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| **Abhishek Kumar**  Jodhpur Wala Men’s PG,  Gowlidoddy  Hyderabad – 500032  Mobile: 91-8919344903  Email: [mabhishek2urs@gmail.com](mailto:mabhishek2urs@gmail.com)  LinkedIn: www.linkedin.com/in/abhishek-kumar-b506a0130 | How I Studied for the Platform Developer I (Beta) Exam – Jenwlee's  Salesforce BlogPlatform App Builder Certification Guide & Tips | Salesforce Ben |
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## Professional Summary

**3.6 years** of overall IT experience and **around 3 years** of sound experience in Salesforce Configuration and Development ,on the Force.com Platform. I have also completed Salesforce Certified Platform Developer 1 and Salesforce App Builder certification.

## Experience Summary

* Have been part of Development as well as Support Projects based on **SFDC Implementations** with overall idea of **SFDC CRM** and how client’s requirements can be implemented on it.
* Experience in Designing Unit Test Cases and developing Test Classes to achieve the required code coverage for production deployment.
* Skilled in customizing standard objects and develop **Custom objects**, **Page-Layouts**, and **Record-types** to distinguish between various requirements.
* Experience in providing **Data Security** using Profiles, Permission Sets, **Org Wide Defaults**, Sharing Rules, **Role Hierarchy** and **Public Groups**.
* Skilled in automating the process in the Organization using **Workflow rules, Process Builders** and **Approval Processes**.
* Designed Custom Formula Fields, Field Dependencies, **Validation Rules**, **Workflows**, **Approval Processes**, Page layouts and Search layout.
* Experience in Force.com **Apex Classes**, **Apex triggers**, Apex Collections, **Visual force**, **Force.com IDE** ,**Lightning Aura framework** and SOQL.
* Extensive experience in writing **unit test cases** and test coverage for all the apex classes designed.
* Created **Roles & profiles** and configured the permissions based on the organizational hierarchy.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Experience in data migration using **Data Loader** and Deployment with **Change** **Sets** and **Gitlab.**
* A well-organized, goal-oriented, highly-motivated effective team member with excellent analytical, troubleshooting, problem solving Skills and very quick learner.

## Technical Skills

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| CRM Tools | Salesforce.com |
| SFDC | Apex, SOQL,Salesforce Configuration,VisualForce, Triggers,Lightning AuraFramework |
| Database | MySQL |
| Web Technologies | HTML, CSS |
| Languages | Apex, Core JAVA |
| Development Tools | Developer Console, Eclipse IDE , VS Code |
| Deployment Tools | ChangeSet, Gitlab, GitBash,Prodly moover |
| Other Tools | DataLoader, Conga Composer,Salesforce Inspector,Prodly Moover. |

## Professional Experience

**Company :** Wipro Ltd. (June 12, 2017 to till date)

**Role :** Salesforce Developer

**Industry:**

**Client – MFI**

**Role – Salesforce Developer (from Mar’20 – Present)**

**Responsibility :**

* Worked on creating reusable Lightning Aura Components to support the Client Business needs.
* Worked on Major Test Class failure like SOQL 101 error,etc. and fixed them within given time.
* Deployed code and configuration across sandboxes and production using IDE and **Change Sets** and **GitLab.**
* Worked on inspecting data and metadata across the Org,directly from the Salesforce UI using **Salesforce Inspector**.
* Worked on creating and closing issues on ALM tool.
* Responsible for designing and implementing reusable **Lightning Aura Components** and Lightning Web Component that enhanced usability.
* Responsible for writing Unit Test Classes with code coverage above 80% for all the customizations across Force.com.
* Designed Apex Controllers and Triggers to support complex business logic adhering to the boundaries of Governor Limits.
* Worked on creating Data Sets for Deployment of Records and Queries,using Prodly Moover.
* Worked on controlling the Data Access using OWD,Role Hierarchy,Sharing Rules and Permission Sets.
* Implemented Custom Labels and **Custom Settings** for referencing data sets across Apex Controllers.
* Worked on Quote Generation Templates with Conga Quote Composer.

