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G. RAMAKANTH

Sree Mythri Apartment-202,

Old Safilguda, Asrao nagar

Secunderabad – 56, TS

Cellular/SMS - 9701598015

E-Mail: - ramu.2537@gmail.com

**Career Objective**

I like challenging environment to strengthen my skills for excellence with emphasis on Administrator. Opportunities to use my computer experience and knowledge in an environment where I can learn, extend my knowledge, and contribute to company's increasing network and system capabilities.

**Academic Credentials**

Bachelor’s Degree in Electronics from Jagruthi Degree College.

Intermediate from New Era Junior college.

S.S.C fromSaiVivekananda High school.

**Work Experience**

* Working as NOC Monitoring Specialist in Open text Technologies (Since 21th NOV16 to till Date)
* Worked as L1 Admin in Edelweiss PVT LTD (Since 8th Oct 2014 20th NOV 2016)
* Worked as Desktop admin in Magna InfoTech for Six months

**Key skills on Linux**

* Installed RHEL-6 Deployed web server with Apache.
* LDAP and authenticating the users.
* Configuring Apache web server for various portal applications.
* Creating and extending volume using LVM and taking the snapshot of LVM for backup purpose.
* Scheduling jobs in corn.
* Creating sudo users on servers for various teams as per their specific requirement.
* Package Management using RPM and YUM. Configuring YUM Server.
* Managing user account including Quota, Password
* Handling day to day issue on system performance & CPU

**Course & Certification**

**RHCE&RHCSA certification**

**RHCE-140-028-549, RHCSA-140-028-549**

**Hardware & Networking from Jetking Secunderabad**

**Trained on VM Ware in Zoom Technologies**

**Completed ITIL Training and certification**

**Responsibilities –**

* Scheduling tools to the operators
* Sending timelines for SEV as per requirements.
* Attending MPRs and daily quality calls.
* Working on different like HPOM9, Netcool, BSM, ANX OMI, Liaison and Zabbix.
* Working on different tools and monitor and work on different alerts.
* Will perform weekly reboots
* Assisting users in Citrix & AD issues.
* Worked on Call Servers in Live platform.
* Worked and Monitored Samba server.
* Follow up on tickets with Clients.
* Assisting & trouble shooting of various Software, Network & application issues to corporate users.
* Worked on Linux servers, adding new users and providing group access.
* Actively participating in client activity calls.
* Ensured to track repetitive alerts and provide the required resolution through team coordination.
* Adding and assigning roles to new users in organization
* Monitoring of daily wise company applications, internet & intranet related issues.
* Configuring LDAP
* Managing of Backup Servers, Network Printers.
* Handling overall Pan India Calls for Edelweiss Trading Application issues –

Web, Application & Mobile App Based.

* Managing a wide range of LAN users.

**Personal Profile:**

Date of Birth : 13-01-1990

Father’s Name : G. Sai Venkateshwara Rao

Language Known : English, Hindi, Telugu

Hobbies : Playing Cricket

Nationality : Indian

Marital Status : Unmarried

Contact No : +91- 09701598015

Permanent address : H.no: -11-2-46 Street no: -1 Mylargadda,

Seethaphalmandi, Secunderbad-61

DECLARATION**:**

I hereby declare that all the information made above is true to the best of my knowledge and

Brief.

Date*:*  G. Ramakanth

Place: Signature