***PARVINDRA SINGH***

Technical Architect-Salesforce

HCL Technologies Ltd.

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***Career Objective***

To make a sound position in corporate world and work enthusiastically in team to achieve goal of the organization/MNC with devotion and hard work.

***Profile Summary***

* Around 8.10 Yrs. of experience in Salesforce.com both as Administrator and Developer in SFDC Customization, Security Access, Workflows, Approvals, Data Validation.
* Experience in SFDC Development using Apex Classes, Batches, Test Classes, Lightning Communities, Change Data Capture Triggers, Triggers, VF Pages, Java Script, Metadata API’s ,Force.com IDE ,SOQL and using SFDC configurations.
* Proficiency in SFDC Administrative tasks like creating Profiles, Permission sets, Roles, Users, Page Layouts, Record Types, Email Services, Lightning Knowledge Articles,

Approval Processes, workflow, Validation rules, Process Builder, Flow Triggers, Duplicate Management.

* Good Experience in Data Migration i.e. Exporting and Importing using Import wizard and Apex data loader.
* Having Experience on Deployment using Change Sets, ANT Migration Tool, GITHUB Repository, Source Tree , Jenkins, Folk Client, DevOps.
* Good working Knowledge in querying the salesforce.com database using SOQL queries using Force.com IDE, Developer console, Apex Code and Workbench.
* Possess approx. 6 Yrs. of hands-on experience in Lightning/Lightning Web Component(LWC).
* Possess approx. 4.5 Yrs. of hands-on experience of working on REST API,SOAP API & JSON API.

***Educational Qualification***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Course** | **University/Board** | **School/College** | **Year Of Passing** | **Percentage** |
| B.E(IT) | University of Pune | Army Institute of Technology | 2014 | 61% |
| XII | CBSE, Delhi  | Kendriya Vidyalaya, A.M.C.,Lucknow Cantt. | 2009 | 82% |
| X | CBSE, Delhi  | Kendriya Vidyalaya, A.M.C.,Lucknow Cantt. | 2007 | 79% |

***Technical Skills***

* **Salesforce Platform Experience**

Salesforce Customization: Apex Programming, Apex Classes , SOQL, Visual Force Pages, Batches, Lightning, Lightning Web Component(LWC),Metadata APIs.

Salesforce Configuration: Custom objects, Tabs, fields, formula fields, validation rules, workflow & Approval processes, assignment rules, escalation rules , Visual Workflows, Process builder, record types, page layouts, translation workbench, security settings, custom settings, profiles, permission sets, Sharing rules, Dashboards, Reports,

Lightning Knowledge Articles, Communities, Flow Triggers, Duplication Management etc.

* **Languages**

Apex, HTML, CSS, JavaScript

* **Tools**

Force.com, Apex Data loader, Workbench, Eclipse IDE, MS Office, Dataloader.io,

ANT Migration Tool, GITHUB tool.

***Trainings***

* I undergone through 2-months Greenfield training in **‘Salesforce’** from 2nd July – 02nd Sep, 2014 in **Accenture.**
* I have completed the following Salesforce trainings conducted in Accenture.
	+ **Salesforce Service Cloud, Salesforce Lightning Training (Dev601)**.

***Certifications***

* Salesforce.com Certified Platform App Builder
* Salesforce.com Certified Adm201
* Salesforce Service Cloud Consultant
* Salesforce Sales Cloud Consultant

***Work Experience***

* **Company: HCL Technologies Ltd., Noida**
* **Profile: Technical Architect- Salesforce**
* **Joining Date: 13 June ’22 to Till date.**
* **Company: Cognizant Technology Solutions Pvt Ltd., Noida**
* **Profile: Senior Associate- Salesforce**
* **Joining Date: 06 Sep ’21 to 03 June ‘22.**
* **Company: Deloitte USI Consulting Pvt Ltd., Gurgaon**
* **Profile: Senior Salesforce Consultant**
* **Joining Date: 28 Sep ‘20 to 30 Aug ‘21.**
* **Company: OPTUM Global Solutions Pvt Ltd., Gurgaon**
* **Profile: Senior Software Engineer - Salesforce Developer**
* **Joining Date: 10 Sep ‘18 to 20 July ‘20.**
* **Company: Xerox India Pvt Ltd, Gurgaon**
* **Profile: Salesforce Developer/Administrator (Senior Software Engineer)**
* **Joining Daste: 03 Jul ‘18 to 07 Sep ‘18.**
* **Company: Accenture Solutions Pvt Ltd, Gurgaon**
* **Profile: Salesforce Developer/Administrator (Application Development Analyst)**
* **Joining Date : 02 July ‘14 – 30 June ’18.**

