



Preeti

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Work Experience: 2.10 Years

- ❖ Software Test Engineer (September 2018 – Till date) | Genpact India Pvt. Ltd.

Certifications

- ❖ AZ-900 - Microsoft Azure Fundamentals
- ❖ Salesforce Certified Administrator (WI21)!

Work Experience/Expertise Summary

- ❖ **2.10 years of technical experience in Salesforce based Application Testing.**
- ❖ Expert in writing **Test Cases** and **Test Scenarios** from Design requirement.
- ❖ Experience in **Salesforce Testing (Lightning and Classic)**
- ❖ Experience in **Salesforce configuration.**
- ❖ Expert in writing Test Cases, Test Scenarios from Design requirement and Executing Test Cases, Test Scripts as per Test plan.
- ❖ Writing, maintaining test cases on **VSTS**
- ❖ Exposure to **Software Engineering Processes** and familiarity with a variety of software development life cycle (SDLC) models
- ❖ Good exposure in **requirements understanding and analyzing**
- ❖ Familiarity with **Test strategy, Test plan, Requirement Traceability Matrices Documents**
- ❖ Experience in **Smoke, Sanity, GUI, Functional, Regression, System Integration, System Testing**
- ❖ Engaged in the **development of test scenarios and test case.**
- ❖ Analyzing of test results as well as sending suggestions and defects.
- ❖ Commitment **result oriented** and **interested to learn** new technologies
- ❖ Proficient in **SDLC and STLC concepts and Well versed with Defect Life Cycle.**
- ❖ Familiarity with **Test Plans, Test Strategy, Traceability Matrix, story point estimation.**
- ❖ Familiarity with Automation *i.e.*, selenium with JAVA
- ❖ Hands on experience on bug tacking tool - **JIRA** related to managing the project, ticket creation, closure.
- ❖ Following **Agile methodology** to manage/work on project
- ❖ Running automation test scripts using pipeline on VSTS.

Awards

- ❖ Awarded as '**New Rising Star**' by Genpact India Pvt. Ltd. for the sincere work delivered.

Organization – Genpact India Pvt. Ltd. (From September 2018 – Till Present)

Domain - Finance & Accounting Duration
Client - KONE, SYSCO, YOKOGAWA, WALLMART, CARDINAL, ACCOR etc.
Job Profile - Software Test Engineer (QA)
Project - CORA AP Flow (Salesforce)
Tools Used - Salesforce, Microsoft Workbench, Microsoft VSTS, JIRA

Role & Responsibilities:

- ❖ Study and understand the planning documents
- ❖ Understanding the use cases / functional requirement.
- ❖ Creation, Execution, and maintenance of Test Cases on VSTS
- ❖ Performing Smoke/Sanity testing
- ❖ Functional (Black Box Testing), Usability, retesting, regression testing System Integration Testing, GUI Testing, Bulk Testing of the application
- ❖ Communicating with Dev Team and clients to deliver optimum product.
- ❖ Preparing and sending Daily Status Reports.
- ❖ Responsible for updating Regression Suite after every release on VSTS.
- ❖ Taking care of availability of various test environments and taking corrective actions in case of issue.
- ❖ Help fellow team members on technical issue.
- ❖ Under immense workload and short deadlines, delivered the builds ontime
- ❖ Did multitasking in the project
- ❖ Single handed worked on implementation team, direct contact with Client
- ❖ Running Automation scripts (Smoke, Sanity and Regression)
- ❖ Learning Apex Coding to write Unit Testing scenario as per the product requirement.

Technical Skills	
Bug Tracking Tool	JIRA, Azure Devops(VSTS)
Languages	SQL, Core Java, SOQL
Operating Systems	Microsoft Windows Family
Salesforce Tools	Microsoft Workbench, Data Loader
Configuration Management Tool	Microsoft VSTS
Other Tools	Microsoft Office, Excel

Academic Qualifications			
Degree/ Exam	Institute	%	Completion Year
B.Tech. (Computer Science Engineering)	Amity School Of Engineering And Technology	76.66 %	2018
Diploma (Computer Science And Engineering)	Kasturba Polytechnic For Women.	79.29 %	2015
C.B.S.E. Xth (Higher Secondary Examination)	Ramakrishna Public School	81.7%	2011

Personal Details :	
Date of Birth	18th August 1995
Marital Status	Unmarried
Nationality	Indian
Language Known	Hindi & English