**Industry: Technology**

**Client – Riverbed Technology**

**Role – Salesforce Developer (Mar’19- Feb’20 )**

**Responsibility :**

* Worked on designing Apex class ,Triggers and small reusable Lightning Components.
* Worked on various moderate and complex modules including Customizations and Configurations on Case, Asset ,Account ,Opportunity and other Custom Objects.
* Have worked on Knowledge Articles ,creating Record Types as per the Client needs and executed the Publish functionality as well.
* Worked on creating Inbound and Outbound Email Addresses, Routing services and Org-Wide Email addresses.
* Worked on implementing Email2Case functionality with both standard Salesforce features and Third party App such as Email2Case Premium.
* Worked on taking out the User Stories form Current Sprint and Backlogs, and updating the resolution comments and progress on **JIRA.**
* Have provided client optimum resolution and happy path for every **complex roadblocks**.
* Worked on creating Custom Fields, Objects, Formula Fields,Roll-up Summary, Externally Available Static resources ,in order to meet the Story requirements.
* Have got chance to work on Designing Flows as well.
* Have worked on all areas of orgs including **VisualForce**, **Apex Classes**, **Test Classes**, **Batches**, **Workflow Rules**, **Validation Rules**, **Process Builders** as well as **Escalation Rules** on the major as well as minor functionality.
* Worked on controlling the Data Access using OWD,Role Hierarchy,Sharing Rules and Permission Sets.
* Received **Client as well as Onsite adorations** on the basis of efficient, regular and efficient works.

**Industry: Healthcare**

**Client – Baxter**

**Role – Salesforce Developer (Mar’18- Feb’19 )**

**Responsibility :**

* Worked on Salesforce Configuration like Page Layouts, Custom Tabs & Application, Custom Fields and Record Types.
* Used Batch Classes and Data Loader for bulk records processing
* Worked on Approval Process ,Worklfows and Process Builders.
* Worked on creating Apex class, Triggers and writing SOQL queries.
* Worked on writing Test Class to ensure successful deployment of Apex class to higher orgs.
* Worked for fixing issues which creeped into various Orgs such as QA,UAT and SIT ,to ensure expected functionality across all the Orgs
* Worked thoroughly on User Stories for continuos Sprints until they went for Go-Live.
* Followed agile methodology.

**Industry: Technology**

**Client – Microsoft**

**Role – Support Engineer (June’17- Jan’18 )**

**Responsibility :**

* Monitoring and Supporting automated Jobs running remotely on High End Servers imaged with Windows OS.
* Worked on Tools such as WTT,ATLAS for running Jobs and tracking failures.
* Worked on Kernel level Debugging of various processors such as AMD,Intel and Alienware.
* Worked on creating Daily Status reports and PowerPoint Presentations for the Client.
* Worked on writing PowerShell scripts to perform Automation on Windows machine.
* Run Docker commands to communicate Remote machines and fetch in the Image data from Containers.
* Have provided Stretched overnight support on testing the OS and Kernel behaviors with latest HotFixes and Patches on each Processors.
* Followed Water Fall methodology.

## Certifications

* Salesforce Certified Platform Developer I.
* Salesforce Certified App Builder.
* Flosum Certified Professional.

## Awards & Recognitions

* Recognized with Winner Circle Points on various aspects as a Team Performer and Individual.

## Educational Details

* **Bachelors of Technology** in Information Technology**, 2012-2016**

From **BPUT, Odisha** by **C.V. Raman College of Engineering**

Score **73.30%.**

* **Intermediate** (10+2th Standard)**, 2010**

From **Patna Muslim Inter School** under **BSEB, Patna**

Score **73.80%**

* **Higher Secondary (10th Standard), 2008**

From **DK Carmel Residential High School, Patna** under **CBSE Board**

Score **70.00%**

## Personal Details

Date of Birth **:** Dec 10th, 1993

Father’s Name **:** Ajay Kumar

Marital Status **:** Non-married

Passport **:** Valid Indian Passport.

I hereby declare that the information that I have furnished is authentic, and true to the best of my knowledge.

**Place –** Hyderabad **Abhishek Kumar**