Annapurna Sara

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 Phone: 9618216308

**Summary**

* Dynamic 8 years in IT career.
* Having 5 years of work experience in salesforce, 3 years in DBMS and also part of Operation teams.
* Developed and implemented User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, etc.
* Experience in implementing Apex classes, Apex Components and Controllers, Triggers, Lightning Components and working with Force.com IDE.
* Experience in Remedyforce application handling incidents.
* Worked on Migration tools Force.com IDE, Eclipse, VS code, GIT and have knowledge of Changeset migration code and configuration from the Dev sandbox to Production.
* Ability to adapt to any environment such as working with small or large groups or independently and excellent communication skills.
* Experience in BigMachines-Configuration, Apttus, Tacton.
* Worked as in the Project Management Office.

**Project 1:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| SGWS | *Supplier Portal* | SFDC | Senior Developer |
| **Organization:** | **Accenture Pvt Ltd** |
|  Responsibilities | * Worked on Community, creating new pages and Tabs.
* Created navigation menu for different pages based on audiences.
* Taking daily scrum calls and delivering the User Stories within time.
* Worked on deployments through GIT.
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**Project 2:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| Honda | *9940216442 - Export Project - Parts* | SFDC | Senior Developer |
| **Organization:** | **Accenture Pvt Ltd** |
|  Responsibilities | * Worked on creating a new form where user report a case from public URLs using Visualforce page.
* Leading the Project Deliverables, Estimation.
* Prepared Customization and Technical Design documents.
* Worked on deployments through Changesets.
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**Project 3:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| International Hotel Group | *OLS* | SFDC | Developer |
| **Organization:** | **Accenture Pvt Ltd** |
|  Responsibilities | * Created lightning components and to configure various pages.
* Contributed in configuration, testing and UAT, documentation
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**Project 4:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| **Coca Cola** | Mars | SFDC | Developer |
| **Organization:** | **Accenture Pvt Ltd** |
|  Responsibilities | * Worked on a new requirement in the existing project.
* Attend daily calls with Client for requirement gathering, better understanding and daily status.
* Worked on bug fix.
* Worked on deployments through GIT.
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**Project 5:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| Metso | Metso Minerals | SFDC | Developer |
| **Organization:** | **Accenture Pvt Ltd** |
|  Responsibilities | Metso Minerals* Working on RemedyForce Incidents, Change Request, Service Request.
* Working on application enhancements.
* Working on Deployments thru change set/ packages.
* Sending daily, weekly, monthly metrics
* Maintaining Preapproved task sheet for future use.
* Attending daily support calls.
* Monitoring the support applications
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**Project 6:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| Coca Cola | KM Management | SFDC | Developer |
| **Organization:** | **Accenture Pvt Ltd** |
|  Responsibilities | KM Management* Defined the Article types and Data Categories.
* Worked on creating custom fields in Article types and added embedded videos and links of article.
* Worked on scheduling the Articles.
* Testing the visibility of article from different level of user hierarchy.
* Developed Analytics (Report) on the frequency of an article being used.
* Involved in loading .csv file to the article data from Lotus Notes for each article type
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**Project 7:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| GE Electric | GE Power and Water | BIGMACHINES | Developer |
| **Organization:** | **Tech Mahindra Technologies Ltd.** |
|  Responsibilities | GE PW BMI* Developed solutions and design for the implementation of the platform based on the client's Product Lines, Commerce Workflow and Proposals.
* Worked on configuration module – Recommendation, Constraint, Hiding, RecItem, layout management, steps and debugging .
* Involved in integrating BigMachines with Salesforce using XSL
* Developed all Aspects of Document Engine - Document Panel, Complex Conditionals and Tab Actions.
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**Project 8:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| Tech Mahindra | Global Sales Support Operations | SFDC | Developer |
| **Organization:** | **Tech Mahindra Technologies Ltd.** |
|  Responsibilities | * Interacting with Process-Owners on daily basis for collecting their Business specific requirements.
* Requirement analysis to create the build instructions for the development.
* Design, Coding and Unit Testing.
* Brainstorming and Demo sessions during development sprints.
* Data migration using Apex Data Loader.
* Continuous reverse KTs to peers to enhance the knowledge base.
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**Project 9:**

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| **Client** | **Project** | **Technology/Modules** | **Roles** |
| Tech Mahindra | PMO | PMO tool | Opertaions |
| **Organization:** | **Tech Mahindra Technologies Ltd.** |
|  Responsibilities | * Gathering information related to project – Quarter wise projections, resource requirement, and vendor PO creation.
* Action plans to undergo the risk.
* Weekly calls with sales, project managers regarding project related issues.
* Preparing reports for revenue numbers for each of the accounts and analyze the gap. Analyzing the monthly revenue reports and bridging the gap between projection and assured revenue and taking the proper measures to overcome the Gap.
* Effective utilization of the resources when required.
* Maintain data for resource requirement.
* Continuous tracking of collection reports.
* Complete invoicing in time with minimal errors.
* Timely update to the customer and deliveries on the revenue and associates billing details
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**Domain/Courses/Certifications/Recognition:**

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| **No** | **Name of Institution** | **Course/Certification** | **Year**  |
| 1 | Honda(Client) | Appreciation for Good work | 2019 |
| 1 | Metso(Client) | Appreciation for good work (Star of the month) | 2015-2016 |
| 2 | Salesforce | Salesforce Certified Administrator | 2020 |
| 3 | Salesforce | Dev. 401 certification | 2014(Expired)  |
| 4 | Apttus | Quote to Cash Certification | 2014 |
| 5 | Roche(client) | Appreciation for good work (Pat On Back) | 2011-2012 |
| 6 | Tech Mahindra Technologies Limited | Entry Level Training –C, C++, Oracle App tech, Core Java. | 2011 |

**Academic Background:**

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| **Degree** | **Specialization** | **College** | **Year of passing** |
| B.Tech | Information Technology | G.Narayanamma Institute of Technology and Science. | 2011 |

**Extra-Curricular Activities:**

* Member for Fun and connect team at Tech Mahindra, Hyderabad.
* Actively involved in N.S.S. (National Service Scheme) as **College Coordinator.**

**Personal Details:**

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| **Date of Birth**  | 09th April’89 |
| **Father’s Name**  | Mr. Rooplal |
| **Language Known**  | English, Telugu, Hindi |
| **Gender** | Female |
| **Marital Status**  | Married |
| **Nationality**  | Indian |
| **Permanent Address**  | House No: 13-3-1049/40, Ziaguda, Indranagar, Hyderabad-500006 |
| **Current Location** | Hyderabad |