

VAISHNAVI RASTOGI

Vaishnavirastogi15@gmail.com | 971.718.7148 | Gurugram, HR

<https://www.linkedin.com/in/vaishnavi-rastogi-157a16146/>



Certification

Pursuing Pega Certified Business Architect (PCBA)

Achievements

- Earned **4 GOLD monitory awards, 6 Thank you awards and appreciation** from Stakeholders and Leaders
- Have given **Knowledge sharing sessions** to new joiners and process trainees joining the team
- Completed training in Software Testing (Manual+Automation)

Core Competencies

- Verbal and written communication
- Leadership
- Problem solving and critical thinking
- UAT, Integration Testing
- Regression/Unit/Functional Testing
- HP Quality Center ALM, Jira
- Test Strategies and Coverage
- Pega customer service framework and the Pega CRM module Proficient with information
- Test plan and Case development
- SQA Testing and methodologists
- Good understanding of relational databases and hands-on experience in PL/SQL.

PROFILE

Resolute and dependable professional offering a strong professional foundation in project management, business, and software quality analysis.

WORK EXPERIENCE AND PROJECTS

Ameriprise Financial, Gurugram, HR, Nov 2017- Present

Project: Adobe Experience Manager (AEM) eforms manager Homepage uplift

As a part of AEM uplift project, eForms is uplifting the user interface for Ameriprise Certificates flow (Qualified/Non-Qualified) and Financial Planning with the responsive design and no impacts to the downstream (ewf, IU and Status Manager, etc.)

Role: Business System Analyst (BSA)

- Assisting with **Business Cases**
- Direct Client and Business Analyst interaction across Organizations
- Requirement organization: Planning, monitoring and Eliciting requirements
- Requirement management: Translating, simplifying and communicating requirements
- **Test Plan** creation and writing test scenarios accordingly for projects as well Enhancement
- Test case creation and Requirement tagging based on the client requirements
- Peer review of **test cases**
- Test Execution, defect logging and tracking
- Preparation of **Test Deliverables**
- Defect logging and defect retesting using **JIRA**.
- Implementing **Agile model** in the project.

Project: Advisors working outside a registered location, HTT (Hire, Transition, Termination)

We need to update the Hire, Transition, or Termination workflow and Personal, Job Data, and Location Maintenance workflow to allow advisors to report a primary or secondary residence or vacation home. Mockup of our idea for the changes is attached. The Personal, Job Data, and Location Maintenance workflow would also need to pull in these new addresses for when advisors need to edit or remove them.

Role: Business System Analyst (BSA)

- Attended design review meetings, gathered business requirements
- Prepared, **Business requirement Document (BRD), Requirement gathering sheet (RGS)**
- Creating the requirements in the form of **user stories** with appropriate acceptance criteria.
- Prepared documents like **design flow, UI**

- Agile (Scrum, Kanban) Expertise

Education

- B. tech Information Technology (2013-2017)
- MIET, Meerut
- CGPA- 7.3

Interests

- Manual testing
- Automation testing
- Business Analysis
- Dancing
- Sketching

Tools

- eWorkflow (Case management tool built in Pega)
- Practice Source (Advisor hiring tool built in Pega)
- JIRA
- HP QC
- Selenium
- Postman
- Power BI
- Status Manager

- Identifies software capability and reliability by conducting **functional, nonfunctional, Integration and UAT**
- Documents software defects using a **bug tracking tool**, assist managers with corrective action plans and track to closure
- Provide frequent and informative reports on progress of testing and critical issues to stakeholders
- Help Lead & Senior system architects understand the requirements clearly. Be a liaison between the business SME and project development teams.

Project: Managed Account Annual Update (MAAU)

All Managed Account forms and flows (including UI/print summary) will require updates, as provided by Legal. This includes all PPA acknowledgements and disclosure. We need to update forms 409004, 409005, 409006 for 2020 tech changes. Also look at possibly updating the workflow to combine all forms into one capturing the user's platform, role, FMID to simplify process and confusion around multiple forms.

Role: Quality Analyst

- Prepare the overall **test plan**, test report summary report for the project.
- Developed **Test Plan and Test cases for manual testing for Regression testing.**
- Reviewing, Helping and Creating Test Data for **Automation** Test execution.
- Participated actively in requirements reviews and managed test requirements using **Quality Center.**
- Ran the test cases manually through Quality Center and documented the reports.
- Involved in preparing daily **Test Status reports** and **Test Metrics.**
- Supported to UAT users at the time of **UAT Testing.**
- Coordinate UAT by scheduling status meetings, kick off meetings and receive signoffs from the business owners
- Create **requirements traceability matrix**
- Participate in **requirements gathering**
- Defect tracking using Quality Center
- Coordinate with offshore team on a daily basis

Environment: Mainframe (CICS), Quality Center, MS, Office, Mercury / HP Quick Test Professional (QTP)10.0, Oracle, MS SQL Server, MS Office, .NET, VB Script, Manual Testing,

Project: eWorkflow configuration changes

eWorkflow is a case management tool (built in Pega). eWorkflow checks the case configuration for the workbasket, skill for the new account entered. New case string creation where we introduced updated Workbaskets, skills, requirement sets, milestones and other enhancements as per the business requirement.

Role: Business Analyst and Quality Analyst

- Connecting with stakeholders for requirement gathering
- Creating user stories, **BRD, FRD**
- Daily stand up calls
- Defect tracking in **JIRA**
- Root cause analysis for the issues
- Coordinate developers, testers and other individuals involved in the project to resolve the identified issues
- Drove Production support call on release

Worked on multiple other projects as well