

Deepti Jain

SALES FORCE DEVELOPER WIPRO TECHNOLOGY



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Experience

6+ YEARS

Education

B.TECH

Core Competencies

- ❖ Apex, Visual Force
- ❖ Data Migration
- ❖ Salesforce
- ❖ CRM
- ❖ Linux, Windows XP//7/8
- ❖ Visual force
- ❖ Microsoft Office
- ❖ Business Objects
- ❖ Advanced troubleshooting techniques

Soft Skills



Profile Summary

- ❖ Having 2+ years of experience in Salesforce & Apttus Development at Wipro Technology
- ❖ 1 year of experience in Salesforce Testing.
- ❖ 2 year of experience in SAM (Software assets management) & IT support analyst
- ❖ Good communication, presentation and interpersonal skills.
- ❖ Got appreciation mails from Client and Project Manager.
- ❖ Having good knowledge on Visual force Pages, Apex Controllers and Triggers, Lightning, Integration.
- ❖ Good knowledge on schedule Apex and Batch Apex.
- ❖ Good knowledge with Providing Security controllers to users by using Profiles, Roles, Permission sets and OWD Settings.
- ❖ Ability to innovate, prioritize and respond to changing environments
- ❖ Got SME (Subject Matter Expert) Training & Award by client.

Academic Details

- Engineering Education:
Institution: ITM University Gwalior
Branch: Computer Science & Engineering
Passing Year: 2015
CGPA : 73.2
- H.S.C. (XII) in 2010-11 from Model Higher sec. school with 60.00%
- S.S.C. (X) in 2008-09 from Model higher sec. school with 70%

Organizational Experience

PROJECTS

Sales force Developer

Description: It's an Application development Project in which we have to work on enhancements and new requirements for an existing system. It requires a deep impact analysis of the system so as to design and develop enhancements and new requirements

Role & Responsibility:

- ✓ Responsible for ownership of multiple critical features of the program, namely
- ✓ ATA, Opportunity Management, Data.com, Territory Management
- ✓ Analyzed critical requirements, Involved in the design and development of all the modules.
- ✓ Created and Scheduled batch apex for large data processing.
- ✓ Worked on security model (Account Team, Opportunity Team), Profile, Role, Sharing rule, Custom Permission.
- ✓ Creating of visual force pages, trigger, batch, Metadata API.

HIGHLIGHTS

- ❖ **Operating Systems** : Windows XP/7/8/10
- ❖ **Languages** : Apex, Visual Force, Java Script,
- ❖ **TOOLS** : Eclipse force.com IDE, Apex Data Loader
- ❖ **SALESFORCE** : CRM functionality, Workflows, Triggers, Schedule Apex, Batch Apex, Custom labels and settings, packaging, translation work bench, Test classes, data migration
- ❖ **Having knowledge on Custom Objects, Custom Tabs, Custom Fields, Validation Rules, Page Layouts, Record Types, Relationships, Data Migrations and Workflow rules.**
- ❖ **Having good knowledge on Visual force Pages, Apex Controllers and Triggers.**
- ❖ **Good knowledge on schedule Apex and Batch Apex.**
- ❖ **Good knowledge on Lightning& LWC,Apttus**
- ❖ **Good knowledge with Providing Security controllers to users by using Profiles, Roles, Permission sets and OWD Settings, Custom Permission.**
- ❖ **Good Knowledge on Eclipse Force.com IDE, data loader, Command Line Interface data loader, Workbench.**
- ❖ **Having Knowledge on Reports and Dashboards.**
- ❖ **Knowledge on Business Objects.**
- ❖ **Initiate and lead the Knowledge sharing sessions**
- ❖ **Reputation for dedicated team work, High-energy work ethic and commitment**
- ❖ **Strong communication skills and experience in Customer Interaction**
- ❖ **Good interpersonal skills and demonstrated ability to work as team member as well as independently, professional demeanor and a fast learner of new technologies, willing to take up responsibilities**

- ✓ Creating Work flow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
- ✓ Schedules the reports, dashboards for management and all the department heads by emails.
- ✓ Involved in Unit Testing and Test Coverage for Triggers.
- ✓ Attend daily standup calls with team, leads and manager.
- ✓ Provide walkthrough, overview sessions to BAs and team on features
- ✓ Responsible for consolidating and reporting of project status
- ✓ Keep track of new requirements for the project, preparing agenda for the meeting, chairing meetings with Business Analysts and co-ordination with Onsite team.
- ✓ Coordinated with the onsite for various outputs related to the functionality And implementation.
- ✓ Defect communication and reporting daily status with on-site manager
- ✓ Generated value added tools for project (Deployment Verification Tool, Version Control System)

Highlights

- ❖ Played an important role in giving KT to new joiner
- ❖ Key role in designing scenarios for ATA.

Project: System Tester

Role & Responsibilities:

- ✓ Worked on implementing validation rules , workflows , approval process for new tasks & field updates , creation of users , profiles, roles , creation of customer objects, designing custom fields , tasks and events , permission sets & page layout on sales force CRM (CLASSIC)
- ✓ Automated regression test-suite using Java , selenium web driver &Testing framework.
- ✓ Responsible for performing all phases of STLC life cycle on the standard life cycle insurance application.
- ✓ Used HP quality Centre for tracking bugs & ensuring test case management

Project: IT Software Asset Management (SAM) Content Analyst

Role and Responsibilities:

- ✓ Responds to request from end users, managers , developers and team members for specific IT SOFTWARE ASSEST MANAGEMENT data information.
- ✓ Involved in the process of entitlement extraction to proceed with deployment analysis
- ✓ Provides support and backup to senior level ITAM associates through performance or regular ITAM Activities
- ✓ Support internal self-audits and external audit of hardware and software assets as required.
- ✓ Notifies management of potential savings opportunities for Purchase , renewals &Software licensing.

Personal Details

Name : Deepti Jain

Permanent address: Flat no: 203 sant nibhas Nehru colony Thatipur Gwalior

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Date of Birth : 2nd June 1993

Nationality : Indian.

Languages : English, Hindi.

Hobbies : Listening to Music, gardening

Place: Mumbai, India.

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