

# DASARI ARUN KUMAR

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## Professional Summary:

- Vivid learner in Salesforce technologies with a great intent of becoming a good and effective salesforce developer.
- SFDC Configurations/Customizations – User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, Batch Apex, VF pages and Lightning.
- Extensive experience over creating Workflows, Validation rules and sharing & security rules.
- Experience in Generating Reports & Dashboards, customized reports and analysing the data in SFDC.
- Effectively Used Data Migration tools like Apex Data Loader and Import Wizard.
- Experience with Salesforce.com developer tool kit including Apex classes, controllers and Triggers, Visual force, Force.com IDE, Migration Tool.
- Possesses experience in all facets of Software Development Life Cycles (SDLC) viz. requirement analysis, architecture, design, development, testing, and post implementation revisions.
- Committed to excellence, self-motivator, quick-learner, diligent, team-player, and a prudent developer with strong problem-solving skills and communication skills.

## Education:

- **Bachelor of Technology (B. Tech)** from MLR Institute of Technology in 2020.

## Technical Skills:

Programming Languages	: Apex ,C language, Java , SDLC , STLC
CRM Packages	: Salesforce.com
TOOLS	: APEX Data Loader, Force.com IDE (Eclipse)

## Project 1:

**Title: GE – Aviation - Service Cloud**

**Role: SFDC Developer**

## Description:

This project is dealing about the service firm for GE Aviation. This project developed based on the Salesforce Service cloud. It is used to create the Cases in GE Aviation application automatically by using Salesforce Case Management system. It includes auto response rules, assignment rules and escalation rules. Cases can be raised different channels like Email, Phone and Web.

Create custom objects like GE Product Group & GE Products used to track the GE Aviation engine details. Create custom object named as GE Survey used to track the customer's feedback. The survey can be captured in the offline or online. All GE Aviation business accounts can be tracked by standard Account object. Contact object is used to track the business person contact details.

#### **Responsibilities:**

- Created **Lightning Components** for JavaScript buttons.
- As a Salesforce admin, managed user accounts by creating roles, profiles and user group, security controls, personal information setup, password reset, updating company profile and Network access setup.
- Created custom objects, tabs, fields, page layout to satisfy the business requirements. Involved in setting up field level access for each custom object created based on the user's role.
- Worked with field & page layout customization for the standard objects like account, contact and leads.
- Created multiple **Custom Reports** and **Dashboards** for the user visualization based on requirement.
- Implemented new **Role Hierarchy** structure.
- Designed and deployed the **Custom Objects, Custom Tabs, Validation Rules, Workflow Rules, Page layouts, Custom Settings, Approval Process, and Visual Force Pages** to suit to the needs of the application.
- Developed **Apex Classes, Controller Classes, Extensions** and **Apex Triggers** for various functional needs in the application.
- Develop training plans, materials, and documentation for database users, keep materials up-to-date, and coordinate new user and ongoing training sessions worldwide.
- Used various sandboxes for developing, testing and migrating customizations to the production instance