

Deepanshu Gupta

I am an IT professional for the last 3 years or so. I have worked for 2 years as a Java Developer. 1 year and counting as Salesforce developer. 1x Salesforce certified Salesforce admin and would be Salesforce certified developer in a month's time.

I firmly believe in "Listen, Learn & Adapt" approach to remain relevant in today's IT dynamics.

I am looking forward to a position where I can use my existing skills and knowledge and also provides me with good learning opportunities which would help me to grow and develop knowledge thus making me more capable of giving back to the company.

Education

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| Rishabh Academy High School | Meerut Uttar Pradesh May 2009 |
| Score—78% | |
| Rishabh Academy Senior Secondary | Meerut Uttar Pradesh May 2011 |
| Score—87% | |
| Meerut Insitute of Technology Bachelor's of Technology | Meerut Uttar Pradesh Graduated June 2016 |
| Overall Aggregate: 63% | |

Professional Skills

Apex
Salesforce.com
Java
Javascript
Rest Web Services
Lightning Component framework
Data Loader
Apex Triggers

Certifications

Certification Done: Salesforce Certified Administrator (WI20)
Certification planned: Salesforce Certified Platform Developer I (WI20)

Hobbies & Interests

- Anything to do with Cricket (Especially cricket statistics)
- Exploring India and the fantastic food it has to offer
- Listening to Jazz music
- Binge Watching TV series (Guilty Pleasure)

Strengths

- Communication Skills
- Ability to gel well with people of different geography and races
- Calm Nature
- Fun and lively nature (as pointed by my previous and current colleagues)

Weakness

- Sometimes tend to overdo things
- Probably the worst handwriting you would have seen

Employment History

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| Tata Consultancy Services System engineer | Gurugram Haryana December 2016 - Present |
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Current Project
Duration: Feb 2020 to ongoing
Project: Sanofi Salesforce Transition
Role: Salesforce SME
Work in Project:

As a Technical Transition lead, I am in charge of acquiring KT from customer and making sure there are no loose ends from Salesforce knowledge-gathering point of view. Along with that, my role includes handling the client in any queries/ expectation they have for Salesforce.

Previous Project:
Duration: Jan 2019 to Jan 2020
Project: Qiagen sForce Support
Role: Support Executive and Salesforce Developer
Work in Project:

- Lightning Sales Migration project, including migrating components of classic version to lightning version. All the components are broken down into modules which are further broken down in requirements (CRs). My job is implementing these CRs and making sure the development process is delivered on time from its Dev environment to all the way to production.
- Aiding and resolution to users for issues encountered. So far worked on more than 2000 user queries with a satisfaction rate of more than 98%.

First Project:
Duration: March 2017—Jan 2019
Project: Airtel Butterfly
Details: Developing and Integrating TCS HOBS product to make it compatible with Airtel's postpaid plans.

Name of product: Enterprise ProductCatalogue: Role in Project: Responsible for developing the EPC interfaces responding to Channel Webservices.



deepanshu.mit29@gmail.com



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