

NISHANT AGRAWAL

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Contact No. :- 09588820234

Personal Profile:

Name : Nishant Agrawal

Date of Birth : 05 June, 1994

Sex : Male

Nationality : Indian

Marital Status : Unmarried

Hobbies :

Cricket

Language

Proficiency: English, Hindi

Strength: I am

Deterministic,

Confident, Hardworking, Good

Communicate in English,

Selfmotivation, Good Learner

Positive Attitude and

Enthusiastic. Good team

leader with well behavior.

Objective:

Quest to pursue a career with a company having a global vision, which encourages creativity and offers an opportunity to learn and develop both in professional and personal life with team work, wish to use and enhance my technical knowledge and ability to work in team.

Professional Qualification

B.Tech. (Electronics & Communication)

B.Tech. In Electronics & Communication from Yagyavalkya Institute of Technology (2011-2015) Affiliated by Rajasthan Technical University, Kota.

Class	Board/University	Percentage
10 th	Rajasthan Board ,Ajmer	68.00%
12 th	Rajasthan Board, Ajmer	52.15%
B.Tech (Electronics & Communication)	Rajasthan Technical University, Kota	63.57*%



Professional Summary:

- Having overall 3+ years' experience in Salesforce Developer/Admin & 2+ years of experience in Salesforce CPQ and 1+Year's experience in financial force .
 - Experience in Administration, Implementation, and Apex, Support of Salesforce CRM based on leveraging Force.com Platform and Salesforce CPQ.
- Worked on project resource management in financial force.
 - Extensive experience in designing of custom objects, custom fields, custom page layouts, workflows, Process Builder & Lightning Flows, relationships, look-ups, dependent pick lists, and role based page layouts, work flow alerts, validation rules, custom reports, custom tabs, report folders, record types, formula fields and email generation according to application requirements.
 - Hands on experience in implementing security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
 - Experience in SFDC Support using SOQL, SOSL
 - Involved in data migration using Apex Data Loader, Import Wizard.
- Hands on experience in building processes using Process Builder in Salesforce.
 - Proficiency in SFDC administrative tasks like creating Profiles, Roles, Users, Page Layouts, e-mail services, Workflows, Reports, Dashboards, Approvals and Tasks.
 - Worked in all stages of Software Development Life Cycle (SDLC).
 - Hands on Experience on Salesforce Configuration like Users, Profiles, Roles, Workflow Rules, Validation Rules and Permission sets, Relationship, Formula fields, Email to Case and Email to Leads.
- Proper Tasks/Resource Management.

Technical Specification:

Operating System Windows 2008, Windows 2010, Window 11

Environment:

Salesforce

Internet Tools :

Salesforce Inspector, Data Loader, Workbench, Data Loader.io
 Sales force Technologies
 Workflow & Approvals, Reports and Dashboards, Case Management Automation, Validation Rules, Custom Objects.

Salesforce Tools :

Data migration tool, Salesforce Inspector, Data Loader

Professional Experiences :

- Working as Sr. Salesforce Development Engineer at Zordial Technologies from Dec 2019 to Present.

Certification Details :

- Copado dev-op Admin Certified.



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Technical Skills :

Salesforce Technologies Salesforce CRM, SOQL, SOSL, Migration, Workflow, Reports, Dashboards, Custom Objects, Custom Tabs. Operating Systems MS-DOS, Microsoft Windows platforms IDE Force.com, Force.com IDE Other Tools Workbench, Force.com Explorer .

Work Experiences :**1. Company Resource Management**

Client:- Confidential

Technology / Tools

Role :- Salesforce Developer

Team size : 3

Project Synopsis:

Worked on implement the final force package in sales force org and company resource management to according their availability.

My Responsibilities:

Worked as a sales force developer to install package to final force to sales force org and worked resource task and project object to according client requirement like validate the data and scheduled the functionality by lighting flow.

2. CoachingClub

Client:- Confidential

Technology / Tools

Role :- Salesforce CPQ Developer

Team size 2

Project Synopsis:

Worked on to set up Salesforce CPQ and salesforce customization for customer. They used to different - different courses related to packages.

My Responsibilities:

Worked as a Salesforce CPQ developer Worked on custom objects, apex logic for various functional needs in the application. Creating page layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages. Created pricebook, Pricebookentries. Created Price Rule, Product rule and Advance approval rules.

3. Drive Motors

Client:- Confidential

Technology / Tools

Role :- Salesforce CPQ Developer

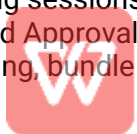
Team size 3

Project Synopsis:

Worked on to set up Salesforce CPQ to setup process of handling multiple driving modes on rental car services.

Responsibilities/Deliverables:

- Attend requirement gathering sessions to develop working solutions to business needs. • Configuration of Salesforce CPQ and Advanced Approvals.
- Implemented products, pricing, bundle configuration, option constraints, product rules and pricing rules. •



Provided additional post go-live support to add additional functionality.

Project: Opportunity Renewal

Role: Sr. Sales force Developer

Description:

To build a process of auto renewing Opportunity every month automatically based on specific criteria along with manual renewal.

Responsibilities:

- Worked on customer requirement gathering along with technical implementation.
 - Worked on Lightning Flow.
- Worked on Process Builder
 - Prepared test case document.
- Prepared Functional Documentation.
- Data Creation for testing purpose.
 - Worked on Report & Dashboard to show opportunity data.

Project: Credit Refund

Role: Sales force Developer

Description:

To build an automation process to create subscription data based on subscription model like when user enters start and end date system should create n no of subscription records.

Responsibilities:

- Working on Reports & Dash boards and creating Custom Report Type.
 - Writing SOQL queries
 - Preparing test plan test cases , test rail, test document using
- Imported data by mapping to business objects in CRM system using Apex data loader and data Import wizard.
 - Reproduce issue in UAT and finding bugs.
 - UAT Acceptance testing.
- Involve in activity of triage, communicate with client, Monitoring of incidents and service request.
 - Performing activities related knowledge transfer of product or different new salesforce functionality.
 - Performing Data Management like Importing, exporting, Inserting, deleting and Mass Updating Data.
 - During Product upgrade check related sanity of org , finding bugs.
 - Perform sanity check before product up gradation. Data management, org backup.

Project: EOM

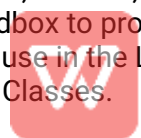
Role: Sales force Developer

Description:

Project was all about showing related items from data base matching with a product while scanning Bar code from mobile scanner.

Responsibilities:

- Created custom metadata and its record.
- Created formula field based on requirement.
- Created quick action for calling LWC component.
- Prepared test plan test cases, test rail, test document using.
- Performed deployment sandbox to production.
- Created static resources to use in the LWC component.
- Supported completing Test Classes.



- Prepare functional document for the overall project.

