# PRAVEEN KUMAR BEJJARAPU

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## Career Snapshot

To Obtain a creative and challenging position in an organization that gives me an opportunity for self - improvement and leadership, while contributing to the symbolic growth of the organization with my technical, innovative and logical skills.

## Profile Summary

- Have **4.2+ years** of experience in IT industry as an INFORMATION TECHNOLOGY ANALYST in NTT Data.

- Experience **RPA Blue Prism developer** with **2.9+ years** of experience in a Health care Project.

- **Certified RPA Blue prism Developer AD01.**

- Good hands-on experience on Blue Prism end to end development.

- Have Experience and Good understanding in **Creating Process Flows & RPA life cycle**.

- Dynamic & proactive Software professional with excellent technical proficiency and practical experience to increase the productivity and improve the overall business and workflow processes.

- Collaborated with clients to understand the functionality and providing updates on issue and deliveries business requirements.

- Proactively involving in **production support** and Implementing fixes/solutions to the issues/tickets raised by user community.

- Efficiently handling, monitoring and troubleshooting the Blue Prism environment through control room.

- Worked as an Application Management Analyst in a Health care project for 6 months.

## Skill Set

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|---|---|
| Major Role | RPA Development, Implementation and Production Support. |
| Automated applications | Web Applications, Mainframe Application, Desktop Applications, MS Excel, MS Word, Pdf and Outlook. |

| Essential Skills | Problem solving, decision-making, good communication & Analytical skills and goal oriented, with a commitment. towards excellence. |
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| Other Skills | UiPath, Orchestrator, Application modeler conversion Tool, SQL,SAP automation, Java Automation, surface automation. |

## Project Experience

**Roles & Responsibilities**:

- Extensively worked on Blue Prism components like process studio, object studio, Application modeler, control room, visual business objects, internal business objects to **develop** automation processes.

- Created RPA structure and team along with **production support, designed** and **developed** RPA solutions to accelerate Business processes.

- Experience on development of Blue Prism tasks.

- **Testing** the automated process with different test scenarios using client provided test data before deploying the process to production environment.

- Configuring new Blue Prism processes and objects using **core workflow principles** that are efficient, well structured, maintainable, reusable, and easy to understand.

- Worked on **Application modeler conversion** Tool provided by Blue Prism.

- **Developed POC's** for the projects which are in the pipeline.

- Implemented multiple **Change requests** and supporting existing processes as per the business requirement.

- Managed **administrative jobs** in the Blue Prism live environment, like running processes, viewing logs, maintaining resource PCs, creating Blue Prism user accounts etc.

- **Scheduled** and retired the **Bots** as per the requirement.

- Proactively monitoring all automations, Identifying the gaps in production environment and work towards addressing them and fixing those issues by debugging the code.

- Resolving multiple exceptions by checking with business **SME**s by **debugging** the code.

**Project #4**

- Project Name: UK based health care project.
- Tools: Blue Prism 6.10.5, MS Excel, MS outlook, Health care application.
- Project Role: RPA developer
- Project type: Development and production.
- Project description: Bot must update the deceased patient details in a health care application by reading the input data from excel from a shared folder placed by the client daily.

**Project #3**

- Project Name: UK based health care project.
- Tools: Blue Prism 6.10.5, MS Excel, MS outlook, Health care applications.
- Project Role: RPA developer
- Project type: Development and production.
- Project description: Migrated the bots from the IE to Edge using Application modeler conversion tool.

**Project #2**

- Project Name: UK based health care project.
- Tools: Blue Prism 6.10.5, MS Excel, MS outlook, Health care applications.
- Project Role: RPA developer
- Project type: Development and production.
- Project description: When a General Practitioner refers using the web-based health care application, but no appointment slots are available to book into and it generates an ASI. The patient information visible on the worklist on the application. In such scenario Bot has to read this data and register on another application, processes and sends an email to Business with the execution report.

**Project #1**

- Project Name: UK based health care project.
- Project Role: Application Management Analyst
- Experienced in managing applications on Health care.
- Creating and modifying the staff details in the applications.
- Providing authorization and monitoring on applications.
- Analyzing and resolving customer requests/ Issues in quick time frame.
- Owning tickets raised by clients and providing them resolution by troubleshooting or escalate them to respective teams.
  **Environment:** Health care Applications, Ivanti, VMWare.

## Certifications & Achievements

- Received **Delivery Excellence Award from NTT DATA** for the year 2022-23.
- **Blue Prism Certified Developer AD01**
- Received **star points as rewards** for the two quarters.
- Appreciated on my work by the Client on the various projects.
- Diploma of Completion in RPA Developer Foundation from UiPath.

### IT Experience

**NTT Data:** Hire date: 18<sup>th</sup> November 2019

Service start date: 23<sup>rd</sup> October 2020 to till date.

## Education

B.Tech in Electronics and Communications Engineering, 2019 – Nalla Malla Reddy Engineering College, Hyderabad.

## Personal Profile

- Name: Praveen Kumar Bejjarapu
- Date of Birth: 03-08-1998
- Languages Known: English, Hindi, Telugu
- Permanent Address: 4-1-194/3/1, Ram Nagar, Korutla, Jagitial District, Telangana-505326.
- LinkedIn profile: https://www.linkedin.com/in/praveen-kumar-bejjarapu-b2499117a/

## Declaration

I solemnly declare that all the above information is correct to the best of my knowledge and belief.

**Yours Sincerely,**
**Praveen Kumar Bejjarapu**