***Project – Tenneco Inc.***

***Period – 01 Jan ’23 – Till Date***

**Domain:** Automotive Industry

**Role:** Technical Architect-Salesforce/Solution Designing/Technical Designing

**Technology:** Sales Cloud/Service Cloud/Community Cloud/Lightning Knowledge

**Skills:** Salesforce Development, Solution Designing, Technical Designing

**Team Size:** 50

**Responsibilities:-**

* Working on team handling and actively involved in Solution Design/Technical Design of User Stories/requirements in the project.
* Reviewing Code written by Peers and Subordinates in the team.
* Working on creation/manage of Lightning Communities to manage the database of automotive component details to our clients or customers.
* Working with the dev team to bring out the best practices & improve the team performance consistently.
* Developing application in Lightning/LWC and working on Lightning communities.
* Working extensively as part of Solution Designing team from Offshore team.
* Managing the Release management team and closely monitoring the Release Management/Deployment activities in the project.

***Project – Mosaic Inc.***

***Period – 13 June ’22 – 31 Dec ‘22***

**Domain:** Agriculture

**Role:** Technical Architect-Salesforce/Solution Designing/Technical Designing

**Technology:** Sales Cloud/Service Cloud/Community Cloud/Lightning Knowledge

**Skills:** Salesforce Development, Solution Designing, Technical Designing

**Team Size:** 78

**Responsibilities:-**

* Worked on team handling and providing Solution Design/Technical Design of User Stories/requirements in the project.
* Reviewed Code written by Subordinates in the team.
* Worked on creation/manage of Lightning Communities to manage/provide the healthcare related suggestions to our clients or customers.
* Worked with the dev team to bring out the best practices & improve the team performance consistently.
* Developed application in Lightning/LWC and working on Lightning communities.
* Worked extensively as part of Solution Designing team from Offshore team.

***Project – Sanofi Pharma Inc.***

***Period – 13 Sep ’21 – 03 June ‘22***

**Domain:** Healthcare provider

**Role:** Technical Lead-Salesforce/Solution Designing

**Technology:** Sales Cloud/Service Cloud/Community Cloud

**Skills:** Salesforce Development, Salesforce Deployment

**Team Size:** 25

**Responsibilities:-**

* Worked on the creation/manage of Lightning Communities to manage/provide the healthcare related suggestions to our clients or customers.
* Code Review- Worked with the dev team to bring out the best practices & improve the team performance consistently.
* Developed application in Lightning/LWC and worked on Lightning communities.
* Worked extensively as part of Solution Designing team from Offshore team.

***Project – The Auto Club Group***

***Period – 10 Feb ’21 – 30 Aug ‘21***

**Domain:** Insurance & Financial Services

**Role:** Senior Salesforce Consultant/Solution Designing

**Technology:** Sales Cloud/Service Cloud/Community Cloud

**Skills:** Salesforce Development, Salesforce Deployment

**Team Size:** 45

**Responsibilities:-**

* Extensively created the Lightning Communities to enable the client to check their insurance data/travel data.
* Code Review and worked with the dev team to bring out the best practices & improve the team performance consistently.
* Developed application in Lightning/LWC and worked on Lightning communities.
* Single-handedly worked as the Release Manager in my module using DevOps Framework.

***Project – Sterling National Bank***

***Period – 28 Sep ’20 – 03 Feb ‘21***

**Domain:** Financial Banking

**Role:** Senior Salesforce Consultant/Release Manager

**Technology:** Sales Cloud/Service Cloud/Community Cloud

**Skills:** Salesforce Development, Salesforce Deployment

**Team Size:** 70

**Responsibilities:-**

* Single-handedly performed/managed the Deployment via DevOps Framework from Offshore.
* Handled a team of 12 offshore folks.
* Code Review and worked with the dev team to bring out the best practices & improve the team performance consistently.
* Extensively created the Lightning Communities to manage the client bank accounts.
* Created Test Classes with above 90% code coverage as code delivery standards.
* Worked on SFDC Administrative tasks like creating Profiles, Permission sets, Roles, Users, Page Layouts, Record Types, Email Services, Approval, workflow, Validation rules, Process Builder, Flow Triggers, Duplicate Management.
* Developed Lightning communities.

