



# Tarun Nakka

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## OBJECTIVE

To be a part of an organization where my technical, analytical and interpersonal skills would be used in the best possible way to contribute meaningfully to the growth of the organization and individually.

## EXPERIENCE

Oct-  
2018 -  
July-  
2020

- **Sr. Systems Engineer**  
Cognizant Technology Solutions
  - Lent extensive support and ensured high quality problem resolution for the clients.
  - Skills to Investigate and find the blocking points where Application engine fails, to valuate & implement solutions accordingly and providing L2 support to issues raised by users with respect to data quality.
  - Performing Daily BAU tasks as health checks, User requests, Incident investigations and root cause analysis with emphasis on supporting Global platforms.
  - Diagnosis, Resolving and management of major production outages and coordinating with different teams across the globe for resolution of issues.
  - Monitoring various jobs and sharing reports with other support teams.

July-  
2021 -  
Till  
Present

- **Sr Software Engineer**  
LTIMINDTREE
  - Experience in Sales Cloud.
  - Worked on Security model with profiles, roles, OWD and sharing rules
  - Worked on developing the apex triggers.
  - Involved in deployment activities
  - Experience in development and Administration, Customization & configuration support of Salesforce CRM and Application.
  - Knowledge on reports and dashboard
  - Knowledge on LWC basics.

## SKILLS

Salesforce CRM

20%

Apex Triggers

40%

Visualforce Pages

40%

LWC

40%

BMC Remedy Tool

80%

SharePoint

80%

## PROJECTS

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- **Abbott**
- **Amazon**

## EDUCATION

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2017

- **Bachelor Degree/Computer Science Of Engineering**  
RVR&JC College Of Engineering  
7.34

2013

- **Intermediate**  
Sasi Junior College  
92.5

2011

- **SSC**  
SASI English Medium High School  
91.5

## STRENGTHS

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- Ability to quickly adapt to different situations and acquire capabilities to deal with the situation.
- Good team player and ability to work in cross functional teams.
- Strong analytical, communication and interpersonal skills.
- Strong desire to learn new IT technologies.

## CERTIFICATION

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- Salesforce Certified Administrator
- Salesforce Certified Platform Developer 1

## DECLARATION

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- I certify that the information furnished in this resume is factually correct and subject to verification.