**Sai Tejesh**

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**PROFESSIONAL SUMMARY**

Around **3+** years of strong experience in Salesforce.com (SFDC) as developer/Administrator including analysis, modelling, design, coding, testing and implementation on various business domains like Financial, Insurance and manufacturing.

* Created modern **Enterprise Lightning Apps** combining **Lightning Design System, Lightning App Builder**and**Lightning Component features.**
* **Upgraded** some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* Worked on **Salesforce1 Platform** to build Mobile App by enabling **Lightning Components** for use in Salesforce1 mobile platform to make Lightning Application mobile.
* **Retrieved** some data and its functionality from **Third-Party API’s** and **displayed** within the lightning component.
* Created multiple **Lightning Components**, added **CSS**and **Design Parameters** that makes the Lightning component look and feel better.
* Leveraged **APEX Controller** to make a call for **external requests** to retrieve data from various API’s and displayed them on to the component.
* Enabled **Aura Framework**, by adding **Aura Attributes**and**Aura Handlers for Events** to focus on Logic and Interactions in Lightning Applications.
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper**Component.
* Updated the **APEX Controller**and**Helper functions** regularly making the **Component Context Aware** as per business requirement.
* Created modern Enterprise **Lightning Apps** combining **Lightning Design** System, **Lightning App Builder** and **Lightning Component** features.
* **Tested** apps by appending multiple components to a **Lightning Application** thereby **deployed** Applications from **Sandbox to Production**.
* Used refined global search in **Lightning** by developing Apex classes and Controllers.
* Experienced using **Force.com IDE**for creating, modifying, testing, and deploying Force.com Applications.
* Used **SOQL** and **SOSL**statements within Governor Limits for **data manipulation** needs of the application using platform database objects.
* Maintenance of installed **Managed Packages** in **Lightning** using Apex. Experienced in using **Data Migration** tool called **Data Loader**.
* Visualforce Pages for **Lightning Experience**, Alternates for **Java Script Codes**, Sharing Visualforce pages between **Classic** and **Lightning**.
* Worked on **Lightning Process builder**flows**, Connect API**, **Chatter** and **quick Action.**
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning Experience.**
* Used **field level security** along with page layouts in **Lightning** to manage access to certain fields.
* Implemented the **Web Services** through **WSDL** in the Salesforce.com for outbound messaging.
* Worked on **Integrating SAP**and **Salesforce**systems using **SOAP and REST API's.**
* Involved in **daily stand-up meetings, Scrum**. This resulted to bring good solution to the business requirement.

SKILLS

Knowledge on CPQ

Sales Cloud & Service Cloud

LWC Basics

Salesforce Development

Salesforce Administration

SOQL and SOSL

Triggers, Apex Classes

Visualforce Pages

Flow and Process Builders

EMPLOYMENT HISTORY

**Company –Cognizant**

**July 2018To Aug 2021
Role - Salesforce Developer**

* Involved in creating Custom Apps, Objects, Tabs, Fields, Page layouts, Record Types, Formula Fields, Rollup Summary fields and relationships.
* Developed Apex Triggers, Batch Apex, Scheduled classes, Visualforce pages, Aura components and Lightning Web Components.
* Create new user accounts and configure Salesforce.com to fit security needs at the user and organization levels.
* Implementation Validation Rules, Workflow Rules, Process Builder, Approval processes.
* Creating Reports as per the Client’s requirement.
* Creating Record types and Page layouts.
* Worked on Profiles, Permission sets, Roles, Sharing Rules, Users and Assigning Permission sets ensuring there are no security breaches that could place a risk on the company’s data.
* Working with Data loader and Import wizard.
* Worked with various salesforce.com objects like Accounts, Contacts, Leads, Opportunities, Cases, Reports etc.
* Worked on integration using REST API.
* Responsible for Production Support for all modules. Actively involved in resolving production issues.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Understanding the requirements from the customer
* Daily issues are discussed with onsite coordinator and direct interaction with the client.
* Worked on a different Lightning Component to create Quick Menus of records, according section, Select Option, record Edit form etc.,
* Worked on Quick action to create a record.
* Created Custom fields, field dependencies and various relationships of the business object
* functionality and tabs in the Salesforce.com
* Created and updated page layouts, search layouts and pick lists among various fields
* Created and updated Workflows to automate the business needs
* Customized page layouts for Salesforce.com Standard and Custom Objects
* Configured users’ roles, permissions and profiles as per the business requirements
* Responsible for performing administrative functions in Salesforce CRM such as create/modify pick lists and lookup fields
* Effectively working on various Salesforce standard objects such as accounts, contacts, opportunities, products, knowledge article, cases, leads, campaigns, reports, and dashboards
* Executing security & sharing rules at object, field and record level for several users at different levels of organization
* Creating page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail & edit pages
* Work directly with Business POC's and independently perform development, testing, implementation and documentation relates to the SalesForce.com development
* Develop, maintain, create, and improve validation rules, custom workflows, Visualforce pages, Apex customizations, custom objects, fields, and formulas
* Designing of junction objects & implementing various advanced fields like pick lists, custom formula fields, field dependencies, validation rules, and workflows
* Work Closely with Team Lead or Project Manager to develop solution in accordance to the system design
* Created Portals for customer and customized through point and click
* Created Web to Lead forms to generate leads.
* Created Lead Assignment rules.
* Lead conversion to Account and Contact Creation.
* Extended the standard objects creating custom fields.
* Configured Sales force to Sales force for Data sharing between two organizations.
* Worked on import wizard for data import.
* Provided post go-live application support.
* Worked on Security Model like profiles roles sharing and OWD Settings
* Customized the force.com platform by developing Apex Triggers, Apex Classes, Visualforce pages and force.com declarative features
* Customize and personalize ServiceMax.com based on requirements
* End to end support on all modules of ServiceMax like Service Flow Manager, SFWS, Dispatch Console, PM Process, [Service/Maintenance Contracts](https://gepw--pwdev2.my.salesforce.com/a3E/o) and mobile Applications like FSA and Classic Apps
* Creating Objects and Validation Rules inside ServiceMax.com and Mapping them to the existing functionalities and Objects.
* Worked on various servicemax.com standard objects like, Work Orders, Installed Product, Service Team and Technician objects.
* Upgraded some Visualforce pages from Salesforce Classic to Lightning Experience to develop rich user interface.
* Created multiple Lightning Components.
* Responsible to manage Data Migration from one environment to another using X-author.
* Worked on Standard & Custom Tabs, Objects, Validation rules, Formulae, Page layouts
* Worked on mappings via profiles, roles, user access, permission sets, OWD.
* Worked on automation using workflow or approval process in the CRM module of the app
* Customization using APEX code base API Development & custom UI with Visual Force.