognition Corporation (Tata Consultancy Services)

- Worked on Project enhancements on VC++ and creating new stored procedures according to the project and client requirement.
- Analyzed and monitored daily automated jobs and handled in case of any failure.
- Tools and Technologies such as SQL Server and VC++ used for various purposes of the project.
- The sole resource in the project worked extensively with the customers.

ACADEMICS

Standard/Semester/Year	University/Board	Passing Year	Grade Point Average
B. Tech (Computer Science and Engg.)	West Bengal University and Technology (Saroj Mohan Institute of Technology)	June – 2016	7.88
12 th	CBSE	2012	7.63
10 th	CBSE	2010	8.80

SELF DECLARATION

I do hereby declare that the information furnished above is true to the best of my knowledge.

Date: 1st December, 2022

Place: Kolkata, West Bengal

Ankit Das

