

Kartik Deshalkumar Nandwana

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CAREER OBJECTIVE:

To pursue a challenging career that provides a competitive environment to prove my potential and to bring out the best in me for the benefit of the organization.

EDUCATION:

University of Mumbai, India

Bachelors in Electronics Engineering

2016

GPA: 6.09

TECHNICAL SKILLS:

Analytics & ETL:

MS Excel, SQL

Programming Tools:

Regex, Basic Python

Tools & Technologies:

Splunk, Science Logic, SolarWinds NCM, BSM, HP Site scope

PROFESSIONAL EXPERIENCE:

Capgemini

Associate Consultant

Mumbai, India

December 2018 – Present

Currently I am working as Associate Consultant in Capgemini. My work profile is tech admin support and service provider to all global applications, servers and network devices of Capgemini. Working as admin role in Science Logic Tools, Splunk Enterprise and NCM Tool. I also had experience on DCRUM monitoring tool, HPE Omi, HP BSM monitoring tool, Sitescope tool, What's Up Gold tool, Service Now, BMC ITSM tool, NNMi tool.

Splunk Admin

- Having experience in understanding of Splunk Enterprise Product, Distributed Splunk architecture and components including search heads, indexers, and forwarders.
- Performed Field Extractions and Transformations using the RegEx in Splunk.
- Expertise in Splunk Enterprise architecture such as Search Heads, Indexers, Deployment server, Deployer, License Master, Heavy/Universal Forwarders. Monitored license usage, indexing metrics, Index Performance, Forwarder performance.
- Experience in writing Splunk Queries, Expertise in searching, monitoring, analyzing and visualizing Splunk logs. Hands on experience in customizing Splunk dashboards, visualizations, configurations using customized Splunk queries.

ScienceLogic

- Responsible for managing the administration of ScienceLogic Tool on which almost 35000 internal devices of Capgemini were being monitored.
- Created Business Service Maps on ScienceLogic for different stakeholders to bring value to our monitoring.
- Responsible for Reporting – Understanding the requirement of the team, creating report jobs and scheduling reports in Science logic.
- Tested Automation event enrichment and auto healing use cases on Science Logic to reduce the load of incidents on Science Logic.
- Created Dashboards on Science Logic for various Teams for them to monitor the performance of their devices directly.

SolarWinds NCM

- Responsible for managing the administration of SolarWinds NCM Tool on which almost 4000+ Network devices of Capgemini were managed for Config Backup.
- Created custom Report and Compliance Policy report as per requirement.
- Created of Custom basic SQL based Alerts.

Raj Company – TPA Capgemini

Associate Software Engineer

Mumbai, India

June 2017 – Dec 2018

- Application Troubleshooting and L1 Level Support:
 - As we are working in Global Network Operation Center, our team monitors global applications of Capgemini.
 - We work on 3 monitoring tools HP BSM, HP OMI and DCRUM to monitor the alerts and raise incidents with application support teams.
 - We work on application alerts analysis and create reports by using DCRUM tool.
 - We work on HP BSM and HP OMI tool to monitor the applications availability and performance and perform L1 level troubleshooting.
 - We also create accounts and groups.
- Incident Management:
 - As L1 support, we work on ITSM Remedy tool for incident management and manage high priority incident.
- Server Troubleshooting and L1 Level Support:
 - We use HP Sitescope tool to monitor all global servers of Capgemini and perform L1 troubleshooting if events are generated by raising incident with server supporting team.
 - Using NCM tool for addition and backup of network devices

ACHIEVEMENTS:

- Received appreciation for engagement during the Covid crisis and for my strong and extraordinary contribution in ensuring business continuity in 2020.
- Received individual XtraMile award for H2 2019 in 2020.
- Received 3 years anniversary of valuable service at Capgemini in 2021.
- Thank You Incentive is received in 2022 for Year 2021.

STRENGTHS:

- Interpersonal Skills
- Strong communication and interpersonal skills. Proficient at grasping new concepts quickly and utilizing them in a productive manner.
- Team Player, Strong leadership and problem solving skills.

CERTIFICATIONS:

- Splunk Fundamental (Capgemini) – 2020
- Linux Fundamentals(Coursera) – 2022

DECLARATION:

I hereby declare that all the above stated information is true to the best of my knowledge.

Place: Mumbai

Date: 09.04.2022

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