Kuan-Ting (Kevin) Chen

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SUMMARY

I'm an experienced and certified cloud technology business development professional with strong technical abilities in cloud solutions. I have extended experience in technical PoC, services sales, renewals, account delivery and account management with up-selling and cross-selling across 100+ clients. Moreover, my diverse background and multidiscipline skills are the results of my strong desire and self-initiative to continuously learn and expand my professional knowledge. With a proven record of closed over US\$5.68 million worth of new business deals, consecutively overachieved past quarters: 101% to 328%, I have established myself as an effective, result-oriented, and cross-functional collaborator with a "never-give-up", and "get- the-job done" mentality.

- Closed won over US\$5.68 million revenue pipeline for cloud services
- Exceeded all assigned sales quota regarding solution revenue, YoY product revenue and up/cross selling revenue
- Hosted marketing campaigns through online/offline engines, collected **5000+ Leads** with **38% conversion**

EDUCATION

M.B.A. Graduate Institute of Technology Management, National Chengchi University, Taiwan

June 2015

B.A. Criminology and Criminal Justice, University of Maryland, College Park, MD

Dec 2011

PROFESSIONAL EXPERIENCE

Cloudflare, CBD, Singapore

July 2019-Present

Lead, Business Development Executive, ASEAN & Taiwan

- Closed won US\$2.46 million of new business deals in gaming, ecommerce, and SaaS industry
- Overachieved past quarters quota, result in 101%-186% total achievement
- Awarded with top BD performer APAC in 2019 Q1-2020 Q2 for overall attainment

Infobip, Taipei, Taiwan

May 2017-July 2019

Technical Customer Success Manager, Cloud Omni

- Achieved cross-sell opportunity targets by 80% for omni solutions with existing accounts
- Increased platform consumptions and up-sell revenue of 90% by utilizing a consultative sales approach to align clients' goals
- Closed and won over US\$1.5 million revenue with Fortune 500 clients in gaming, e-commerce, and online enterprises

GeoVision, Taipei, Taiwan

Dec 2016-May 2017

Account Executive, Cloud Solution

- GeoVision FY17 Achievement of 150%, YoY of 20% increase in quota
- Achieved and exceeded quarterly goals of selling 250 edge-device facial recognition IP domes with revenue over \$375K

• Partnered with technology solution providers to increase pipeline opportunities and sales revenue by 150%

AppUniverz, Taipei, Taiwan

Nov 2015-Aug 2017

Account Executive (Pro Bono Volunteer)

- AppUniverz is a non-profit accelerator aimed to support the entrepreneurship of young students in Taiwan using technology and mentorship guidance combined with university courses
- Raised and developed \$200K+ business sponsorship for the accelerator program
- Collaborated with 10+ enterprises (Google, Microsoft, 500 Startups) and government sectors with mentorship service for startups

Microsoft, Taipei, Taiwan

July 2015-Dec 2016

Business Development Associate, Partnership

- Held and hosted more than 200 partner (Distributors) sales, pre-sales and technical events, including training classes, workshops, and conferences to drive partners cloud revenue growth in FY16
- Supported top 100+ accounts of major partners for Azure, CRM Online and Office 365 with 226% YoY cloud consumptions growth
- Drove the adoption of Azure platform by utilizing strategic business conversations included custom front-end and back-end integrations, key customer facing and business needs
- Award: Scorecard of Partner Skills Readiness Indicator 100% attainment/ Partner sales silver to gold was exceeded on all MTD/QTD/YTD with 100%-500% attainment. Onboarding 30+ Partners

Westat, Rockville, MD Mar 2012-Feb 2013

Account Executive

- Sell 90%+ of the statistical research survey per month with each target respondent
- Encouraged respondents to be screened and interviewed and if necessary, gained cooperation of reluctant respondent
- Managed and organized datasets of respondent from supervisor, and led strategies to approach

INTERNSHIP

IBM, Taipei, Taiwan Jul 2014-Sep 2014

Software Marketing Intern

- Led cross-functional 10 members team to develop a profitable proposal for IBM's software solutions
- Designed and executed several marketing campaigns to promote IBM Apps for internal use
- Identified potential customers to perform possible sales opportunities for IBM's cloud solutions

Certifications

- AWS Cloud Solution Architect- Associate, (AWS, June 2018)
- G Suite administrator & GCP Fundamental Certificates, (Google, Mar 2017)
- Salesforce Trailhead & Training (SFDC, June 2015)
- Introduction to Python (by Prof. Joe Warren, Rice University) (Coursera, March 2014)

SKILLS

Second Languages: English & Chinese Mandarin (Reading, Writing, Conversational)

Computer: Proficiency in Salesforce, Tableau and Cybersecurity