***Project – NCAA***

***Period – 10 Feb ’19 – 20 July ‘20***

**Domain:** Healthcare Services provider

**Role:** Salesforce Consultant

**Technology:** Sales Cloud/Service Cloud

**Skills:** Salesforce Development, Salesforce Deployment

**Team Size:** 39

**Responsibilities:-**

* Single-handedly performed the Deployment via DevOps Framework.
* Code Review and worked with the team to bring out the best practices & improve the team performance consistently.
* Created Test Classes with above 90% code coverage as code delivery standards.
* Worked on SFDC Administrative tasks like creating Profiles, Permission sets, Roles, Users, Page Layouts, Record Types, Email Services, Approval, workflow, Validation rules, Process Builder, Flow Triggers, Duplicate Management.
* Developed application in Lightning Framework.

***Project – ACET SFDC***

***Period – 17 Sep ’18 – 8 Feb’ 19***

**Domain:** Customer Support/Development

**Role:** Senior Salesforce Developer/Release Manager

**Technology:** Service Cloud/Sales Cloud

**Skills:** Salesforce Development, Salesforce Deployment

**Team Size:** 55

**Responsibilities:-**

* Created Test Classes with above 90% code coverage as code delivery standards.
* Worked on SFDC Administrative tasks like creating Profiles, Permission sets, Roles, Users, Page Layouts, Record Types, Email Services, Approval, workflow, Validation rules, Process Builder, Flow Triggers, Duplicate Management.
* Developed and tested different webservices in SOAP UI.

***Project – CDP SFDC***

***Period – 03 July ’18 – 07 Sep ‘18***

**Domain:** CDP SFDC

**Role:** Salesforce Development/Release Manager

**Technology:** Salesforce

**Skills:** Salesforce Development, Salesforce Deployment.

**Team Size:**22

**Description:** CDP SFDC is a XEROX internal Team which is responsibleto setup the DevOps practice in different Salesforce Projects and then carry out the deployment to different sandboxes via Eclipse.

 **Responsibilities:-**

* To do the deployments via Jenkins pipelines to the different Salesforce Sandboxes.
* Worked on SFDC Administrative tasks like creating Profiles, Permission sets, Roles, Users, Page Layouts, Record Types, Email Services, Approval, workflow, Validation rules, Process Builder, Flow Triggers, Duplicate Management.
* Handled releases and deployments of the all the modules onto Production, and provided the effective and on time resolution of the deployment errors.

***Project – DevOps SFDC***

***Period – 02 Oct ’17 – 30 June’18***

**Domain:** DevOps Salesforce

**Role:** Salesforce Developer/Salesforce Deployment

**Technology:** DevOps, Salesforce

**Skills:** Salesforce Development, Salesforce Deployment via DevOps Tools

**Team Size: 18**

**Description:** DevOps SFDC is an Accenture internal Team which is responsibleto setup the DevOps practice in different Salesforce Projects like setting up the Jenkins Pipelines, Setting up the branches & Repositories in Bitbucket/Gerrit.

And then carry out the deployment to different sandboxes via Eclipse.

 **Responsibilities:-**

* To setup the DevOps practice in different projects by implementing Jenkins Pipelines, Bitbucket configuration etc.
* To do the deployments via Jenkins pipelines to the different Salesforce Sandboxes.
* Worked on SFDC Administrative tasks like creating Profiles, Permission sets, Roles, Users, Page Layouts, Record Types, Email Services, Approval, workflow, Validation rules, Process Builder, Flow Triggers, Duplicate Management.
* Extensive hands-on experience in deployment activities i.e. Deploying via Change Set, ANT Migration Tool, GITHUB, DevOps Tools like Jenkins, Bitbucket, Gerrit, Autorabbit, Copado, Salesforce DX .

