Summary

4.2+ years of IT experience and around 2 years of experience into salesforce Platform.

Good hands-on knowledge and understanding of Classic and Lightning UI, desire to learn new environments and to collaborate with fellow associates to bring the best value to the business users into Sales and service cloud.

Good knowledge of Salesforce development and customizations, with APEX, API, Force.com and Workflow considering best practices, support mechanisms, procedures, and limitations Well experienced in working with Salesforce Omnistudio(Vlocity) and strong experience in designing Flexcards, Data raptors, Integration procedures, Omniscripts. Good experience in Order Management developing orchestration Plans, Items, Scenarios and OM callout. Experienced in SFDC administrative tasks like Creating Roles, Email Services, Page Layouts, Workflow Alerts, Validation Rules Actions, and Approval Processes.

Good experience in Apex, Data Loader, Import Wizard, and SFDC Data Export.

Certification: - Salesforce Certified Platform Developer 1(PD1), Certified Omnistudio Developer.

PROFESSIONAL EXPERIENCE

Engineer – Technology Consultant

Iris Software Pvt Ltd July 2022 - till Date

Project: TeleCommunication Cloud

As Vlocity developer my responsibilities included in developing IntegrationProcedures, DataRaptors, OmniScripts and flexCards, orderManagement, CPQ(EPC), Managed packages, Metadata, Integration Designs, Bugs resolving, OOTB functionalities development in IP and DR, Root Cause Analysis for bugs, Design Change and Use Cases development.

I have In and Out experience on implementing IP and DR using formulas and OOTB functionalities.

Designed complicated VIP's with respect to my project 3rd party integration system and billing application.

Updating in the Scrum calls about the stories and design changes and bugs related information and status.

I have a good experience in Order Management developing orchestration Plans, Items, Scenarios and OM callout.

Participating in code review and optimizing if any performance issues comes and coordinating with devops teams about their pipeline issue with respect to code changes. Created Omniscripts, Flex Cards, Templates, Dataraptors in Vlocity as per requirements.

Implemented Integration procedures, DataRaptors to get the data from the salesforce Org.

Developed various flexcards to display contextual info of the client project

Consultant

Ventro tech consulting pvt ltd Apr 2019 – June 2022

Salesforce Admin/Data Support Engineer

Created Api's to access SAP to salesforce through external data connectors.

Developed multiple triggers for business requirements

Created APIs into Rest and Soap within the force.com and developed test classes with above 90% coverage.

Good knowledge on External data source connection of OData Authentication with external systems.

Tested APIs in Postman using connected app in salesforce.

Managed API integrations and web services.

Developed workflows and triggers.

Education:

B.com Graduate from Vikrama Simhapuri University Nellore - 2016