**DEJI AKINDOLIRE, MBA, PSM, PSPO, SSM, SA, ICP-ACC**

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**SUMMARY**

A passionate and experienced Scrum Master, Servant Leader, Agile practitioner with thorough understanding of the Agile methodologies and practices. Highly skilled at coaching and transforming cross-functional teams into becoming high-performing. Experience using servant leadership skills in supporting an effective team environment, identifying, and clearing impediments, resolving conflicts, encouraging a good work relationship, addressing team dynamics, and more.

**CORE COMPETENCIES**

Product Management Coaching Change Management

Agile Methodologies Process Improvement Conflict Resolution

Digital Transformation Servant Leadership Emotional Intelligence

 Critical Thinking Effective Communication Systems Thinker

**EXPERIENCE**

Enterprise Agile Solutions LLC, Atlanta, United States

**Scrum Master/Agile Coach & Consultant,** 2017 - present

* Coached the team working on a digital payment development, seamlessly transitioning from a manual process to reduce costs, strengthen controls, improve accuracy, accelerate financial reporting, and empowered employees.
* Improved the team’s work-life balance by incorporating capacity and velocity planning into sprint planning.
* Maintained team metrics and reported status regularly to product owners, improving decision making.
* Facilitated Scrum ceremonies (events and activities) and ensure the team is realizing value from them (Sprint Planning, Daily Scrum, Sprint Review, Retrospective, and Backlog Refinement).
* Assisted in the transformation process from a Waterfall to an Agile mindset, coaching the team on the various metrics to support product delivery.
* Served as a servant leader for the scrum team and promoted relationship building with stakeholders and business owners by creating an efficient and effective communication channel.
* Created a trusting and safe environment where team members felt included and valued, which improved team commitment to performance.
* Ensured that the team had a clear understanding of acceptance criteria and the definition of done (DoD).
* Promoted relentless improvement during the retrospective and ensured idea incorporation and prioritization in the next sprint.
* Effectively communicated the outcome of sprints to the team and ensured the team stayed on task to achieve project goals.
* Supported Product Owner in product backlog management and prioritizing the product backlog.
* Encouraged team members to self-organize, cross-functionalize, identify risk, manage dependencies, and resolve the conflict.
* Coached management and other stakeholders within the organization on Agile best practices.
* Helped teams apply the Scrum theory, agile principles, and scrum values in their delivery process.
* Led and participate in scrum of scrum forum to discuss progress impediments, and dependencies.
* Conducted agile mindset change training session/workshops.
* Coordinated with product managers and the development team to establish release management, ensure common priorities, tracks and communicate agile metrics (such as team velocity and sprint progress/burndown Chart) to the team, management, and any impacted stakeholders.
* Accountable for promoting continuous improvement by coaching the team to use metrics in identifying and measuring progress.

Portmore Community College, Kingston, Jamaica.

**IT Project Management Instructor,** 2010 - 2016

* Provided hands-on instruction for various courses such as IT Project Mgmt., Mobile Apps development, Web Application Development etc.
* Provided hands-on instruction and practical training in support of certification and enrolled degree program preparation courses.
* Implemented appropriate learning strategies and activities to successfully prepare student to pass certification and enrolled degree program exams.
* Taught subject materials to students in various formats to accommodate different learning styles.
* Created instructional materials.
* Delivered training in both a traditional classroom setting and virtually.
* Evaluated the progress and performance of students.
* Assisted in curriculum design and development.
* Assisted in class scheduling and program management.
* Facilitated exam development workshops: Job Task Analysis, Item Writing/Review, and standard setting
* Conducted quality reviews of exam files.

First City Monument Bank, Lagos, Nigeria

***Business Analyst,*** *2007-2010*

* Gathered, clarified, and analyzed business requirements, and assessed impacts on existing applications.
* Understood the business needs in relation to potential change or transformation.
* Simplified requirements for better team understanding.
* Identified cost and business savings while improving business processes.
* Requirements gathering for modelling of new products and enhancements to existing products.
* Led Model evaluation with primary users and user groups.
* Created clean and concise documentation of the model including guidelines and usage.
* Performed sampling and analysis of data and usage across critical applications.
* Led projects and initiatives tied to business strategy by partnering with vendors and business stakeholders, creating detailed project plans, and monitoring adherence to timelines and completion of deliverables.
* Interacted with business users, including senior managers, to understand key business processes and translate business requirements into technical solutions.
* Partnered with application development managers and project managers to translate business requirements into approved test scripts. Oversee testing, and documentation and reporting of results.
* Monitored system enhancements through UAT testing, sign-off and implementation.

**EDUCATION**

TEMPLE UNIVERSITY, Philadelphia, Pennsylvania.

**Master of Business Administration (MBA/MS) Business Analytics,** 2018

BABCOCK UNIVERSITY, Ogunstate, Nigeria.

**Bachelor of Science in Business**, 2006

**CERTIFICATIONS**

* Professional Scrum Master (PSM 1) – Scrum.org
* Professional Scrum Product Owner (PSPO 1) – Scrum.org
* Certified SAFe Scrum Master (SSM) - Scaled Agile
* Certified SAFe Agilist (SA) - Scaled Agile
* Certified Professional in Agile Coaching (ICP-ACC)- IC Agile

**TECHNICAL SKILLS**

*Confluence, SharePoint, MS Office Suite, SDLC Methodologies, Scrum, Kanban, SAFe, Project Management Tools: JIRA, Rally, Version 1*