***Project – Leaseplan , UK***

***Period – 01 May ’16 – 28 Sep ‘17***

**Domain:** Fleet Management

**Role:** Salesforce Developer

**Technology:** Salesforce

**Skills:** Salesforce Development, Salesforce Deployment

**Team Size:** 110

**Description:** LeasePlan is an international company of Dutch origins specialised in fleet management. Its products are composed of operational fleet management services. Since its foundation in 1963, the company became the world leader of fleet management.

 **Responsibilities:-**

* Configured Application Setup as per business requirement.
* Code Review and worked with the team to bring out the best practices & improve the team performance consistently.
* Created **Test Classes with above 90% code coverage** as code delivery standards.
* Performed Unit Testing functionally.
* Worked on SFDC Administrative tasks like creating Profiles, Permission sets, Roles, Users, Page Layouts, Record Types, Email Services, Approval, workflow, Validation rules, Process Builder, Flow Triggers, Duplicate Management.
* Extensively worked on Data Migration i.e. Exporting and Importing using Import wizard and Apex data loader.
* Extensive hands-on experience in deployment activities i.e. Deploying via Change Set, ANT Migration Tool, GITHUB tool.
* Mentored other resources to maintain best practices and worked with cross functional team to drive change that will benefit the organization.

***Project – Leaseplan , Netherlands***

***Period – 21 Jan ’16 - 01 May ’16***

**Domain:** Fleet Management

**Role:** Salesforce Developer

**Technology:** Salesforce, Sales, Service Cloud

**Skills:** Salesforce Development, Salesforce Deployment

**Team Size:**3

**Description:** LeasePlan is an international company of Dutch origins specialised in fleet management. Its products are composed of operational fleet management services.

 **Responsibilities:-**

* Configured Application Setup as per business requirement.
* Created **Test Classes with above 90% code coverage** as code delivery standards.
* Mentored other resources to maintain best practices and worked with cross functional team to drive change that will benefit the organization.

***Project – Puma Energy***

***Period – 17 Nov ’15 - 21 Jan ’16***

**Domain:** Oil & Gas

**Role:** Salesforce Developer

**Technology:** Salesforce

**Skills:** Salesforce development

**Team Size:**11

**Description:** Puma Energy is a mid- and downstream oil company, majority-owned by the Dutch Trafigura and the Angolan Son angol Group.

 **Responsibilities:-**

* Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of **Salesforce.com (SFDC)** and other Platform based technologies like **Visual Force, Force.com API.**
* Configured Application Setup as per business requirement.
* Code Review and worked with the team to bring out the best practices & improve the team performance consistently.

***Project– Monsanto***

***Period – 09 Sept ’14 – 17 Nov ‘15***

**Domain:** Agriculture

**Role:** Salesforce Developer

**Technology:** Salesforce

**Skills:** Salesforce development

**Team Size:** 10

**Description:** It is an agriculture web based application project handling all the business process of an agriculture company on SFDC platform. The Salesforce CRM Application is implemented to consolidate sales management for all the regions. It is developed to provide customized solutions to the Sales team to keep track of their customers, their contact information, their event interactions, their products and the orders placed to agriculture crop/seeds.

**Responsibilities:-**

* Developed **Apex Classes**, **Batch Processes, Schedule Class(s),Visual Force pages, Workflows** based on the complex business requirements.
* Code Review and worked with the team to bring out the best practices & improve the team performance consistently.
* Performed Unit Testing functionally.
* Mentored other resources to maintain best practices and worked with cross functional team to drive change that will benefit the organization.

***Strengths***

* Hard Working
* Progressive
* Punctuality
* Responsible

***Personal Details***

* Date of Birth: 08th Sep ‘91
* Father’s Name: Dhirendra Singh
* Mother’s Name : Sunita Khatri
* Sex : Male
* Nationality: Indian
* Marital Status: Married
* Mother Tongue : Hindi
* Languages Known : English, Hindi
* Hobbies : GYM & Fitness, Listening old Hindi songs, Reading Books, Watching movies, chatting with friends.

***Declaration***

I hereby declare that above mentioned information is correct to the best of my knowledge and belief.

**Name: Parvindra Singh**

**Place : Noida**