CURRICULUM VITAE

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**Objective**

# To apply my skills, knowledge and efforts to serve, help and benefit my organization in particular and mankind in general.

**Summary**

* Over 3 years 4X Salesforce Developer involved in Implementation, Administration, Development of Lightning, SLDS, Salesforce DX, Apex Trigger, Test class, Batch apex, Process builder, Workflow, Validations, Formula Fields, Roles, Profiles, Public Groups, Users, Custom metadata, Custom settings, SSO, Objects, Relationships, Page layout, Force.com Site, Communities.
* Experience and knowledge in sales and service cloud.
* Experience in data loading with data loader, import wizard.
* Experience with Javascript, JSON, REST API.
* Deployments performed using github, Jenkins, ChangeSets and the Salesforce DX.
* Creation of new sandboxes.
* Debugging in Developer Console using System’s Debug Logging.
* Learning LWC (Lightning Web Component) and preparing for Service Cloud Certification
* Knowledge of Jitterbit (Under gone training).
* Knowledge of ASP.NET, ADO.NET, C#, C++
* Got appreciation emails for helping colleagues and fresher batch, for keeping them updated and making them understand latest technologies in salesforce.
* Running a community for sfdc professionals from around the world and help others by sharing knowledge about SFDC and selected as mentor by trailhead

**Experience:**

**Salesforce Developer April 2019 till present**

**Cognizant, Noida (U.P.)**

**Projects:**

Project Title: TSA

Client: AutoDesk

Platform: Force.com

Team Size: 4

Role: Sr. Salesforce Developer

About Product:

* The Territory Sales Automation team is responsible for providing automation to the Inside Sales teams in Salesforce.com.
* TSA delivered automation from Lead management to Opportunity management to direct Order placement. The value we have provided to the Inside Sales Teams are:

1. Collaboration between Sales Reps, their Sales Teams and external Partners
2. Efficiency in the Sales Rep workflow for Leads, Opportunities and Orders
3. Ability to prospect faster which in turn sell faster

* TSA is integrated to Marketo, Drift, Digital River, Yesware, SAP, ringDNA, sendwithus, AWS

Responsibilities:

* Working on new features, enhancements, and issue of project
* Developed capability to use project in both Lightning and classic using Lightning Out
* Saving data into custom metadata using Apex code
* Deployment using Github desktop, Github server, Jenkin
* Developed lightning components to be called from quick actions
* Experience with SLDS
* Worked on Partner Community
* Helping younger team mates in solving issues.

**Salesforce Developer August 2017 till April 2019**

**Genpact, Noida (U.P.)**

**Projects:**

Project Title: DCEC

Platform: Force.com

Team Size: 2

Role: Salesforce Developer

About Product:

* Working on Digital Customer Engagement Center ‘DCEC’ for BFS (banking & financial clients).
* It helps customer with OMNI Channel services & provides OMNI-Channel acquisition & servicing   
  (OCAS) solutions, through web, email, phone, SMS and Chat & enable to serve through channel of   
  their choice across entire life cycle with minimum cost.
* It also helps in analyzing the conversation and automates the communication.

Responsibilities:

* Involved in implementation for clients.
* Integrated with twitter and achieving the functionality.
* Developed triggers, build Visual Force Pages, Force.com site, Custom Objects, Tabs, Visualforce Components.
* Identify relationships and converting to salesforce custom objects, lookup relationships, junction objects, master-detail relationships.
* Analysis and Development of Objects as per Client Requirement.
* Configure SFDC objects, Custom Objects, page layouts, workflows, document templates, data fields.
* Requirement Analysis and interaction with the AVP.
* Performed modification required to demo clients.
* Designed and deployed Validation rules, Approval Processes and Workflow Rules for automating business logic.
* Created all Roles, Profiles, Public Groups and Users as per the requirement.
* Configured Live agent.

