NILEENA MARY PHILIP Software Tester

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| Professional Summary |

To seek challenges in the field of Software by joining hands with world class organization to grow get round & ensure ultimate customer satisfaction. Dynamic & resourceful IT Professional with 7.9 years of experience. Currently working with UST Global.

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| Skills |

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| Test Skills   * Manual Testing * UAT testing   Defect Tracking tools:   * Bugzilla * JIRA * Rational ClearQuest | Languages :   * Core Java * COBOL * C++ |

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| Qualification & Certifications |

Master of Computer Application, 2016

IGNOU University – Sacred Heart College, Ernakulam, Kerala

B. Sc Computer Science, 2012

MG University – Assumption College, Changanacherry, Kerala

Selenium Certified (2017)

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| Experience Summary |

* Experience in UAT testing, smoke testing, GUI testing, black box testing and practice with agile quality assurance testing.
* Experience in regression testing, and co-coordinating with the development team for code coverage of the application.
* Experience in the analysis of business requirements, preparation of test scenarios, test cases and reports.
* Develop and execution of test cases as per the Business requirement document using Confluence
* Experience in SQL Database testing.
* Good knowledge on ETL testing.
* Good knowledge on automation testing Selenium suite Tools such as Selenium IDE, Selenium WebDriver.
* Experience within Waterfall and agile methodology
* Good planning and coordination of execution activities within the team for the sprint activities

**Work History**

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| 06/2020 to Current | QA Tester  **Client: Van Guard Charitable – Banking & Financial Domain**  Vanguard Charitable is a top U.S. grant making organization that fulfills its mission to increase charitable giving by tax-effective way to consolidate and grant assets to charity. It is flexible and convenient way to give and help to make a greater charitable impact.  **Project** **Name & Description: Multi-factor authorization -MFA** **–** QA Testing  Most of the Vanguard Charitable account users would want to see a secured way of handling accounts. Multi-factor Authentication adds an additional factor to the login transaction to prevent unauthorized access.  **Roles & Responsibility:**   * Performed the SIT testing and UAT testing in the agile methodology * Performed GUI testing, functionality and regression testing of the new builds. * Performed cross-browser exploratory testing and cross-platform compatibility testing in virtual machine environment. * For project requirements, preparation of test cases documentation and its management using the tool JIRA Confluence. * Defect management, bug reporting and tracking the defect status using Atlassian JIRA * Performed API testing using Postman tool. * Performed Cross Browser Testing using Sauce LABS . * Develop the SQL queries for back end verification and validation using several SQL statements. * Actively participated in regular QA team meetings to discuss testing process and suggested improvements to the application design and features. * Assisted and collaborated with developers as needed to isolate root cause of defects. * Demonstrated the user stories to the product owners at the end of each sprint. |

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| 03/2019 to 06/2020 | **Project** **Name & Description: OLE project ( Online Experience ) –** UAT Web Testing  The transition of the Vanguard Charitable application to be more user friendly with new features added and existing characteristics modification that makes any user to perform actions and transaction with ease.  **Roles & Responsibility:**   * Performed UAT testing, functionality testing and led planning and coordination of execution activities within the team with agile approach. * Performed User Interface testing to test whether the application compiles with the User Interface standards. * Developed and prepared test scenarios with user’s perspective. * Performed cross-browser and cross-platform (Windows 10/7,MAC) compatibility testing in virtual machine environment using Sauce LABS * Identified and reported defects through Bugzilla bug tracking system * Assisted developers with the test data & Collaborated with developers as needed to isolate root cause of defects * Submitted reports regarding the status, progress, and the results of the testing effort * Showcased the new and modified features developed in the application to the key stakeholders. |

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| 08/2018 to 03/2019 | **Client: Anthem – Healthcare Domain**  Anthem is one of the leading health plan in the U.S that offers a broad range of medical and specialty products. It delivers health benefit solutions through integrated health care plans and related services  **Project** **Name & Description: Compensation Incentive System (**COINS) : UAT Web Testing  COINS involved the migration of process involved in mainframe system and its transactions to web-based application  **Roles & Responsibility:**   * Conducted Web Application Quality Assurance duties in an AGILE Environment * Developed Test cases, Test data, and reusable queries to streamline process Sprint over Sprint and helped in decreasing the overall time line to test * Interacted with developers to analyze the business requirements and communicate application requirements effectively in an Agile Environment * Performed Smoke testing, Functional testing, and Regression testing. * Performed Black Box testing for the functional requirements. * Documented and reported defects within established process and tracking systems. |

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| 04/2015 to 08/2018 | **Project** **Name & Description: BCM- Broker Commission Mandates: Sales Compensation & Licensing Credentialing(SCLC) -** UAT Testing  The SCLC project involves the agents to sell their Medicare drug and health plans. Companies that contract with Medicare to provide health care coverage use agents to sell their Medicare plans. Agents must be licensed in the State in which they do business follow all Medicare marketing rules and termination with their contracted plans if they don't comply with strict rules.  **Roles & Responsibility:**   * Requirement analysis and preparation of test documents to meet the functional, technical requirements. * Preparation of Test scenarios and test cases and execute the testing successfully. * The UAT Testing was completed within time and the bugs were detected and reported on time through Bugzilla bug tracking system. * All relevant project reports and documents were prepared using Sharepoint and delivered on time. |

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| 04/2013 to 03/2015 | Software Developer  **Project** **Name : MMP Dual Project**  **Project Description**  The Project proposed a new way to serve people who are eligible for both Medicare and Medicaid, known as dual eligible. The project involved payment methods to improve coordination of services for dual eligible.  **Roles and Responsibility:**   * Thorough participation throughout the MMP Dual Project. * Had actively involved in the Requirements, development and testing phases of the project and completed without any flaws. * Performed Unit Testing and was completed within time. |

**Personal Details**

**PERSONAL DETAILS**

* Date of Birth - 04 May 1991
* Gender - Female
* Nationality - Indian
* Marital Status - Married
* Languages - English, Hindi, Malayalam.

**Declaration**

I hereby declare that the information furnished above is true to the best of my knowledge.

**REFERENCES AVAILABLE UPON REQUEST**