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# Saurabh Prasad



## Salesforce Team Lead

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[Trail Head Profile](#)

A motivated and self-driven Salesforce Developer, with a huge learning appetite and having a background in understanding the problems and providing the best solution fit.

Possess excellent analytical and business solving skills.

## Certifications:

- Salesforce Certified Platform App Builder
- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I

## COMPETENCY

- 6 years as a Salesforce developer implementing Sales and Service Cloud applications through multiple releases.
- Currently leading a team of 5 developers to deliver Sales cloud functionalities for a medical device company.
- Hands on experience in implementing Partner and Customer Communities.
- Extensively worked in developing APEX Classes, Triggers, Asynchronous.
- Adept in writing automated scripts using SOQL, SOSL and Force.com Integration (Rest API).
- Experience in developing applications using Lightning Web Components and AURA framework SLDS
- Proficient in deployment process using ANT and Copado.
- Adept in salesforce configuration - Object Model & Relationships, Data Management, Data Migration, Process Automation, Reporting and Security implementation.
- Well versed with software development and SDLC, worked in Agile settings. Worked on multiple projects, cross functional and onshore teams.

## EXPERIENCE

### Accenture INDIA, Kolkata- *Application Development Team Lead*

June 2019 – PRESENT

#### Project Description: [Medical Device Company]

It is one of the top 3 medical devices manufacturer in United States ,the med devices are used in used in interventional medical specialties such as radiology, cardiology, endoscopy, neurology and Urology.

#### Roles and Responsibilities:

- Leading a team of 5 developers and interacting with client and onshore for the requirement gathering and story grooming, poker play for effort estimation of business requirements.

- Capturing, analyzing, and translating business requirements into technical design and deliver through Salesforce.com configuration, development, testing and maintenance.
- Developed an unmanaged package for Zoom Integration to create and cancel Zoom Invite and map the attendees to Campaign Member Records.
- Worked on creating generic Apex Classes which can be invoked for Multiple Operations
- Followed the best Apex Standards and did org remediation by migrating process builders to Apex and flows.
- Developed Custom Sharing Solution based on Client's requirements.
- Implemented Custom Lead Conversion logic with the result of Creating a Patient and an Opportunity record with the help of LWC and Apex.
- Implemented Test Data Factory Pattern to create unit test data to be used in Apex Testing.
- Implemented Queueable Classes to resolve governor limits issues after queueing of DMLs.

## **Infosys Limited, PUNE-Senior Systems Engineer**

June 2016 -June 2019

### **Project Description:** [Telecommunication Company]

It is the one of the largest mobile telecommunication company in Belgium, It provides digital Services and products to Belgium and International Markets.

### **Roles and Responsibilities:**

- Created Custom Case assignment logic in trigger to have owner assignment
- Worked on Aura Components to Create Custom web forms for Customer Community Portal.
- Create a Soap Based Opportunity Web Service to be Consumed by legacy Systems.
- Created Workflow Rules /approval process to automate Tasks, approval, Email Alerts, Field Updates, time dependent actions.
- Used Page Layout/Profile to deliver Persona/Business process specific UI.
- Worked as deployment anchor Using ANT Tool and migrate all the Code changes from Sandboxes to Production.

## **EDUCATION**

University	Year of Passing	% Marks
National Institute of Technology Durgapur	2016	75
12 <sup>th</sup> (CISCE)	2012	84
10 <sup>th</sup> (CISCE)	2010	90