**SRAVANI.P**

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**SUMMARY**

* Having 5+ years of experience in on demand CRM Salesforce.com.
* Experience in define Database Definition (means creating objects, fields their Relationships with validation rules).
* Created and assigned Roles and Profiles to Users, Field and Object level Securities.
* Created custom Page layouts and Record types.
* Experience in Apex Coding for Triggers, Validations, Workflows and Approval process.
* Good Knowledge on SOQL and SOSL query languages.
* Created Apex Classes, Batch Apex, Scheduled Apex, Triggers, Lightning (Aura)Components.
* Extensive experience in writing Test classes and Test Coverage for all the apex classes designed.
* Experience working with Force.com IDE, Data Loader, Import Wizard and salesforce.com Sandbox Environments.
* Experience in Batch Processing and Scheduling Apex.
* Good Experience in creating Reports and Dashboards of CRM applications.
* Worked on various deployment tools like Change sets (Outbound &amp; Inbound), Auto Rabbit and Copado (Sandbox &amp; Production).

**WORK EXPERIENCE:**

* Worked as Software Engineer with Mahendrada Softtech Solutions Private Limited. (May 2017 – Jun 2020)
* Working as Sr. Software Engineer with Ness Technologies (Jul 2020 – Present)

**TECHNICAL SKILLS:**

**Salesforce Technologies:**

Salesforce CRM, Apex Classes/Controllers, Apex Trigger, SOQL, SOSL, Visualforce, Migration, Workflow & Approvals, Reports, Dashboards, Custom Objects, Custom Tabs, Schema Builder, Apex Web Services.

**Salesforce Tools and Integration Tools:**

Force.com Data Loader, Import Wizard, Force.com Platform (Sandbox, and Production)

**Deployment Tools:**

Changesets, Copado

**Web Technologies:**

HTML, CSS, JavaScript.

**CERTIFICATIONS:**

* Platform Developer 1
* Platform App Builder
* Salesforce Administrator
* Conga Administration
* Copado Administration

**CLIENT DETAILS:**

**Sr. Software Admin/Developer Jul 2020 – Present**

**Pearson PLC**

Pearson is the world’s learning company, with 35,000 employees across 70 countries worldwide with unique insight and world-class expertise coming from a long history of working closely with teachers, learners, researchers, authors, and thought leaders. Pearson products and services are used by millions of teachers and learners around the world every day.

Pearson introduces a product Online Blended Learning which is used for tracking the Enrolment lifecycle of a student applying for Academic Programs across multiple Educational Institutions in the United States geography.

**RESPONSIBILITIES:**

* Worked on School Setup Using HEDA (Higher Education Data Architecture) Package.
* Created Enrollment Components, Enrollment Component Criteria’s, Criteria’s,ECPO’s.
* Created, Assignment logics and Completion logics using EC, ECC (‘Enrollment Components’ & ‘Enrollment Criteria Component’).
* Implemented few components on LWC.
* Worked on Apex Triggers and Apex Classes for custom logic and. Worked on Batch Apex and schedule Apex Created Email - to- Case for resolve customer issues.
* Created customized page layouts and record-types for Accounts, Contacts, and Accounts to distinguish between different Processes.
* Involved in Design and development of Workflow rules, triggers, and validation rules, Profiles, Custom Buttons, Custom links, Custom Pages, Extended controllers, and Apex classes to drive the functionality.
* Created Email templates, Email alerts.
* Assisting in the creation of stories and the understanding business requirements.
* Participated in sprint and release planning activities.
* Actively involved in prod deployments and data deployments using Copado tool
* Followed Agile methodology for the execution of day-to-day work-related activities.

**Software Developer Sep 2018 – Jun 2020**

**Benefitmall**

Headquartered in Dallas and founded in 1979, BenefitMall, believes in the power and promise of American enterprise. Working with a network of more than 20,000 Trusted Advisors, comprised of Brokers and CPAs, they enable more than 200,000 small and medium sized businesses easy access to affordable quality workforce solutions including employee benefits, payroll, compliance, and HR solutions.

**RESPONSIBILITIES:**

* Involved in the requirements gathering and data model design.
* Involved in development of visual force pages, apex classes and Unit Test Classes.
* Implemented Apex classes, Test classes & Triggers.
* Implemented Schedule Apex concepts.
* Implemented SOQL and SOSL.
* Created Workflow Rules, Page Layouts, Approval Process
* Creating/add and manage Users, Roles, Profiles and setting up sharing rules.
* Understanding and analyzing the requirements and mapping them to Salesforce functionality.
* Participated and given Knowledge Transfer sessions

**Software Developer Apr 2017 – Aug 2018**

**Kaseya**

Kaseya is a leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations with a presence in over 20 countries. The Kaseya IT Complete platform is the industry’s most comprehensive, integrated solution suite purposely engineered to empower the businesses to command all of IT centrally, easily manage remote and distributed environments, simplify backup and disaster recovery, and automate across IT management functions. Kaseya solutions manage over 10 million endpoints worldwide.

**RESPONSIBILITIES:**

* Written Triggers, Apex classes, workflow and validation rules for maintain business logic.
* Worked on OWD, Sharing Rules, Permission sets, profiles and Roles.
* Create Email templates, Approval process and Email Alerts.
* Written test methods needed for the deployment of code to production

**EDUCATIONAL QUALIFICATION**

* BSc Computers CCS university

(SRAVANI PENDYALA)