

# NITIN AGGARWAL

Salesforce Technical Lead

## CONTACT

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## EDUCATION

### ABES ENGINEERING COLLEGE

Ghaziabad, Uttar Pradesh

Master of computer Applications  
(MCA)  
(June 2016)

### S.D COLLEGE OF MANAGEMENT STUDIES

Muzaffarnagar, Uttar Pradesh

Bachelor of Computers Applications  
(BCA) (June 2013)

### SD PUBLIC SCHOOL, MUZAFFARNAGAR

CBSE Board -DELHI

High School & Intermediate (2008,2010)

## CAREER OBJECTIVE

Focused professional with approximately 7 years of experience and a proven knowledge in SFDS which involves requirement gathering, analysis, design, development, implementation, and enhancement of project using Salesforce CRM. Aiming to leverage present skills and experience in a team to make efficient changes to the organization and learn new technologies.

## WORK EXPERIENCE

### TECHNICAL LEAD

**Organization** – KVP Business PVT LTD., Bangalore (March 2018 – **Present**)

#### Roles and Responsibilities

- Experienced in Salesforce.com Apex Classes, Apex triggers, Visual Force, Custom Components, Batch Classes, Custom Settings, Force.com API. Hands on experience on developing and deploying custom integration Salesforce.com CRM solutions.
- Performed Salesforce Administration activities creating Users, Public Groups, Validation Rules, and related list to the object and configured to the object Page Layout.
- Hands on experience with Profiles, Permission sets, Organization Wide Default and Roles.
- Extensive experience in designing of custom objects, custom fields, Workflow Alerts and Actions, Approval Workflows, custom tabs and reports, dashboards.
- Experience with Data migration and updates through the tool APEX Data Loader in Salesforce.com.
- Worked on Salesforce API Integration (REST API)
- Worked with Einstein Analytics BI Tool of salesforce to visualize the business flow through Datasets, Lens and Dashboards.
- Coordinated business process review meetings with multiple teams to establish standardized workflow processes.

## KEYSKILLS

**Functional** – Admin Configurations, Workflows, Approval Process, Flows.

**Technical** – Apex Trigger, Apex Classes, Visual Force.

**Languages** – SOQL, SOSL

**Web** – HTML, CSS, JQuery

**Salesforce Tools** – Force.com Platform, Force.com Dataloader, Force.com Explorer (Workbench), POSTMAN

## ADDITIONAL SKILLS

**Documentation** – Creating SOP's and Technical Documents of client requirements.

**Data Analysis/Reports** – Publishing reports and Dashboards to provide the visualization of client legacy data.

## ACHIEVEMENT

Awarded '**Star achiever of the month**' by the KVP CEO based on best team player & Excellent performance towards work.

## STRENGTHS

Punctual, Client centric approach, Focused, Work under pressure, Team spirit, Motivated

- Experience working closely with the QA testing team and defect tracking.
- Developed test cases, test classes and test methods for unit testing to ensure maximum code coverage.
- Excellent Leadership and interpersonal skills, Team Player with ability to work effectively with all Levels of organization and individually as well.

## PROJECTS

- **Aerospace (Manufacturing)** – Developed a sales module which helped client to manage Request for Quotation (RFQ) Lifecycle.
- **Titan SAP Integration** – Integrated between SAP Tool and Salesforce by using POST Method.
- **BFSI Finance Management** – Developed a Sales process which smooths an approval workflows and managed collection EMI processes.
- **Customer Feedback Application** – Created a Force.com Site which helped client to get the feedback surveys from their customers.
- **Vendor Mobile App Integration** – Integrated the Salesforce system with Vendor Mobile Application to send/receive the product catalog data using Primary key for Vendor.
- **Nimble AMS Non-Profit** – Configured a community hub, entities to manage their entire donation system.

## SALESFORCE DEVELOPER

**Organization** - Twopir Consulting, Pune (Mar 2016 - Feb 2018)

### Roles And Responsibilities

- Experience in Administration, Configuration and Development in Salesforce.com
- Customizing the applications on sales force platform and Force.com
- Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules
- Experience on developing Triggers, APEX Classes and VF Pages
- Published Reports and Dashboards as per the client requirements
- Supporting Day to Day Client issues

## ***PROJECTS***

- **Inventory Management Process** – Developed inventory management application, created flows for check in and check out products using URL Hacking. Created email alerts for number of stocks available in inventory.
- **Fortis Payment System (US)** – Configuring the fortis payment system according to the client requirements like user creation, custom profile creation, sharing rules creation.

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## **DECLARATION**

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I hereby state that all the information mentioned above is true to the best of my knowledge.

**NAME: NITIN AGGARWAL**

**PLACE: BANGALORE**