

VIJAY KUMAR DASARI

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SUMMARY:

Experienced Senior Business Analyst with a demonstrated history of working in information technology and services industry. Hands on experience in Project Management ,Business Process, Requirements Analysis, Agile Methodologies, Software Development Life Cycle (SDLC). Looking to take on more ownership in my next challenge, that blends my background in Project Management and Business Analysis with my passion for designing impactful products at scale.

PROFESSIONAL EXPERIENCE

DELL EMC, Bengaluru, India- Senior Business Analyst/Product Owner

Feb 2019-Dec 2020

- Acted as a Liaison between Business stakeholders and IT team to gather and understand client requirements and mapped client requirements to technical specifications by coordinating with technical heads in the organization.
- Created and maintained the solution vision, roadmap, and backlog of work throughout the project's life cycle.
- Captured all the client requirements including technical specifications in JIRA and TFS to ensure visibility across all business and technical stakeholders.
- Responsible in driving requirements refinement meetings between business and management prior to development.
- Facilitated in requirements clarifications for both teams and refined the user stories through grooming and daily scrum.
- Led two teams consisting of eight members to implement a new platform for DELL EMC clients, system being used by 900,000+ users.
- Owned the planning and scheduling of two week sprints and clearly defined the product vision to engineering resulting in achieving all the product goals within the project timeline.
- Owned the product roadmap and met with 96% of all feature deadlines by proactively identifying and ensuring all engineering blocks are addressed.
- Improved team coordination and traceability of stories through Microsoft Teams ,actively followed up on user stories to ensure sprint goal is met.
- Designed and implemented custom reporting solutions, until feasible in production, with dynamic dashboards, which enabled customer teams to programmatically consume data from a central data catalog.
- Ensured projects are identified, tracked, reported and resolved in a timely/professional matter.
- Facilitating Agile Ceremonies for the team, working as a proxy scrum master since the start of the project.
- Developed product KPIs like usage, engagement and clickstream metrics to understand and evolve the product with each iteration, working with product managers.
- Breaking the requirements into JIRA/TFS epics & story cards, ensuring that they have all the required details like acceptance criteria, flow-diagrams, mockups etc. for the programmers to implement these stories.
- Prioritizing the work in conjunction with client and preparing a high level delivery plan including milestones and timelines.
- Streamlined internal approval process for transactions by standardizing approval forms, which lead to decrease in approval process by 10 hours.
- Shouldered various responsibilities such as a designer, tester, facilitator, people manager ,etc on a need basis.
- Managed data lifecycle processes for product/feature launches- designing data models, ensuring data quality, metadata management and data governance.
- Coordinated with release and management team to ensure deployment process and schedules are met.

CNT InfoTech, Delaware, USA- Business Systems Analyst

July 2014-Dec 2017

- Used Agile software methodology in defining the problem, business modeling, developing software iteratively and communicating with the technical team for development of the system.
- Created and maintained workflows, approval processes and validation rules based on requirements and policies provided by the Delaware Department of Corrections.
- Interacted with the Upper Management and Business users for requirements gathering by conducting more than one JAD session.
- Documented all aspects of the client requirements including technical specifications and findings in the form of reports.
- Designed the application layout, as per user request using ProtoShare to ensure all the design requirements were met prior to development.
- Documented and developed user stories following each client meeting and facilitated user stories workshop to analyze the level of effort on project specifications.
- Participated in sprint planning, daily stand up meeting, sprint retrospective and sprint reviews.

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- Assisted the product owner with refining the Product Backlog and scheduling next release.
- Followed the UML based methods by using MS Visio to create Use Cases, Activity Diagrams, Sequence Diagrams.
- Responsible for preparing high quality documentation for stake holders and assisted upper management in development of weekly and monthly status reports.
- Responsible in leading and conducting multiple UAT sessions and documenting the meeting minutes.
- Extensive use of TOAD to run SQL Queries for reporting purposes and responsible for data mapping, editing and data analysis.
- Supervised an offshore team of five to implement a crucial module of the project and successfully managed the roll out of the module to the production environment.
- Used JIRA to log the defects identified during the QA and UAT phases of the project and track them till closure.
- Provided clients with initial and ongoing support throughout the lifecycle and post implementation of the program.

Sri Kaliswari Metal Powder & Fireworks Private Limited, Chennai-Business Analyst

Oct 2011-Dec 2013

- Gathered and prioritized Business Requirements based on input from stakeholders to design an ecommerce system.
- Presentation of the companies "AS-IS" process and giving recommendations for the "TO-BE" process including additional IT implementation.
- Acted as a technical liaison between business representatives and development team to assist in designing the system.
- Responsible for identification of Use Cases from Business Requirements and was responsible for scripting Use Cases.
- Detailed documentation of business and system requirements, process flows, and data models.
- Analyzed user requirements, attended change request meetings to document changes and implemented procedures to test the changes.
- Assigned and prioritized tasks and issues among the team to achieve project deadline.
- Worked with cross-functional teams including consumer brands, sales, marketing, and IT.
- Responsible for development of training materials for new technology and process improvements.

KEY PROJECTS

- **iCash** Integrated Accounting System (State Of Delaware)
- **DACS** (Delaware Automated Correction System) -Integrated Correctional and Information System
- **iCHRT** -Electronic Health Record System
- **Dream Catcher**- Integrated platform for DELLEMC customers and management

EDUCATION

New Jersey Institute of Technology, Newark, NJ, USA

Jan 2013-May 2014

Master of Science in Business and Information Systems

S.R.M University, Chennai, India

June 2008- June 2012

Bachelor of Technology in Computer Science and Engineering

LEADERSHIP/INVOLVEMENT

Graduate Student Assistant, Office of International Students at NJIT

Jan 2014 - May 2014

Core Committee Member, "Sanskar" an initiative to educate the children of India

Aug 2014 - Present

Event Coordinator, "Aarush" A National Level Technical Symposium organized for all colleges

Mar 2012 - May 2012

SKILLS

Technical: Agile and Scrum, Project Management, Sprint Planning, Communication, Product backlog refinement, User Stories, Scaled Agile Frameworks, UI/UX development, Service and Product design methodologies

Certifications: Certified Scrum Master (Scrum Alliance), OracleSql(UDMEY), Agile Project Management(UDMEY), User Experience(UX)

Applications: Dreamweaver, JIRA, MS Visio, Class Diagrams, MS Office, MS Project, ProtoShare, BMC Remedyforce, SnagIt, Visual Basic, TOAD, Camtasia Studio, Python, Tableau, Cloudera, Salesforce, Trello, Basecamp, TFS, C++, MS Teams

Databases: Oracle 11g, My Sql, PostgreSQL, MS Access

Web Technologies: HTML, CSS ,WordPress