Project Title: EIPP

Platform: Force.com

Team Size: 5

Role: Salesforce Developer

About Product:

* EIPP comes under “Account Receivable management suite”.
* Accounts receivable is a legally enforceable claim for payment held by a business for goods supplied and/or services rendered that customers/clients have ordered but not paid for.
* These are generally in the form of invoices raised by a business and delivered to the customer for payment within an agreed time frame. Accounts receivable is shown in a balance sheet as an asset.
* EIPP stands for electronic invoice presentment payment
* Payment are of 2 types: Online mode (Credit Card) and Offline
* Invoice can be of any format: pdf, pic. etc.
* Presentment means showing invoice which contains summary, time to pay, time of generating

Responsibilities:

* Have worked on Lightning Components & Salesforce DX
* Created lightning detail page component, file upload, displaying data using fieldset, data table
* component
* Opening detail view component on click of a record
* Refresh table component on inserting new recordDisplay and save data in lightning data table.
* Work with lightning events to make lightning components communicate with each other.
* Used Lightning design system (SLDS) for UI.
* Calling lightning components and hiding components on call of new lightning components.

Project Title: ABAC

Platform: Force.com

Team Size: 2

Role: Salesforce Developer

About Product:

* Stands for Anti Bribery Anti-Corruption

Responsibilities:

* Developed entire AIT (Action Item Tracker) module
* Sending emails on various stages, developed Download all functionality
* Writing Test Classes
* Implemented SSO (Single Sign On Integration) for client using ADFS (Active Directory Federation Services), which enables client to use Salesforce org and Salesforce Community.
* ADFS is a software component developed by Microsoft that can be installed on Windows Server

operating systems to provide users with single sign-on access to systems and applications located

across organizational boundaries.

# Academic Qualification

# B.Tech (Electronics & Communication): With first division in 2012, from Mangalayatan University, Aligarh (U.P.).

* **INTERMEDIATE**: With **first division** in 2008, from St. Francis Sen. Sec. School, Hathras (U.P) affiliated to CBSE Board.
* **HIGH SCHOOL**: With **first division** in 2006, from Delhi Public School, Aligarh (U.P.) affiliated to CBSE Board.

**Achievements**

* 2 senior USA Citizens IT consultants recommended on LinkedIn.
* **Coordinated** in successfully organizing a “1st National Conference on Recent Advances inTechnology and Engineering in 2012”. (Conducted by Mangalayatan University, Aligarh).
* **Presented paper** on “Mobile Communication & Cellular Concept in 1st National Conference onRecent Advances in Technology and Engineering in 2012”. (Conducted by Mangalayatan University, Aligarh).
* **Participated** in “**National level Basket Ball Tournament in 201**1”. (Conducted by **Madhya Pradesh Company Sports** Association under auspices of Indian Company Sports Federation affiliated to World Federation for Company Sports & Company Sports Federation of Asia).
* **Coordinated** in successfully organizing a “Poster presentation competition in 2011”. (Conducted by Mangalayatan University, Aligarh).
* Got **second prize** in “Poster presentation competition on topic Mobile Communication & Cellular Concept in 2011”. (Conducted by Mangalayatan University, Aligarh).
* **Coordinated** in successfully organizing a workshop on “Embedded & Robotics in 2011”. (Conducted by **HBeonLabs).**
* **Organized & participated** in workshop on “MATLAB in 2011”. (Conducted by **Thesis123).**
* Participated in workshop on “Embedded Systems & Robotics in 2009”. (Conducted by **BRICS** & **Simplix Automation & Solutions Pvt. Ltd.).**
* Participated in “Science Exhibition in 2007”. (Conducted by St.Francis Sen. Sec. School, Hathras).
* Participated in “All India Young Scientist Talent Test in 2005”. (Conducted by **SRI CHAITANYA Educational Committee, New Delhi & UNI-GLOBAL Technologies Inc., U.S.A.**
* Passed “46th Annual All India Pre-Senior UN Information Test in 2003” with 80% marks. (Conducted by **Council for** **UN information, a wing of USO of India).**
* Participated in “Bharat ko Jano Competitions in 2002 & 2003”. (Conducted by **Bharat Vikas Parishad,** Sundram Shakha, Aligarh).
* Got first prizes in “Advertisement Competition in 1997 & 1999”.(Conducted by St. Francis Sen. Sec. School, Hathras)

**Personal Values Offered**

* Can provide firm leadership to train, motivate and channelize the abilities of a team for achieving desired goals.
* Highly dedicated & hard working attitude.
* Good Communicator.

**Personal Details**

* Date of Birth : xx-xx-xxxx
* Gender : Male
* Language Competencies: Hindi & English (US)
* Nationality : Indian

**Declaration:**

I hereby declare that all information given above is true to the best of my knowledge

### Date:-

**Place: -** Noida (Prashant Singh)