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| **suman chandupatla**  Scaling new heights of success with hard work & dedication and leaving a mark of excellence on each step; offering a combination of technical skills through actionable insights; targeting leadership opportunities in **Scrum Master** and **Test Management** with an organization of high repute  **Email**: [sumanc6630@gmail.com](mailto:sumanc6630@gmail.com) **Phone:** +91-7993931769 **core competencies** ***Technological Leadership***  ***Software Testing/ Quality Assurance***  ***Scrum Master***  ***Agile & Waterfall Methodology***  ***Manual/ Automation Testing***  ***Risk Management***  ***Defect Management/ Bug Fixing***  ***Project Management***  ***Stakeholder Management***  ***Cross-functional Coordination***  ***Team Building & Leadership*** **EDUCATION** **2005: B.Tech. (Computer Science)** from Jawaharlal Nehru Technological University, Hyderabad **certifications** ***Certified ScrumMaster******CSM*** *001140543*  ***ISTQB*** *Foundation level*  ***RPA UiPath***  ***PRINCE2*** *Foundation in Project Management 6116918.20707020* **personal details** **Date of Birth:** 13 Jan 1984  **Languages Known:** English, Telugu, Hindi  **Address:** Kokapet**,** Hyderabad, TG, 500075 | |  | | --- | |  |  **Profile Summary**   * **Scrum Master** offering **nearly 13 years** of experience delivering IT Projects, **Software Testing**, Quality Assurance, and Agile Methodology in **e-commerce domain** * Currently associated with **Sonata Software, Hyderabad as Scrum Master & Test Manager** * **International Exposure:** Worked in UK for 8 years as Team Lead, SME, Test Manager & Scrum Master for medium to large size projects * **Broad-based expertise** in Functional Testing, Smoke Testing, UAT Testing, System Testing, Regression Testing, API Testing & so on * Skilled in working on **RPA (UiPath), Power BI, Selenium, and JIRA** * **Designing & executing test plans** and gap analysis to ensure that business requirements and functional specifications are tested and fulfilled * **Managing the Software Testing Process** i.e., Requirements Gathering, Test Planning, Test Estimation, Reporting involving creation of test plans/ cases/ scenarios and ensuring smooth test execution * **Project Management skills**; managed entire gamut of testing projects including defining scope, estimating effort & timeline, developing project roadmap; driving timely project delivery, tracking progress, highlighting risks and driving mitigation * **Success in leading end-to-end perfection** across Incident, Configuration, Service, Problem, Escalation, Transition & Project Management with excellent in managing issues that could impact end-to-end delivery operations, performing root-cause analysis for remedying technical difficulties and providing leadership/ direction * **Excellence in gathering and understanding** requirements of clients & other multiple stakeholders, followed by translation into functional specifications as well as provisioning of suitable solutions * **An effective communicator & team player** with capabilities to work under high stress level, manpower management & meeting targets within deadlines in multi-location environment  **WORK EXPERIENCE** **Since Feb’08: Sonata Software**  **Growth Path/ Deputations:**  **Feb’08 – Jun’10:** Hyderabad, Telangana as Test Engineer  **Jul’10 – Jan’12:** TUI UK & IR, UK as Atcore Test Engineer  **Feb’12 – Oct’13:** TUI UK & IR/ Hyderabad as Hybris E-commerce Test Engineer  **Nov’13 – Nov’15:** TUI UK & IR, UK as Agile Test Coordinator  **Dec’15 – Nov 17 :** UK as Scrum Master for 2 Scrum Teams  **Since Dec’18 :** TUI UK & IR / Hyderabad as Scrum Master cum Test Manager  **Key Result Areas:**   * Managing a team of 18 professionals; establishing & enforcing Standard Test Processes & Deliverables (including Defect Management and Quality Metric Reporting) within the gated process to streamline testing and support automation testing efforts |

* Facilitating Scrum ceremonies (Sprint Planning, Daily Stand Up, Backlog refinement, Sprint Review/Demo, Retrospective meeting); enabling the team to identify & achieve the sprint goal
* Working with the team to ensure Product Backlog is refined for at least two sprints ahead for effective planning of work; maintaining and tracking sprint backlogs in tools
* Mentoring & training teams on Agile/Scrum to ensure efficiency in process operations; motivated high performance amongst the Team by operating and introducing appraisals schemes, promotion committees and annual rewards & recognition
* Rendering assistance in analysis of Business/System Requirements Documents and Use Cases, RTM, Test Planning, Effort Estimation, Task Allocation, Monitoring, & Reviewing Escalation, Prioritization, Test Scripting, Test Execution, Defect Identification & Management, Reporting, and preparation of Test Summary Report
* Assigning work to team members, monitoring their performance, and delivering outstanding results through coaching, direction, and recognizing QC team members
* Reviewing project test and implementation schedules; monitoring, documenting & reporting the current status of defects for each testing cycle and overall project to senior management
* Mapping client/business requirements and providing customized software solutions involving finalization of product specifications and selection of appropriate techniques
* Documenting Technical Test Strategies, Test Plans, Requirements Traceability Matrix, Test Results & Business Testing summary
* Architecting, maintaining, and streamlining automated build and release pipeline from code compilation, automated testing, to deploying releases to multiple environments
* Leading technical software release process and ensuring all phases are planned & completed, through collaboration with technical architects & leads, product owners, infrastructure support, QA, and outside teams
* Resolving build & release dependencies in collaboration with development teams
* Stabilizing the production environment in terms of deployments and configurations
* Administering project allocation, estimation, resource coordination, productivity, performance evaluation and delivery, as per specified timeframes & avoid any delays
* Liaising with different teams such as IT Operations, Architecture, Support, Development, Release Mgmt., UAT, BA, Program Manager, Service Transition for delivery of projects
* Establishing common defect lifecycle across multiple teams & defect triage process

### **technical Skills**

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| * Bug Report Oversight * Power Automate * Azure devops * Hybris E-commerce * Microsoft RSAT | * RPA(UiPath) * Selenium * Java * Agile – Scrum, Kanban * Power BI | * Jira * Jenkin * Java * SEO Screaming Frog |