# Chetanshu Sharma

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## Summary

Hardworking Functionality and Quality Assurance Tester offering 2 years of experience necessary for taking on dynamic and complex test analysis. Strong background in testing and new emerging technologies. Expert in creating and executing test cases and test planning.

## Experience

### Quality Assurance Tester

Keywords Studios • Gurgaon, Haryana
05/2019 - Present

- Managing operational changes, from suggestion through execution
- Develop solutions for maximized operational efficiency
- Supervise a team of 23 testers
- Evaluate and diagnose roles to make appropriate recommendations
- Prepare End Of the Day report that is needed to be sent to the client
- Recommend process improvements to increase the efficiency of the project with a work division
- Managing Regression testing, Bug Vetting, Bug Reporting and Testcases everyday
- Complete in-depth usability testing on Windows, Play Station, Xbox, Nintendo, Mac OS, Android and iOS mobile devices
- Working on multiple AR and VR projects including Accessibility and Compatibility testing
- Write and optimize test cases to maximize the success of manual software testing with consistent, thorough approaches
- Evaluate function, performance and design compliance of every product against design standards and client needs

### Internship Experience

ABS India Pvt. Ltd. • Gurgaon, Haryana
08/2018 - 01/2019

- Resolved issues and escalated problems with knowledgeable support and quality service
- Made recommendations regarding information technology infrastructure overhauls
- Maintained flexible schedule and responded to after-hours and weekend emergencies
- Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments
- Worked on Voice and Data solutions at an enterprise level

### Internship Experience

Qspear Consultancy Services • Noida, Uttar Pradesh
06/2017 - 07/2017

- Installed and configured software and hardware
- Managed network security and filtering settings
- Set up and maintained servers
- Served as administrative assistant to IT manager
- Built and provided basic end-user troubleshooting and desktop support on Windows, Linux and Mac systems
- Reviewed system and network performance to make proactive adjustments based on established IT policies

- Loaded software, granted permissions and configured hardware for new employees as part of onboarding process
- Maintained high tech support standards for quality and productivity metrics

## Skills

- Manual Testing
- Jira
- Microsoft Outlook
- Software Testing
- Microsoft Excel
- Performance Testing

- Regression Testing
- Project management
- Team Management
- Test Cases
- Microsoft Office
- Smoke Testing

## Projects Completed

- Cities Skylines (PS, Xbox, Windows 10) (Paradox Interactive)
- Marvel Dimension of Heroes (AR) (Disney)
- FrostpointVR: Proving Grounds (VR) (inXile Entertainments)
- Oculus Quest Software Testing (VR) (Facebook)
- Nanables (AR Android and iOS) (Jazwares)
- Currently working on a Confidential VR project

## Education

# B.Tech in Electronics & Communication Engineering

*Guru Gobind Singh Indraprastha University • Delhi, Delhi*

- Graduated with 6.19 GPA

## Familiar With

- C++
- Python
- Matlab
- Arduino

## Languages

- English

- Hindi