

Nikhil Sharma

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Oracle Functional Consultant

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Professional Summary:

- Having about 14 years of work experience as Oracle Applications Functional Consultant in **Oracle E-Business Suite Applications 11i/R12 & Oracle Fusion HCM** (Absence Management, Core HR, Oracle Recruitment cloud module) and Oracle EBS upgrade from **R12.1.3 to R12.2.9** along with DB upgrade from **12c to 19c**.
- Involved in Support and maintenance of Oracle **P2P/O2C** cycles & **WebADI** Modules.
- Hands-on experience on Oracle General Ledger, Procure-to-Pay Cycle, involving modules General Ledger, Purchasing, Payables.
- Sound Functional knowledge in GL, AP and Purchasing(PO/iProc) Modules with a Multi-Org environment.
- Mapping Business requirements with Oracle Apps functionality.
- Knowledge of **AIM** (Oracle) methodology.
- Knowledge of Service-Now Change Management & Incident reporting tool.
- Provided functional support and test data for UAT and reported issue/bug management.
- Hands-on experience for **EDI/cXML** transmission for **Vendor/Customer** EDI with OpenText(GXS).
- Handled a team of 5-6 members with onsite-offshore coordination and worked for all the time zones for better customer delivery.
- Handled customers from **EMEA/NA/LATAM/ANZ/SEA** regions
- Worked with Internal and external auditors (KPMG etc) for audit perspectives.
- Vendor management for deliverables for clients in promised timelines.
- Experience of working with AGILE methodology and used the Scrum tools like (JIRA, Rally etc.)

Professional Experience:

- Currently working with **Dish Network technologies, Hyderabad** as Lead Engineer in Oracle E-Business Suite Applications from Mar 2023 to till date.

Educational Qualification:

<i>Degree</i>	<i>Institution</i>	<i>Division</i>	<i>YEAR</i>
MBA (IT)	Sikkim Manipal university	Ist	2012
B.E (Electronics)	Dr.J.J.M.C.O.E Kolhapur (Affiliated to SHIVAJI University, Maharashtra)	Ist	2009
AISSCE	CH. Chabbil Das Public School, GHAZIABAD(C.B.S.E Board)	Ist	2003
AISSE	Shri Guru Ram Rai Public School, Dehradun(C.B.S.E Board)	Ist	2001

Technical Skills:

- **ERP** : Oracle Apps 11i/R12.1.3/R12.2.9, Sap ByDesign, Oracle Fusion HCM, Workday
- **Modules** : GL, AP, PO, iProcurement, OM, INV, AR, OTL, HR
- **Database** : Oracle12/19c (SQL, PL/SQL), Postgresql
- **Operating System** : Windows 7/8/10
- **Test Management Tool** : HP ALM (QC), HP ALM Octane, Jira
- **Requirement Tools** : Rally, Service now
- **Data loader Tools** : Dataload, FormsDataLoader
- **EDI Tools** : OpenText (GXS)
- **Other Tools** : Toad , SQL Developer , WinSCP , Service Now, Autosys

In House Training in Oracle applications covering modules GL, PO, AP in 11.10.5.2 version.
Duration – Oct 2009 to April 2010

Project : 12.A.

Organization : Dish Network Technologies, India
Client : Dish Network US
Role : Testing & Support
Technology : Oracle EBS R12.2.9
Duration : May23 to Mar24
Modules : Oracle Source To Pay(S2P) modules

- Coordinated with Vendor for deployment of Source To Pay(S2P) modules
- Supplier Lifecycle management, iSupplier Portal(external/internal), Sourcing, Buyer Work centre, Contracts
- Working on the Onshore-Offshore work model.
- Coordinated with Vendors/Developers and maintained the timelines for deployment
- Handled and assign the custom objects required by Business users for S2P
- Agile methodology adopted to deliver the requirements within timelines
- Post Production incidents and enhancements

Project : 12.B.

Organization : Dish Network Technologies, India
Client : Dish Network US
Role : Testing & Support
Technology : Oracle EBS R12.2.9
Duration : Mar23 to till date
Modules : Oracle EBS Financials, Oracle SCM, Oracle HCM absence, Ratelinx

- Working on the Onshore-Offshore work model.
- Coordinated with Developers and maintained the timelines for deployment
- Tested the Integration between HCM & EBS for employee attributes synchronization using HCM extracts
- Tested the Ratelinx integration for fetching rates in new upgraded instances.
- Maintained query log and updated to Onsite coordinators.

- Tested EDI for various suppliers/customers with OpenText(GXS) for PO(850), ACK(855), Invoice(810).
- Driving pilot project of ERP automation via RPA(UiPath).

