DODDA SRUTHI

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Address	:	1- 83, Annambotlavari Palem, Parchur (MD), Prakasam (DT), Andhra Pradesh, 523171
Email	:	dodda.sruthi56@gmail.com
Summary	:	5 years of experience in Salesforce App configuration and customization. Good knowledge of Workflows, Process Builder, Flows, Validation Rules, Data Modelling, Data Management and Apex Triggers, Apex Unit Tests, Asynchronous Apex , Lightning Components.

PROFESSIONAL EXPERIENCE

IBM India Pvt Ltd.
Senior Package Consultant - Salesforce (Sep 2021 to present*)

Zensar Technologies Limited
Software Engineer   (Sep 2019 to Sep 2021)
Jr. Software Engineer (Jun 2018 to Aug 2019)

Key Accomplishments:
- Worked on setting up organization, enabling security and access for users.
- Implemented Apex Triggers, Apex Controllers, SOQL queries, Role Hierarchy, Sharing Rules, and unit test cases.
- Implemented Integration from Salesforce to other systems using REST API.
- Good team player and worked with global teams, driven the scrum calls whenever required.
- Good knowledge in Lightning web component development.
- Good knowledge of Core Java, Object Oriented Programming concepts.
- Received individual and team appreciations from the Client.

Project Accomplishments:

Project	:	BAU
Client	:	Barclays Bank PLC, UK
Description	:	A project which Manages the Deposit Pricing Templates, Classification of accounts into Micro Enterprise and Non-Micro Enterprise Organizations, Cases that are raised by the customers.

Roles and Responsibilities:
- Used Veracode to scan and fix the XSS flaws.
- Deployments done through CI/CD pipeline which includes Bitbucket (stash), Jenkins.
- Analyzing and understanding requirements to convert them into technical solutions.
- Worked on Production bug fixes by replicating the same in lower environments, code debugging, Code changes in apex classes and Visual Force Pages, Unit Test Coverage.

- Built an entirely two new flows and done historical data update using data loader.

Project Accomplishments:

Project	:	State Insurance Regulatory Authority (SIRA) Organization and Contact Solution
Description	:	A data migration project which outlines the current state understanding of the Salesforce Organization in the context of Organizations and Contacts at SIRA and provides recommendations for the future state of SIRA Organization and Contact management.

Roles and Responsibilities:
- Analyzing and understanding requirements to convert them into technical solutions.
- Worked on Salesforce configuration features like Validations Rules, Search Layouts, Unit Test classes, code debugging, bug fixing.
- Code changes in apex classes, Before and After Triggers and Unit Test classes.
- Modified a Lightning web component to fetch the picklist values based on record type of current record.
- Worked on XL-Connector to fetch metadata from salesforce.

Project	:	AIA Review Management
Description	:	application based on the service cloud to deliver a scalable Checklist in line with compliance for Financial Planner Advice that is reportable by the business as per the new regulatory obligations.

Roles and Responsibilities:
- Analyzing and understanding requirements to convert them into technical solutions.
- Worked on Salesforce configuration features like Flows, Validations Rules, Einstein Search, Search Layouts, Reports and Dashboards, File sharing, Quick Action.
- Implemented apex classes, Before and After Triggers and Unit Test classes.
- Always been an active player in the team and provided my inputs and suggestions in technical discussions.
- Implemented a Lightning web component to redirect to a newly created record after the custom cloning process.
- Deployed the developed components into UAT and prod using change sets.
- As a team followed agile best practices and actively participated in sprint planning and requirement discussion.

Project	:	Philips CRM
Description	:	CRM application based on the sales cloud helps users from Lead creation to opportunity sales process.

Roles and Responsibilities:
- Analyzing and understanding requirements to convert them into technical solutions.
- Worked on Salesforce configuration features like process builders, workflows, validations rules.
- Worked on Data Modelling and Data Management.
- Always been an active player in the team and provided my inputs and suggestions in technical discussions.

- As a team followed agile best practices and actively participated in team retrospectives and sprint planning.

Project	:	Partner Omni Channel Experience
Description	:	Agenda of this project is to market to partner contacts of Cisco.
Domain	:	IT Marketing
Data Bases and tools	:	Db visualizer for Hadoop, DataStax Dev Centre for Cassandra, Toad for Oracle.

Roles and Responsibilities:
- Extensive testing performed including Integration Testing, load Testing, Data Base Testing, Regression Testing, UI testing.
- Test Planning, Test Case Development, Test Execution, Bug management and Automation of Regression Test suites.

ACTIVITIES AND ACHIEVEMENTS

- Certified as **Salesforce System Administrator**, **Platform Developer I, Platform App Builder** and Microsoft Technical Associate in NETWORKING FUNDAMENTALS and DATABASES.

- Won an individual **Customer Centricity (Emerging)** award @ Zensar Technologies Limited as part of Zensar Quarterly Awards Q3FY20.

TECHNICAL SKILLS

Programming	:	**Apex, SOQL, SOSL**, HTML, CSS, Java Script, Java, SQL
Operating Systems	:	Windows
Other Tools	:	Postman, Rally, Jira
Salesforce Clouds	:	Sales Cloud, Service Cloud

PERSONALITY TRAITS

- Able to complete deliverables within a timeline.
- Commitment towards work.
- Easily affable, adaptable in work environment.
- Quick learning and observation skills.
- Strongly believe in smart work & leadership qualities.

EDUCATION

S.R.K Institute of Technology, Vijayawada   2013-2017
Bachelor of Technology (Computer science &Engineering)
Jawaharlal Nehru Technological University (JNTUK), Kakinada Aggregate: 74%

Sri Chaitanya jr. college, Vijayawada   2011-2013
Intermediate (M.P.C) Aggregate: 94%

Z.P. High school, Annambotlavaripalem   2010-2011
High School (SSC) Aggregate: 84%