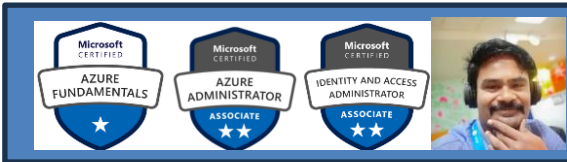Mr. FAKEERAPPA JALIHAL (Ravi)
   Senior Digital Cloud Engineer

M: +91 97 4040 7240 (Mail : fakeerappa.jalihal@gmail.com)

   #124 A, 5TH CROSS ROAD, ANNAPOORNESHWARI HOMES,
   CHUDENAPUR (POST), KODIPALYA, KENGERI,BANGALORE – 560060

Objective:

To utilize my expertise in **MS Azure Cloud** and **SCCM** to **Design**, **Implement,** and **Manage** Cloud-Based Solutions that meet the needs of the business.

Profile Summary:

Cloud migration, Designing, Implementing, and managing the SCCM, Azure Active Directory, Infrastructure Development, L4 System Level Support, Application Deployment, OS Deployment, Microsoft Azure, Intune Administration, Application Packaging, Patch Deployment, Windows Auto Pilot.

Employment:

o   **Senior Digital Cloud Engineer:**
    Sonata Software Ltd Bangalore **|** Full-time 1 yr.10 mos. **|** Dec 2021 to Present **|**

   Skills – SCCM, Windows Autopilot applications, packaging, and Deployment, Microsoft Intune, SCCM, Windows Server Update Services (WSUS), DNS, and DHCP.
   Handled Projects:
   1) AD & AV Migration to Cloud
   2) Configuring BitLocker using Intune
   3) Autopilot Project (Apps Creation, Deployment in Intune)
   4) SCCM Implementation & Co management support
   5) Deploy Windows 10 1909 Using SCCM
   6) Setup SCCM Cloud Management Gateway (SCCM CMG)
   7) SCCM configuration for 3rd Party Application Software

o   **IT Lead:**
    Dixit Infotech Services Pvt Ltd (**Client – Hanon Systems**) **|** Full-time **|** Apr 19 to Jul 21 **|** (2 yr. 4 mos.)

   Skills – SCCM Implementation, WSUS Installation & Configuration. SCCM Application Deployment.
   Handled Projects:
   SCCM Implementation & Support **|** Client –Poona Walla Fincorp **|**

o   **Senior Windows Administrator:**
    CMS IT Services Pvt Ltd (**Client – Sears Holding**)) **|** Full-time **|** Feb 17 to Jan 19) **|** (2 Years)

   Handled Projects:
   System Centre 2103 CB Implementation **|** Client –Bajaj Fincorp **|**

o   **System Expert:**
    Value Point Systems Pvt Ltd **|** Client – Infosys **|** Full-time **|** Apr – 12 to Jan 16) **|** (3 Years and 9 Months)

   Handled Projects:
   R-APDRP Restructured Accelerated Power Development and Reforms Programmed **|** Customer – BESCOM (Govt Power electricity Office) **|** Client - Infosys (Apr'12 To Jan'16) **|**

Global Certifications:

SL. No	Certificate Code	Certificate Name	Candidate ID	Registration	Score/1000
1	AZ - 900	Microsoft Azure Fundamentals	MS0991822017	436594023	805
2	AZ - 104	Microsoft Azure Administrator	MS0995273036	451847293	930
3	SC - 300	Microsoft Identity and Access Administrator	MS0995273036	453416456	790

- o **Microsoft Endpoint Configuration Manager (MECM)**
  - o Extensive experience in Design & implementation of Microsoft Endpoint Configuration Manager (MECM)/SCCM environment including Co-Management.
  - o Proficient in customizing and deploying Windows 10.
  - o Windows Defender, Enable and Configure BitLocker using Intune.
  - o In depth understanding with deployment technologies.
  - o Microsoft Intune, SCCM, PowerShell Active Directory, Windows Server Update Services (WSUS), DNS, and DHCP. Experience in integrating existing System Centre Manager Infrastructure (SCCM) with Intune, managing PCs, Macs, as well as Mobile.
  - o Overview of Azure active directory, Conditional Access, Licensing, and enrolment.
  - o Good understanding of Windows Firewall, Group Policies.
  - o Deep knowledge in Inventory Management, Software distribution, and Patch Management using SCCM, especially Office Patching 4 Deploy, configure.
  - o SCCM CMG Cloud Management Gateway Implementation.
  - o Administer the SCCM tool setback end to keep the system running and healthy, including changes to the core components and settings, backups, restores, software delivery, client health, reporting, boundaries, and bandwidth settings.
  - o SCCM configuration for 3rd Party Application Software updates.
  - o Adobe Acrobat Reader Application package creation and deployment.
- o **Intune - Device/Profile Management**
  - o Create, Maintain, Update, Deploy and Delete policies.
  - o Configuration policies like Device restrictions, Wi-Fi profile, domain join profile etc.
- o **Intune - Service Administration:**
  - o Assignment of subscriptions and licenses to users.
  - o Device settings configuration to enable Azure AD join (for Windows 10 devices)
  - o MDM auto enrolment configurations (for Windows 10 devices)
- o **Intune/Azure AD - User Management:**
  - o On boarding of new users.
  - o Assigning User Licenses to users for endpoint configuration.
  - o Create, edit, or delete Azure Active Directory (AAD) User and Device groups.
- o **Intune/AAD - Application Creation and Deployment/Assignment:**
  - o Upload and Configure LOB applications / OEM Store applications.
  - o Deploy LOB applications/Store to endpoints & to group of users (AAD user groups).
  - o Monitor application deployment status.
  - o Production of High-level/Low Level Design documentation.
  - o Experience in setting up Intune-based Software Distribution, Patch Management, Windows as Service, Driver Management processes.
  - o Mobile Device Management and Mobile Application Management (MAM); protection and app restrictions on for Outlook and Office mobile apps on various mobile devices.
  - o Windows Autopilot applications, packaging, and Deployment.

- o Rewarded as the performer of the year in Sears Holding.
- o Star performer for automating daily activities in Hanon Systems.
- o Spot award from the client on resolving several critical issues in Infosys.

- o | 10 + 2 + 3 | Full time |
- o 2007 to 2010 | Three Years Diploma in Electronics and Communication Engineering | Full time| Dr. GSMR Rural Polytechnic Kukanoor Koppal – Dist. Karnataka |