Project : 11

Organization : Xavient Software Solutions (Telus International India), Noida
Client : Dish Network US
Role : Testing & Support
Technology : Oracle EBS R12
Duration : Jan21 to Feb23
Modules : Oracle EBS Financials, Oracle SCM, Oracle HCM absence, Ratelinx

- Working on the Onshore-Offshore work model.
- Tested Oracle R12 **upgrade** project from R12.1.3 to R12.2.9
- Tested **DB upgrade** for Oracle R12.2.9 with Oracle HCM
- Coordinated with Vendor/Developers and maintained the timelines for deployment
- Tested the Integration between HCM & EBS for employee details synchronization.
- Tested the Ratelinx integration for fetching rates in new upgraded instances.
- Maintained query log and updated to Onsite coordinators.
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Project : 10

Organization : Xavient Software Solutions (Telus International India), Noida
Client : Dish Network US
Role : Testing & Support
Technology : Oracle HCM/R12
Duration : Jan20 to Nov20
Modules : Oracle HCM ORC, EBS HRMS, EBS OTL

- Working on the Onshore-Offshore work model.
- Tested Oracle HCM Oracle recruiting cloud(ORC) module for recruitment of candidates.
- Tested ORC candidate process cycle for various stages and its phases.
- Tested the Integration between HCM & EBS for employee details synchronization.
- Maintained query log and updated to Onsite coordinators.

Project : 9

Organization : Xavient Software Solutions (Telus International India), Noida
Client : Dish Network US
Role : Testing & Support
Technology : Oracle HCM/R12
Duration : Jul19 to Nov19
Modules : Oracle Fusion Absence Management, Workflows, EBS HRMS, EBS OTL

- Working on the Onshore-Offshore work model.
- Tested Oracle HCM Absence management module for accrual balances and applying leaves.
- Tested Oracle HCM workflows for Salary change, promotion, Transfer, Termination.

- Tested the Integration between HCM & EBS for Absence management.
- Maintained query log and updated to Onsite coordinators.

Project : 8

Organization : Xavient Software Solutions (Telus International India), Noida
Client : Dish Network US
Role : Testing & Support
Technology : Oracle R12 with 3rd party apps
Duration : Sep2016 to Feb2023
Modules : GL, AP, PO, AR, INV, OM, HRMS, OTL

- Working on the Onshore-Offshore work model
- Supported financial monthly closure activities.
- Provided the resolution for issues in Payables, Purchasing and GL.
- Tested newly developed enhancements.
- Tested integration of the Oracle Apps and its workflow with the 3rd party and in-house applications.
- Tested RateLinX Logistics interface with the newly developed BOL tool.

Project : 7

Organization : Sitel India Ltd. Mumbai
Client : Sitel Worldwide
Role : Testing & Support
Technology : OnBase 15 & SAP By Design
Duration : Oct 2015 to Sep 2016
Modules : OnBase, SAP ByDesign, SAP Ariba Procurement Content(APC)

- OnBase Application & Server Upgrade
- OnBase Application Support & integration with SAP ByDesign.
- SAP ByDesign system administration Activities E.g. Business Roles, Security policies etc.
- Worked on SAP Ariba Procurement Content (APC) integration testing with SAP ByDesign for various Punch-out stores e.g. Staples, TigerDirect etc.
- Also, Sysadmin activities like User management, Catalog management, Managing UOM etc.

Project : 7

Organization : Sitel India Ltd. Mumbai
Client : Sitel Worldwide
Role : Testing, Implementation & Support
Technology : 11.5.10.2
Duration : April 2014 to Sep 2015
Modules : GL, WebADI

- Revision & implementation of Journal approval workflow system (JAWS) for Sitel Globally
- Requirement gathering with Financial controllers of NA, APAC, EMEA & LATAM
- Configured Initial Setups For JAWS
- CRP, Testing Of JAWS via WebADI
- Maintained Issue Log and their resolution.

Project : 6

Organization : Sitel India Ltd. Mumbai
Client : Sitel UK, NL & EMEA Ltd
Role : Testing & Support
Technology : 11.5.10.2
Duration : Feb 2014 to till date
Modules : GL, AP, PO, iProcurement, WebADI

- Testing for UK Implementation in P2P cycle
- Post Implementation Support for issues in Payables, Purchasing, iProcurement and GL.
- Supported financial monthly closure activities.
- Coordinated with Technical team for Customizing of the existing reports for UK, NL & EMEA.

