

## Curriculum Vitae :

**Name :** Harsh Singh

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**Total Experience :** 5 years

### **Career Objective:**

To be a team player in an organization that offers opportunity to learn and grow, honing my skills and abilities.

### **Educational Qualifications:**

B.Tech (Computer Science Engineering, from Rajasthan Technical University, KOTA) 2012, Agg 67%.

### **Professional Skills:**

**Language:** HTML5, CSS3 , Javascript , JQuery ,Java, Apex, VisualForce page , Salesforce Lightning, Salescloud , service cloud ,community cloud, REST webservices , Soap webservices.

Experience in CPQ,LWC,SFDX

**Source Code Management tools:** GIT, GITLAB, SOURCETREE, JENKINS, GITHUB.

**Tools:** NetBeans, Visual Studio, Postman, Workbench,

**Certification :** Salesforce Administrator , Platform Developer .

### **Pratham Software: 3 months (June 2019 to Sep 2019) as Software Engineer**

City Sprint (<http://citysprint.co.uk/>)

Worked as Tech Lead direct client Interaction on all the phase requirement gathering, implementation ,End to End testing .

**-Set up Email to CASE ,LEAD and TASK using email services.**

-SSO(single sign on) from MS AZURE to Salesforce.

-Set up REST based webserive .

-Worked on **SURVEY FORCE unmanaged packages** and modified as per client requirement.

-Chat bot

-Work with Application Architects and Tech Leads to design integrations between Salesforce.com and other systems across the enterprise.

### **Worked as Guest faculty in Coaching classes (Mar 2018 to May 2019)**

### **Appirio: 2 years 10months (May 2015 to Feb 2018) as Associate Consultant**

Worked on project majorly on Sales , service, Community Cloud and lightning.

Few Highlights are below:

#### **• Child fund International (Social Charity project):**

-Worked on **NGOC managed package.**

-Design, code, and support solutions to meet business needs in Salesforce, including configurations, customizations and integrations.

#### **•Georgetown University (Set up alumni portal using community cloud and lightning):**

Worked as Devops and Salesforce Lightning Developer

**-Lightning Components.**

**-Events and Lightning data services.**

**-Lightning Interfaces,Toasts.**

**-GIT, GITLAB** for Source Code Management.Used Beta version of SFDX.

**-Rest based Web Services.**

● **HoneyWell :**

- HoneyWell community cloud.
- Work with cross functional team members in identifying, evaluating, and developing solutions that meet user requirements by utilizing the SFDC toolkit (e.g. **Visualforce, Apex, Triggers**, etc.) - Participated in all phases of solution lifecycle delivery including identifying/ defining a need, designing solutions, constructing the chosen solution, validating/implementing/supporting the solution by utilization of an Agile delivery model - Provide daily support of solution implementations - Provide process improvement of the solution delivery model - Deliver outstanding customer service every day
- Continue to develop skill sets and expertise on the Salesforce platform and other related technologies

● **City Year:**

- Prioritize and communicate to leadership the strategies for bug fixes and future system enhancements. Support Salesforce Administrator(s), as needed, and provide recommendations on best practices and preferred approaches.
- Salesforce Configurations/Customizations – **User Interface, Page Layouts, Tabs, Custom Fields, Custom Objects, Validation Rules**, Triggers, Security Access, Creating Profiles, Roles and Users
- Optimize triggers, apex controllers.**

● **Experian**(Service cloud project):

- Demonstrated experience building applications that consume web services.
- Worked on **Apex, Trigger, VF pages** .
- Work directly with Business POC's and independently perform development, testing, implementation and documentation relates to the SalesForce.com development
- Performs administrative responsibilities to include custom fields, **workflows, validation rules, user management, deployment using ant.**

● **Yellow pages:**

- Setup Jenkins and Source Tree for the project.
- Worked closely with the team lead for the conversion of trigger to flows and process.
- Participated in the meetings for requirement gathering and end to end implementation.
- Worked on the **process builders , Visual Workflow, profiles and permission set,SOQL, SOSL.**

**TCS : 1year 10 Months (Feb 2013 to Dec 2014) as Assistant System Engineer**

TCS Project : Banking and Financial Domain

General Electric Commerical Finance project.

**Java project on SOAP based webservices** providing Credit analysis for B2B customer and B2C customers.

**Personal Tidbits:** Playing Cricket ,Volleyball.