

RESUME

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CAREER OBJECTIVE:

To obtain a challenging and responsible position in the area of Software Testing where my knowledge, ability and dedication will be utilized.

Summary:

- Good Knowledge on Software Development Life Cycle and Software Test Life Cycle.
- Knowledge on Various SDLC Models, Test Levels, Test Types and Test design Techniques.
- Knowledge on All phases of Software Test Process includes Test Planning, Test Design, Test Execution and Test Closure.
- Knowledge on Generating Test Scenarios, Write Test Cases, and Collect Test Data.
- Knowledge on Executing Test Batches and Analyzing Test Result.
- Knowledge on Defect Reporting, Defect Tracking and complete Defect Life cycle.
- Knowledge on QTP, Selenium.
- knowledge on Programming Fundamentals, and Database Fundamentals.
- Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies.

Academic Qualification:

- B.Tech mechanical From Sri Visveshwaraya institute of science and Technology.
- Intermediate from Loyola Junior college.
- S.S.C from Chaitanya Central School.

Software Skills:

- Operating Systems : Windows 98, 2000, xp, 7,10
- Testing Knowledge : ISTQB certified, RPA(BluePrism, AutomationAnywhere), Selenium, API & DB testing.
- Language : C, Java
- Databases : SQL Server
- Documentation : MS Office, Open Office

Work Experience : 3 years and 4 months of work experience as e support officer in Edgewood technologies.

Designation: Associate e Support Officer.

Work Duration: 14th December 2015 till 26th April 2019.

Project : Samsung

Client: Samsung

Role: chat agent

Environment: Windows

Description: Solving the customer's Samsung hardware (mobile phones,tabs) and software related issues via chat.Helping the customers find compatible accessories for their devices and informing the customers about the latest release of new devices and updates for their devices and helping the customers to send their devices to service centers by providing them shipping labels .

Highlights:

- Live chat software : Live person
- Professional and friendly
- Multitasking
- Troubleshooting proficiency.
- Customer service expert
- Good English grammar

B-Tech MINI PROJECT DETAILS:

Title: STOCASTIC CHARACTERISTICS OF WIRE CUT EDM

Project Description: (**Duration:** one month) Electric discharging machining (EDM) is a process of repetitive sparking cycles . A series of electrical pulses generated by the pulse generator unit is applied between the work piece and the travelling electrode In the event of spark discharge there is flow of current across the wire electrode work piece gap the energy content of of a single spark discharge can be expressed as a product of TON and IP The energy contained in a tiny spark discharge removes a fraction of work piece material large number of such time spaced tiny discharges between the work piece and wire electrode causes the electro erosion of the work piece material.

B-Tech MAIN PROJECT DETAILS:

Title: SOLAR STILL

Team Size: 3 members

Project Duration: 4 months

Description: A Solar still is a very simple way for distilling water, powered by the heat of the sun. A few basic types of solar stills are cone shaped, boxlite, and pit. for cone solar stills,impurewater is inserted into the container, where it is evaporated by the sun through clear plastic the pure water vapors condenses on top and drips down to the side , where it is collected and removed . solar stills are

used in cases where piped or well water is impractical , such as in remote homes or during outages .A large scale version of the concept of the solar still is the water pyramid ,which uses an inflatable dome as the condensing surface and can be applied in tropical, rural areas.

PERSONAL SKILLS:

- I make my opinions very clear.
- Willingness to learn
- Team facilitator
- Hard worker

PERSONAL PROFILE:

- Name : M. Naresh
- Nationality : India
- Hobbies : Watching movies and Listening to music.
- Languages Known : English, Hindi and Telugu.

(M.Naresh)

Date: