

Professional Experience

- Maruthi has 13+ years of experience in IT Industry with nearly 6 years of experience as **Scrum Master** in banking domain projects.
- Currently associated with Infosys Technologies Limited, Hyderabad since Mar'12 as **Designation: Technical Test lead (Scrum Master), playing the role of Scrum Master (Release Manager)**
- Has hands on experience in Project execution and Delivery management covering complete SDLC/STLC across different types of projects (Support, Development and customization / enhancement of Third-Party Applications) managing **triple constraints** both in Offshore-Onsite projects and Staff augmentation projects. Adept at maintaining focus on achieving bottom line results, support and enhance business value from concept to completion.
- Well versed with **Waterfall and Agile Methodologies**, fixed price, UOM, Time & Material contracts
- Successfully manages scope, schedule, issue resolution and escalating (if necessary), to meet the timelines.
- **Scrum as an asset**; has strong knowledge of all the concepts: tasks, backlog tracking, burn-down/up metrics, velocity, user stories, EPICs.
- Works as a **Servant-Leader** for Product Owner and the Development team.
- Experience of acting as a Scrum Master for **multiple scrum teams**.
- Experience in managing and running all agile ceremonies for 2-3 development teams with concurrent sprints.
- Familiarizes the team with Agility and Scrum events/ceremonies like **Sprint Planning, Daily Scrum, Sprint Review/demo and Sprint Retrospective**.
- Working with Product Owner and Development team for continues **backlog refinement** and try to remove any impediments within team.
- Manages the budget and timelines, milestones.
- Facilitating **Scrum Ceremonies** i.e. daily scrum, sprint planning, sprint review/demo, retrospective, and other meetings as necessary for the smooth functioning of the team.
- **Monitor** progress of the sprint, monitoring tasks, backlogs, burn-down/up metrics, and velocity.
- Assisting the Product Owner in product backlog prioritization, oversee development and contribute to customer journey mapping as part of anticipating client needs.
- Leads team **on backlog refinement and prioritization**, and communicates continually around these priorities.
- Supporting the product Owner in managing customer expectations for project deliverables and manage internal stakeholder communication.
- Organizing knowledge management sessions to up-skill the newly on-boarded team members in scrum team carried out governance activities across development and testing activities in scrum team, across multiple vendors.
- Proactively **identifies challenges** and appropriately resolve via a network of peers, and formal channels.
- Performing **automation feasibility** study for new functionalities.
- Successfully implemented **shift-left testing** approach by front loading sprint testing and having a very lean System Integration Testing (SIT) and User Acceptance Testing (UAT)
- Managing engagements of involved stakeholders across multiple vendors
- Delivering regular updates to senior leaders (Infosys and Client) on plans, strategy, budget, status reports.

- Responsible for creating presentations in support of regular updates Management has to present to leadership and Business Units
- Participated in Audit activities, ensured planned vs. actual is in line each month and project health status is green. Identify, quantify and managed project risks and issues. Demonstrated expertise in assessing, reviewing the operational performance of processes for all projects. Managed project closure and ensured timely invoicing.
- Experience in project Initiation, requirements elicitation, WBS, planning, design, estimation & reviews, develop, test, QA processes.
- Excellent leadership, Social Skills and good communications. Strong interpersonal, team-working skills and presentation skills.
- Excellent negotiation, problem solving, conflict management, client relationship and team playing skills.
- Excellent verbal, written, and interpersonal communication skills.
- Ability to present and communicate effectively through remote virtual tools like Skype/Lync, TEAMS, WebEx and managed the global teams very well during the COVID situation as well.

Competency Matrix

Technical Skills:

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|---------------------------|---|
| • Project management tool | : MS Project, MS Excel |
| • Defect tracking tool | : Rational ClearQuest, HP Quality Center (QC), HP ALM, TFS, VSS |
| • Database | : SQL Server 2010 |
| • Agile tools | : AgileCraft, JIRA, Confluence, RALLY |
| • Other tools | : Holocentric, Kibana, SharePoint |
| • Agile Methodology | : Scrum, XP and Kanban |

Certifications:

Process/ Domain/Management	<ul style="list-style-type: none"> ✓ Certified Scrum Master® (CSM) ✓ SAFe® 4 Certified Agilest ✓ Certified in ISTQB (Tester Foundation level exam) ✓ Certified in Rational Function Tester ✓ Certified in NCFM (Financial Markets: A Beginners' Module)
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Awards and Other Achievements: -

At Infosys:

- ✓ Certification of Appreciation from Infosys leadership for successful deliveries as Scrum Master in Dec'20
- ✓ Best Infosys Team award in 2017-18
- ✓ Appreciation from Client (Microsoft) and Infosys Leadership for successful dedicated Microsoft ODC setup in Infosys SEZ campus in 2016
- ✓ Best Infosys team award 2014-15.
- ✓ Certificate of appreciation for successful critical release Go-LIVE as Release Manager in 2015.
- ✓ Certificate of appreciation for handling ODC Manager responsibilities along with critical release in 2015

At Patni:

- ✓ Pat on the Back (Q1-2010)
- ✓ VCA (Valuable Contribution Award for (Q3-2010)
- ✓ Dream Team Award-2010
- ✓ Pat on the Back (Q3-2009)

Other Achievements

At Infosys:

- ✓ Always active participation in Bi-Annual client visit to Offshore (Hyderabad).
- ✓ Member of DC (Development Center) Space/Infra team. Infra allocation, Utilization and Optimization activities.
- ✓ ODC manager @Hyderabad SEZ for Microsoft ODC. (Dec-2014 to Dec -2016)
- ✓ Active member in Infosys Bus Committee. As an initiative in Infosys revamped 3 bus routes and shown a recurring saving of 1Lakh/month which enabled company to facilitate one additional bus for employees.
- ✓ Participated in National General Election-2014 as Polling Officer.

At College / School:

- ✓ Played the role of Student Coordinator for "SVITS QUEST 2006" a National Level Technical Paper Content.
- ✓ Awarded by Science Olympiad Foundation (SOF) for distinctive performance in 4th National Science Olympiad 2002.
- ✓ Selected for National Cricket Under-19 in 2002
- ✓ Selected for Cricket Under-19 & participated in Regional Sports Meet of Ahmadabad Region in 2000

Key Projects

- **Employer** : Westpac (Contracted through Infosys)
Business Domain : Westpac Mortgage
Role(s) : Scrum Master / Agile Release Manager
Duration : From Nov 2016 to Current
Location : Hyderabad, India

Project Description: Customer Service Hub is simplifying, standardizing and digitizing the way bank connect to customers as one bank with multiple brands. It's starting with Home Loan Origination using OBP (Oracle Banking Platform) and Home Ownership is considered as one of the most important and most complex process. This new origination platform is connecting all tools, tasks and stages for a new home loan in one place.

Roles and Responsibilities:

- Schedule and participate in **Product Backlog Refinement** (PBR) and plan the delivery of the upcoming implementation spread across the agreed number of sprints for the release.
- Mentor the members of scrum team and peripheral supporting teams on agile methodologies
- Assist Product Owner (PO) in the **requirement gathering phase** to have refined product backlog prior to PI planning.
- Evaluate existing team structure and on-board new members including developers and testers for maximize the team delivery.
- Facilitate **scrum ceremonies** (Sprint Planning, Sprint, Daily Stand-ups/Scrum Meetings, Sprint Review, Retrospective)
- Monitoring tasks, backlogs, burn-down metrics, and velocity, user stories / EPIC.
- Setup periodic discussions between product owner and team to facilitate the team and ensure no additional scope creep in the given sprint.
- Assist the team with **automation feasibility** in order to optimize overall productivity of the team.
- Participate in **Go/No-Go meeting** and provide pragmatic recommendations.
- Provide updates on scrum team activities in **scrum of scrums**.
- Experience acting as a Scrum Master for **multiple scrum teams**.

- **Employer** : Westpac (Contracted through Infosys)
- Business Domain** : Westpac Online Banking, Westpac Mortgage
- Role(s)** : Scrum Master / Agile Release Manager
- Duration** : From Sep 2015 to Nov 2016
- Location** : Hyderabad, India

Project Description: Westpac Live is the new online banking solution for desktop, mobile and tablet. After the implementation of Online Transformation program (OTP), all enhancements to the banking platform were carried out as part of Westpac Live Agile Release Train. Each enhancement was raised as a work request and had been delivered using agile methodology in fortnightly releases.

Roles and Responsibilities:

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- Assist Product Owner (PO) in the **requirement gathering phase** to have refined product backlog prior to PI planning.
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- Setup periodic discussions between product owner and team to facilitate the team and ensure no additional scope creep in the given sprint.
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- Participate in **Go/No-Go meeting** and provide pragmatic recommendations.
- Provide updates on scrum team activities in **scrum of scrums**.

- **Employer** : Microsoft (Contracted through Infosys)
- Business Domain** : Next Generation Volume Licensing
- Role(s)** : Test Lead / Release Manager
- Duration** : From Jan 2013 to Aug 2015
- Location** : Hyderabad, India

Project Description: Project Next Generation Volume Licensing (NGVL) is a strategic change initiative led by Worldwide Licensing & Pricing (WWLP), Operations, MSIT, and Worldwide Operations in partnership with EPG, SMS&P, and WPG to transform the Volume Licensing business so that it can scale for the next 20 years, compete more quickly in new markets, and deliver a superior licensing experience for our customers, partners, sellers, and operations personnel.

Project Next Generation Volume Licensing (NGVL) establishes a new transactional volume licensing program for enterprise customers designed to remove friction from Local IT purchases, eliminate variances in value due to purchase timing, simplify licensing, accelerate the purchase decision and transaction, and, thereby, improve CPE and grow revenue.

Roles and Responsibilities:

- Planning, Reporting, delegation, mentoring.
- Responsible for preparing the test estimations, budget tracking sheets, knowledge documents, managing the overall process of testing(SIT, System Integration Testing) including group communication, coordinating with other sites and releasing schedules.
- Developing QA plan and tracking the progress of the project.
- Supervising the team for taking complete ownership of modules.
- Facilitating functional trainings on various modules.
- Reviewing functional specifications based on requirements and driving the same for implementation and release.
- Working on automation tasks and leading Automation testing team.
- Presenting the monthly updates to Management and stakeholders.
- Evaluate existing team structure and on-board/off-board members as required.

- **Employer** : DuPont (Contracted through Infosys)
- Business Domain** : Lotus Notes to SharePoint-2010 Data Migration
- Role(s)** : Test Lead
- Duration** : From Mar 2012 to Dec 2012
- Location** : Hyderabad, India

Project Description: Client has applications in Lotus notes which are expected to be migrated to SharePoint-2010. Functionality and Database functionality after migration is expected to be same as in Lotus Notes. Users of the applications are spread across globe hence it is expected to interact with the end user to understand the application functionality and verify the application functionality in SharePoint after migration.

Roles and Responsibilities:

- Planning, Reporting, delegation, mentoring.
- Study of Functional specification of the applications and participation in calls with end user
- Creating Test cases for GUI Testing and functionality testing
- Reviewing Test Cases, Executing Test Cases
- Analyzing Test Results, Logging and Tracking the Defects
- Co-ordinate with application developers for bug fixing.
- Functionality, Migration & Regression Testing

- **Employer** : Hitachi (Contracted through Patni)
- Business Domain** : Hitachi Enterprise Limited-Contract Management System [Phase-B,C,D,E]
- Role(s)** : Sr. V&V Engineer/ EQA (External QA)
- Duration** : From Mar 2008 to Feb 2012
- Location** : Hyderabad, India

Project Description: Hitachi Enterprise System (HES) consist of four main modules namely ECS, BDS, CMS and BAS. Hitachi has lots of products which they sell into the world market. Hitachi sells its own products including other popular products e.g., Oracle, Windows etc. and so they have support service business for providing service to the contracts made between Hitachi and its customers. CMS (Contract Management System) is a system which keeps track of all the support service that Hitachi provides.

Roles and Responsibilities:

- Planning, Reporting, delegation, mentoring.
- Study of Functional specification of the modules.
- Creating Test cases for GUI Testing and functionality testing
- Reviewing Test Cases, Executing Test Cases
- Analyzing Test Results, Logging and Tracking the Defects
- Co-ordinate with module developers for bug fixing.
- SIT / UAT Test case Review and providing feedback.
- Knowledge transfer to new project members for EQA cell expansion and mentoring them during execution phase.
- Setup of environment for EQA testing.
- Defect Analysis and reporting to Hitachi for quality acceptance.
- Participate in daily Defect call for status reporting and coordination with development team and business team or quick resolution of QA defects.
- Defect Estimation Sheet preparation.
- Quality Probe & Product Inspection.
- Issuing Software Defect Report before final Acceptance from EQA Cell

Employment Details

- Infosys Ltd Mar-2012 to till date.
- Patni Computers (Now Capgemini) Jan-2008 to Feb 2012

Education

- Bachelor of Technology, Electrical and Electronics Engineering, JNTU, Hyderabad - 2007