**Shivakrishna. V**

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**Professional Summary**

* Having **4 years** of experience in IT. In that **3.6 Years** of relevant experience on Sales force CRM.
* Salesforce.com Certified Force.com **platform Developer 1 (PD1) Certification**.
* Development experience in **APEX, Visual Force**.
* Having 1year of experience in **Aura &Lightning Components**.
* Experience on implementing **Apex classes, Visual Force Pages, Apex Controllers, Triggers, and working with Force.com IDE. Experience In Lightning Web Components And Community Cloud.**
* Worked on Batch Apex, Schedule Apex, Schema programming and sending Emails.
* Worked on Migration tools Force.com IDE and have knowledge of Change Set migration code and configuration from the sandbox to Production.
* Have good experience in Test Classes, and **writing SOQL and SOSL queries**.
* Used data migration tools such as Apex Data Loader, workbench etc.
* Expertise at administrative tasks such as User management, creating Profiles, Roles and Permission Sets, Workflow, Tasks and Events, Email notification and templates, Reports and Dashboard.
* Hands on experience on creating custom Objects and Tabs, designing Custom Fields, assigning Validation Rules and Field-Level Dependencies, Approval Processes.
* Worked effectively on creating Custom Report Types and Dashboards.
* Strong knowledge in Sales force Administration and Customization, Sales, Service and support Development team.

**Technical Skills**:

**Sales force Technologies**: Sales force CRM, Apex Triggers, Batch Apex, Schedule Apex, SOQL, Apex Classes/Controllers, Visual force pages, Process Builder, Sales force Lightning. Aura components, LWC.

**Sales force Tools**: Force.com IDE, Force.com Data Loader, Data Loader Io and Workbench.

**Other Languages**: JavaScript, HTML, CSS.

**Certifications:**

Salesforce.Com Certified Platform Developer 1 (PD1)

**Work Experience:**

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| --- | --- | --- |
| **Period** | **Organization** | **Designation** |
| Oct/2018 to till date | Compusol software Limited Private | Sales force Developer |

**Professional Experience:**

**Project:: 1**

**Hospital management system**

**Client: DXC Technologies**

**Roles & Responsibilities:**

* Worked with sales.com standards objects like Accounts, contacts, opportunity, products, price book, cases, leads, campaigns, reports and dashboards.
* have a depth knowledge and understanding of CRM business process like for casting, campaign management, lead management, order management, account management, and case management.
* Designed, developed and deployed the custom objects, page layouts, custom tabs, components, visual force pages, apex classes& triggers to suit to the needs on the application.
* defined the lookup relationship and master detail relationship on the objects that helps in associating the records and defining a parent-child
* Relationship in which the master object controls certain behaviors of the details objects respectly.
* Expertise in aura framework, lightning components and sales force lightning design system(SLDS).
* Created aura based components, attributes, controllers which can be compatible to access through lightning app builder.
* Created the impressive design with custom styling to bring dynamic versions of the components when setting , up lightning app builder.
* LWC Data tables, Navigation, Tab sets, Communication Between Two Components, Decorators, Tost Events, Show And Hide Components ability to multitask, manage details and excite effective follow through in a highly dynamic environment.
* Worked with LWC (Lightning Web Components),Events, Pub Sub Model, Aura Pub Sub Model,
* Component Life Cycle, Using Public Properties, Wire methods, Usage of Apex Classes with Wire and imperative Calls.

**Project 2: Green Force**

**Role:: SFDC Developer**

**Description**: Performed credentials for health care professionals Gathered and verified all required customer information for tracking process Competent on customer service management Database Always met target on completing credentials Managed time efficiently verify Customer documents actively participated in team meetings and tracked team progress Also participated in extracurricular activities and hosting programs inside organization.

**Roles & Responsibilities:**

* Designed, developed and deployed the Custom objects, Page layouts, Custom tabs, Components, Visual Force Pages, Apex classes & Triggers to suit to the needs of the application.
* Worked with functional leads to transform and develop new requirements into design, implementation.
* Worked with Sales Cloud, Service Cloud and Apex Programming on Force.com Platform.
* Defined the lookup relationship and master-detail relationship on the objects that helps in associating the record and defining a parent-child relationship in which the master object controls certain behaviors of the detail object respectively.
* Used Data Loader, Informatics cloud connector to insert, update and bulk import & export of data from Salesforce.com SObjects.
* Effectively created the pick lists, dependent pick lists and junction objects to establish the connectivity among objects.
* Perform detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SalesForce.com (SFDC) and other Platform based technologies like Visual Force, Force.com API and Web Services. Developed various custom Objects, Tabs, Components and Visual Force pages and Controllers.

**Project 3: NinjaCart**

**Client: Kasmo Cloud Solutions PvtLtd.**

**Role :: Trainee @Admin**

**Project Description**: Kasmo Workforce is a form of HR software that combines a number of Systems and processes to ensure the easy management of a business employees and data. Human Resources Software is used by businesses to combine a number of necessary HR functions, such as storing employee data, managing payrolls, recruitment processes, benefits administration and keeping track of attendance records. It ensures everyday Human Resources processes are manageable and easy to access.

**Roles & Responsibilities:**

* Maintaining and developing the Custom objects, Custom fields and Custom tabs.
* Created Workflow rules for business processes.
* Designed and developed Apex Classes, Controller Classes and triggers.
* Created Email services for handling inbound emails and process those emails.
* Customized tabs for among different business user groups and centers.
* Worked on Lightning Components, apex class.
* Schedules the reports, dashboard for management and all department head by emails..

**Education:**

* MBA: Vijaya School of Business Management , Hyderabad, Osmania University.
* B.Com(cs): Triveni&MRR Degree college from, MG University.

**Personal Details:**

* Date of Birth :30/01/1994
* Gender :Male
* Marital status :Single
* Nationality :Indian
* Languages :English, Hindi & Telugu

**Declaration::**

I hereby declare that all the information above mentioned is true to the best of my knowledge and belief.

Date: Place: Hyderabad (Shivakrishna. V)