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Objective

Salesforce Dev 1 Certified with 6.5 years of experience in salesforce customization and configurational tasks. Additionally, a good experience in conga composer and contracts. I seek a challenging opportunity that can help me grow further in salesforce customization and my skills can prove beneficial in meeting company objectives.

EDUCATIONAL & PROFESSIONAL DEVELOPMENT

Course	School/Institute	Passing
B. Tech (Electrical and Electronics.)	College of Engineering Roorkee, Uttarakhand	July, 2011
Class XII (HSC)	DAV Public School, Delhi, CBSE	May, 2006
Class X (SSC)	DAV Public School, Delhi, CBSE	March, 2004

Summary of skills:

- Worked in development of **lightning components, lightning app.**
- Experience in SFDC Configurational tasks, Customization tasks like writing lightning components, apex triggers, apex classes, batch classes, involved in Data Migration activities and Deployment activities.
- Experienced in implementation of Security workbook, Creating Roles, Profiles, permission sets, sharing rules at organization wide, field and record level.
- Implemented Several Business requirement documents. Configured custom objects and relationships, Page Layouts, Validation rules, Workflows and Actions, formula fields, Approval Process, duplication management.
- Hands on in Data Migration from Traditional Applications to Salesforce.com using Apex Data Loader Utility, using Import features in application. Had experience of converting data from legacy systems to salesforce using Microsoft SQL server and visual studio 2015.
- Experience in configuring Reports and Dashboards as per business requirement.
- Written test classes with maximum code coverage for apex classes.
- Proficient in conga composer and conga contract.
- Experienced in working with visual studio code.
- Good analytical, communication, Leadership qualities and interpersonal skills.
- Always enthusiast to learn new things for personal skill enhancement.
- Ability to adhere with deadlines and single handedly work on a project.

- Self-motivated, hardworking and high degree of commitment towards work.

Technical Skills

Certification	Platform Developer 1, salesforce platform app builder, Conga composer, Conga Contracts, Conga Grid.
CRM	Salesforce, Siebel
Tools	VS Code, Data loader
Operating Systems	Windows XP/ 7, UNIX
Programming Language	APEX, JavaScript, Lightning aura
Web technologies	HTML
DBMS	SOQL, SOSL, Oracle 10g/11g SQL
Software Packages	MS-Office Package- 2007/2010/2013

Company Trainings:
- Salesforce Configuration, Apex, SOQL & SOSL Training
- Conga Training
- CPQ Training
- Siebel Development & Admin Training
- Unix Shell Scripting
- Communication Soft Skills

PROJECT DETAILS
** **Project I** ********************************

January 2019 – Present
Organization: Appluent Business Solutions
Role: Salesforce Consultant
Description:

From January to present I have done multiple salesforce projects that included tasks related to customization and configuration. Alongside, have also done couple of CPQ Projects, conga composer projects, conga contract projects where I created multiple templates as per business requirements.

Part of the year was spent creating Lightning app which was a questionnaire that can be used by the client to get the relevant answers from its own clients regarding various opportunities. It has various levels like Good, Important and critical, sorted by products, and type of products.

June 2018 – December 2018
Project: Safex
Organisation: Safexpress Pvt. Ltd.
Role: Salesforce Developer
Scope: Sales cloud platform

Description:
Safex is an application built for the internal use of the safexpress company for their Logistics work. It is a highly complex software which help the company majorly to classify people handling different customer accounts and different responsibilities along with other important features for their use.

Responsibilities:
- Expertise in SFDC Development using **Lightning Application**.
- Retrieved some data and its functionality from **Third-Party API's** and displayed within the lightning component.
- Created multiple **Lightning Components**, added CSS and Design Parameters that makes the Lightning component look and feel better.
- Leveraged APEX Controller to make a call for external requests to retrieve data from various API's and displayed them on to the component. Enabled **Aura Framework**, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
- Built Lightning Component Tab for SalesforCE1 Navigation and Custom Applications in Lightning Experience.
- Worked on Integrating company's legacy system Propel and Salesforce systems using **SOAP** and **REST API's.**

    Environment: Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST.

January 2015 – May, 2016
Project: Blackbaud (Based on Non Profit Organization)
Nagarro Software Pvt. Ltd. – Salesforce Developer
Scope: Sales cloud

Description:
Project was serving to an organization that helps various NGOs in USA and other countries to regulate their work through help of Saleforce. They have its product with name LCRM and we helped them to customize its application according to their client requirements.

