

HARSHAL RAMDHAM

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SUMMARY

Highly motivated software developer with experience in Salesforce development and integration. Proficient in Apex, JavaScript, HTML, and CSS, as well as tools like Workbench, DataLoader, and Azure DevOps. Skilled in Agile project management, with a proven track record of delivering projects on time and within budget. Seeking a challenging role in a dynamic organization where I can utilize my skills and contribute to the success of the company.

EXPERIENCE

Technical Consultant

Perficient

04/2021 - Present Nagpur

- Led the successful migration of User Experience from Salesforce Classic to **Lightning** using **LWCs**, resulting in a more modern and efficient application experience
- Identified and implemented new features and solutions according to client requirements, resulting in enhanced usability and increased user adoption
- Troubleshoot and resolve multiple application issues, resulting in improved application stability and increased customer satisfaction
- Integrated various third-party systems with Salesforce using **REST APIs**, resulting in a more connected and streamlined application ecosystem
- Developed and tested **deployment** packages across multiple sandboxes using **Copado**, resulting in streamlined deployment processes and reduced downtime
- Utilized **Azure DevOps** for Agile project management and issue tracking, resulting in effective team collaboration and timely issue resolution
- Promoted to a Senior Developer role within 6 months in Project.

Associate Software Developer

Belatrix Software

03/2020 - 04/2021 Hyderabad

- Worked with Project Managers and architects as a Associate Software Developer to make recommendations for efficient translation of business requirements to ensure that requirements can be met or suggest alternative approaches.
- Developed **Apex classes**, **LWC** Components and **Apex triggers** for various functional needs in the application.
- Worked in an agile-based scrum model, managed and coordinated with an onshore team and got the user stories delivered to the client on time within the sprints
- Provided best practice recommendations for Salesforce projects

Salesforce Developer - Trainee

MaxVal Group

11/2019 - 03/2020 Bangalore

- Worked under the team lead on **product development**.
- Worked on **salesforce configuration and customization**.
- Implemented Custom modification on product and worked on the **product development**.

SKILLS

Programming Languages:

Apex JavaScript HTML CSS Java

Tools:

Workbench DataLoader VsCode Azure DevOps

PROJECTS

CAT Digital

- Streamlined business processes by automating them using Salesforce's declarative and programmatic approach, resulting in improved efficiency and reduced manual workload.
- Leveraged **Salesforce Integration (REST APIs)** to facilitate seamless data migration, ensuring a smooth transition for the client and minimizing downtime.
- Developed and implemented enhancements to the existing Salesforce application for CAT Digital, improving its performance and functionality.
- Collaborated closely with stakeholders to identify pain points and requirements, and used my technical expertise to design and implement solutions that met their needs.
- Utilized my knowledge of **Apex, HTML, JavaScript, and CSS** to create an intuitive and user-friendly interface that was easy for end-users to navigate and understand.
- Tracked and reported on key metrics and KPIs to measure the impact of the application on business outcomes, and used this data to continually refine and optimize its performance.
- Worked on the multiple cloud like **Sales, Service and Marketing Cloud**.

GM Financial

- Played a key role in the complete **software development life cycle**, including requirement gathering, code development, unit testing, deployment, debugging, and release documentation, all within the **Agile methodology framework**.
- Designed and implemented multiple Lightning Components (Using LWC), which significantly enhanced the user experience and improved ease of accessibility for end-users.
- Leveraged my extensive knowledge of **Apex, HTML, JavaScript, and CSS** to create high-quality, scalable code that met the highest standards of quality and performance.
- Actively participated in peer code reviews and provided constructive feedback to colleagues, helping to maintain high standards of code quality and ensuring **best practices** were followed throughout the development process

CERTIFICATIONS

- Salesforce Associate
- Salesforce Platform Developer I
- Salesforce Platform Developer II
- Salesforce Marketing Cloud Email Specialist

ACHIEVEMENTS

 2022 Q4 – Employee Appreciation Perficient	 Community Speaker Appreciation Award - 2023 Salesforce Central India's Trailblazer Community
 Double Ranger on Trailhead Salesforce Trailhead	

EDUCATION

BE - Computer Technology Priyadarshini college of engineering, Nagpur 06/2016 - 06/2019 Nagpur	GPA 7.2 / 10
Diploma - Computer Technology Shri Datta Meghe Polytechnic, Nagpur 06/2013 - 05/2016 Nagpur	GPA 6.5 / 10