

Dattatraya Gore

Senior Engineer

Experienced IT professional with 6+ years of expertise in IT infrastructure management. Specialized in Microsoft 365/Office 365, Google Workspace administration, security, compliance, and technical support. Proficient in Windows Server, Linux, Firewalls, Active Directory, DHCP Server, Microsoft 365/Office 365, Google Workspace /G Suite, network, VPN, and cloud technologies. Proven track record in security implementation, troubleshooting, and endpoint management.



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Pune

SKILLS

Microsoft 365/Office365

Exchange, MDM, MAM

Windows Sever,
Active Directory

G Suite

VOIP

Sophos /SonicWall Firewalls

Endpoint Security Solutions

Oracle Cloud

Intune-MDM/MAM

IP PBX / EPBX

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

Marathi
Native or Bilingual Proficiency

WORK EXPERIENCE

Senior Engineer

Company3

10/2022 – Present

Responsibilities:

- **Microsoft 365 Administration:** Manage Microsoft 365/Office 365 enterprise messaging and collaboration services, ensuring seamless communication and enhanced productivity.
- **Security and Compliance:** Implement Microsoft 365/Office 365 security and compliance measures, including anti-malware, anti-spam policies, and Advanced Threat Protection (ATP).
Utilize eDiscovery, MRM Policies, Litigation Hold, Mail Flow rules and Data Loss Prevention (DLP) to maintain data security and regulatory compliance.
- **Communication and Collaboration:** Administering Microsoft Teams, Zoom, and VOIP solutions to enhance internal and external communication.
Facilitating secure file sharing and collaboration through Teams, SharePoint, and OneDrive.
- **Enterprise Mobility + Security:** Identity and access management, Administer Intune-Mobile Device Management (MDM) to monitor, protect, and secure organization's resources and data on various devices.
Manage company security policies and business apps while maintaining privacy on personal devices using Mobile Application Management (MAM)
- **Troubleshooting and Monitoring:** Use troubleshooting and monitoring tools to identify and resolve technical issues promptly.
- **IT Infrastructure and Endpoint Management:** Managing IT Infrastructure, Windows Server including Active Directory, Azure AD (Microsoft Entra ID), DNS, DHCP, Exchange Server, and Microsoft 365/Office 365
Administering Azure Active Directory to ensure efficient access management.
Creating custom scripts to automate tasks and enhance operational efficiency.
Administer Windows Autopilot for efficient device provisioning.
- **Documentation and Audits/Reporting:** Build an internal wiki with technical documentation, manuals, and IT policies.
Perform daily checks, audits, and reports to ensure system health, compliance, and security.
- **Licensing:** Microsoft 365, Zoom, Adobe licensing.

Senior Engineer

Global Market Insights

10/2019 – 10/2022

- Implemented and maintained Microsoft Teams, Exchange, SharePoint Online, Security and Compliance and other Microsoft365/Office 365 services.
- Administered Active Directory, DNS/DHCP, Azure AD, and Microsoft 365/Office 365 IT infrastructure.
- Managed Microsoft Teams, Exchange, SharePoint Online, and other Office 365 services.
- Implemented Mobile Device Management (MDM) and MS Enterprise Mobility + Security solutions.
- Ensured security and compliance management within Office 365 services.
- Administration of endpoint Protection.
- Handled configuration and installation of firewalls and networking equipment.
- Administered endpoint protection measures for enhanced security.
- Managed VOIP solutions including RingCentral and Call Hippo.
- Performed Active Directory user and group management.
- Conducted regular checks, audits, and reports for system health.

Desktop Support Engineer

Emerson Export Engineering Center (Payroll: Nityo infotech Services Ltd.)

04/2019 – 10/2019

- Managed Microsoft 365/Office 365 services.
- Implemented Mobile Device Management (MDM).
- Installed and troubleshooted OS and application software.
- Deployed MS Office 365.
- Assisted in Windows server and Active Directory administration.
- Managed Cisco Jabber, Webex, Adobe, and Zoom users and licenses.
- Conducted Windows patching and compliance management.
- Provided technical support and assistance.
- Configured and deployed OS and applications using WDS/MDT.
- Monitored and responded to requests through the IT Service Desk ticketing system.

Network and System Administrator

Global Sales and Distribution

08/2017 – 04/2019

- Administered and maintained email server, web server, and websites.
- Ensured email security.
- Managed IT infrastructure.
- Participated in IT purchasing duties, including hardware, software, and licensing.
- Conducted Windows security and patching.
- Administered Windows Servers and Active Directory.
- Configured and maintained VPN connectivity.
- Ensured network infrastructure was up-to-date and secure.
- Installed, configured, and maintained VOIP and IP Telephony.
- Implemented security measures including access controls, backups, and firewalls.
- Addressed user tickets related to OS, hardware, software, and networking.

EDUCATION

B.E. in Computer Engineering

Genba Sopanrao Moze College of Engineering, Pune

2017

CERTIFICATES

Oracle (05/2020)

Oracle Cloud Infrastructure Foundation Associate