Responsibilities:
- Created Custom S-objects, Fields and page layouts (configuration)
- Developed Apex Classes, Controller classes and Triggers for functional needs in the application.
- Used field level security along with page layouts to manage access to certain fields.
- Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visual force pages to develop custom business logic.
- Developed Batch classes.
- SOQL, SOSL database statements were developed.
- Created workflow rules and validation rules.
- Deploying Apex Classes, Triggers and other custom components in to Production.
- Created Test Classes to provide maximum coverage to triggers and other classes.
- Designed test cases for unit testing to validate functionality of various requirements vigorously.
- Debugging of issues through analysis of log.
- Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured and for different user profiles based on the need in the organization.
- Client handling and calls.
- Created various technical documents and excel sheets during the course of project.

Environment:
Salesforce.com platform, Data Loader, Apex Classes, Controllers, triggers, VisualForce, Workflow & Approvals, Custom Reports, Dashboards, Salesforce App exchange, Eclipse IDE.

Project IV*****************************

July 2014 – December 2014
Birlasoft India Ltd.

Project: Apex Probability Calculator, Redcross Hospital Services (Healthcare)
Role: Salesforce Developer
Description: Client requirement was to add a probability calculator in the application for analysis of completion of opportunity at each stage.

Responsibilities:
- Created Custom S-objects, relationships between objects
- Designed page layouts.
- Validation Rules, Workflow rules, formula fields, custom settings.
- Data Migration using data loader and import/export tools.
- Report analysis and configuration
- Setup of profiles, sharing rules, roles and permission sets.
- Designed technical documents

Environment:

Salesforce.com platform, Data Loader, Apex Classes, Controllers, triggers, VisualForce, Workflow & Approvals, Custom Reports, Dashboards, Salesforce App exchange, Eclipse IDE.

************************************* **Project V*************************************

January 2014 – June 2014
Birlasoft India Ltd.

Project: GE Capital
Role: Siebel Developer
Description: Development Project based on Siebel Finance application 8.1 With Application named as TOUCHLESS, where GE provides leasing and lending without much of human interference in the application and user can update/receive details of loan and other facilities from application itself.

Responsibilities:

- Hands on experience in development for the Existing Application, Business Requirements and specifications.
- Worked on BOs, BCs, Applets, Views, Screens, and relationships like Picklists, fields.
- Designed MVG's, Links, and Joins to suit the Business requirements.
- Configure Positions, Responsibilities according to organization structure.
- Involved in Migration Activities in all phases of SDLC viz. i.e. DEV/TEST/SIT/UAT/PROD
- Testing of different modules of application.

Environments:
Siebel Tools 8.1, Siebel Finance 7.8/8.1, SQL Developer, Notepad++, Developer Documentation Cloud.

********************************** **Project VI***

October 2012 – December 2013
Birlasoft India Ltd.

Project: GE Capital
Role: Siebel Administrator
Description: Project provides Siebel Infrastructure and Administration support for 6 different applications to respective Development teams.

Responsibilities:

- Admin Development Support for Siebel architecture, Siebel Enterprise and gateway Siebel
  Servers, worked on cluster VERITAS.
- Installation, Configurations, patch upgrades from Siebel 8.1.1.0 to 8.1.1.10.Also installation for BIP report server.
- Install and setup Siebel Tools/Fat clients, perform DBExtract /DBInitialization.
- Created application components for Development, Test, and Production Environments.

- Worked on IDT load, Informatica and Updsync services.
- Support tasks like import/export of SIF objects, workflows, tables, migration activities, supported performance testing, repository and SRF migrations.
- Setup cronjobs, worked with vi editor.
- Session tracking and study of logs for issue resolution troubleshoot crashes through FDR.
- Coordinates with various network teams and DBA Team for resolution of tasks. Also worked on Oracle 10g/11g database using sqldeveloper.
- Daily basis detailed HealthCheck activities with quick troubleshooting.

Environments:
Siebel call center 8.1/8.2, Siebel Finance 7.8/8.1/8.2, Siebel UCM 8.1, SiebelTools 8.1, UNIX/Windows OS, Topas and Sitescope monitoring tools, SVN, Filezilla, Winscp, Oracle 10g/11g, VERITAS, VDI(VMware), CITRIX, Putty, XMING, RDP.

ACHIEVEMENTS

Academic
- Achieved Quarter Award in office for good work.
- Appreciations in group discussions and debate competitions.
- Efficient writing, presentation, public speaking skills.

Sports
- College Carom/chess team player and fond of playing Badminton.
- Involved in Aerobics, Gym and Yoga.

Cultural
- Our Team won First rank in group dance competition at college cultural fest.
- Took part in popular Tango dance competition of IIT Roorkee cultural fest 'THOMSO'.
- Actively participated in college plays, Singing competitions, and anchoring.

Place: Delhi, India