Project : 5

Organization : Sitel India Ltd. Mumbai
Client : Sitel Worldwide
Role : Testing & Support
Technology : 11.5.10.2
Duration : Jul 2013 to till date
Modules : GL, AP, PO, iProcurement, WebADI

- Testing for NA Implementation in P2P cycle
- Post Implementation Support for issues in Payables, Purchasing, iProcurement and GL.
- Supported financial monthly closure activities.
- Maintenance of Oracle system administration activities
- Setting Chart of Account Values on specific request from Financial Controllers.
- Coordinated with Global DBA for cloning of Instances and Production outage issues.
- Region wise Sitel user Access review for Audit purposes

Project : 3 & 4

Organization : Sitel India Ltd. Mumbai
Client : Sitel France & Morocco Ltd
Role : Migration & Implementation
Technology : 11.5.10.2
Duration : Jul 2013 to May 2014
Modules : GL, AP

Project Description:

With over 27 years of industry experience, we are the leading global business process outsourcing provider of customer care and complementary back-office processes. Sitel's clients, many of the largest and well-known brands in the world, have selected and continue to partner with Sitel. Sitel's solutions span 120+ domestic, near shore, and offshore centers in 23 countries across North America, South America, Europe, Africa, and Asia Pacific. We have developed industry-specific competencies that allow us to respond to unique demands and requirements in specific vertical markets. Recently, Sitel France & Morocco is migrating from Sun ERP to Oracle Applications.

- Creation of user manuals for user training for AP, GL modules
- Testing of AP, GL before CRP & UAT.
- Live training for Users in CRP.
- Defined Set of Books, Legal Entity, Operating units
- Defined Suppliers and Sites.
- Defined Banks and Bank accounts
- Assigned Profile options
- Account Payables setup (Payables options, Financial options)
- Defined Payment terms, Distribution sets, Payment format.
- Account mapping of Sun ERP Accounts to Oracle Global Accounts.

Project : 2

Organization : IT-Scient

Client : OCBC Bank Kuala Lumpur, Malaysia. (Off Shore)

Role : Implementation

Technology : 11.5.10.2

Duration : Oct 2011 to Jul 2013

Modules : GL, AP, PO, iProcurement

Project Description:

OCBC Bank is one of the largest Financial Institutions in Asia. OCBC Bank is committed to providing its customers with a wide range of innovative financial products and services to meet their financial needs.

OCBC Bank has been operating in Malaysia for more than seven decades and is today one of the top five foreign banks in the country. With a network of 31 branches located across both the Peninsula and East Malaysia, this Singapore-based Bank renders its services to a diverse range of individuals and corporate/SME clients, including sole proprietorships and partnerships. It has a staff strength of 3,500 employees and offers a broad spectrum of specialist financial services in Malaysia to meet the needs of its customers across communities. These include consumer, corporate/business, investment, premier, transaction and Islamic banking, and global treasury services.

Role and Responsibilities:

- Involved in the designing of Chart of accounts as well as analysis of the Reporting requirements.
- Defined Key flex field segments, Value sets, Aliases with Security & Cross validation rules and Document sequences.
- Defined Set of books, Accounting periods, Automatic posting, Journal sources, Journal categories, Suspense accounts, Summary accounts and Journal import.
- Purchase Order Matching.
- Defined Payable options and Financials options.
- Defined Payment terms, Distribution sets, Payment format.
- Creation of Expense report templates.
- Defined Suppliers and Sites.
- Defined Banks and Bank accounts.
- Types of AP Invoices like Standard Invoice, Debit Memo, Credit Memo, Prepayment and Expense Report.
- Defined and Maintained Recurring and Interest Invoice

- Holds and Release Holds in Payable. Void or Stopping Payments.
- Payments, Manual/Quick and Batch Payments.

Project Summary:

Project : 1

Organization : IT-Scient

Client : Dayton Power & light Company, US (Offshore)

Role : Support

Technology : 11.5.10.2

Duration : May 2010 to Sept 2011

Modules : GL, AP, Purchasing, System Administrator

Client Description:

The Dayton Power and Light Company is a public utility that sells electricity to residential, commercial, industrial, and governmental customers in a 6,000-square-mile area of West Central Ohio for almost 100 years.

Role and Responsibilities:

- Supported financial monthly closure activities.
- Provided the resolution for issues in Payables, Purchasing and GL.
- Coordinated with user and provided solutions for AP related issues like Invoice creations, Invoice Payment, Invoice/Payment Accounting.
- Done rollout for new Operating Units
- Defined set of book, Legal Entity, Operating units
- Defined responsibilities and assigned profile option.
- Done Payables setup (Payables options, Financial options)

Profile

Name	:	Nikhil Sharma
Date of Birth	:	28/02/1986
Gender	:	Male
Marital Status	:	Married
Permanent Address	:	Swarn Jayantipuram, Govindpuram, Ghaziabad
Mobile	:	+91-7506195283
Email ID	:	er.nikhilsharma86@gmail.com
Passport	:	Yes - Valid
Total Exp	:	14+ years
Relevant Exp	:	14+ years
Current Employer	:	Dish Network Technologies, Hyderabad
Designation	:	Lead Engineer

