

Ramki E

Senior Software Engineer

To work in an environment where I can expose my technical abilities and provide the required professional service to the organization. To play a constructive role that offers professional growth while being resourceful and proactively innovative. An innovative, client focused, result oriented and dynamic Software Professional with a total of 4 years and 6 months of experience and 3 years in the Salesforce environment.



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📍 CHENNAI, India

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WORK EXPERIENCE

Associate Professional

DXC.Technology

10/2016 - 06/2019,

Chennai, India

Project Name: Zurich Farmers Client: US Platform: Mainframe

Senior Software Engineer

Sopra Steria

06/2019 - Present,

Chennai, India

Project Name: Group Food Servicing (Tesco PLC) Retail Business. Client: UK
Platforms: Salesforce Developer

EDUCATION

SSLC

Rukmani Vidyalaya Higher Secondary School

06/2009 - 04/2010,

Chennai, India

Higher Secondary

Rukmani Vidyalaya Higher Secondary School

06/2011 - 04/2012,

Chennai, India

Degree

Vel Tech Engineering college

10/2016 - 05/2016,

Chennai, India

SKILLS

Fast Learner

Multitasking Skills

Leadership skills

Excellent written and oral Communication

Problem solving skills.

TECHNICAL SKILLS

CRM: Sales Force

Force.com Technology: Apex, Visual Force, SOQL, SOSL, Apex Triggers, Apex Workflow, Apex Data loader, Process Builder, Flow.

Web Technologies: HTML, CSS

IDE: Force.com IDE, VS Code

ROLES & RESPONSIBILITIES

- 3 years of experience as a Administration and Developer in Salesforce.com. Has good knowledge of the Technical and Functional aspects of Salesforce.com, on demand CRM package.
- Customizing the applications on Sales force platform and Force.com.
- Hands on experience on developing Triggers, Apex Classes and VF Pages.
- Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules,
- Workflow and Approval processes, Sharing Rules. Ability to learn and adapt to new technologies quickly.
- Worked on the designing of custom objects, custom fields, role-based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
- Good experience in implementing Object Oriented Programming concepts in Software Development.

CERTIFICATES & SUPERBADGES

Certification: Salesforce.Com Administrator

Trailhead Badges: 43

Trailhead Super badges: Apex Specialist, Process Automation Specialist, Lightning Experience Specialist, Security Specialist, Business Administration Specialist

LANGUAGES

Tamil

Native or Bilingual Proficiency

English

Professional Working Proficiency