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| **suman chandupatla**Scaling new heights of success with hard work & dedication and leaving a mark of excellence on each step; offering a combination of technical skills through actionable insights; targeting leadership opportunities in **Scrum Master** and **Test Management** with an organization of high repute**Email**: sumanc6630@gmail.com **Phone:** +91-7993931769**core competencies** ***Technological Leadership******Software Testing/ Quality Assurance******Scrum Master******Agile & Waterfall Methodology******Manual/ Automation Testing******Risk Management******Defect Management/ Bug Fixing******Project Management******Stakeholder Management******Cross-functional Coordination******Team Building & Leadership*** **EDUCATION****2005: B.Tech. (Computer Science)** from Jawaharlal Nehru Technological University, Hyderabad **certifications*****Certified ScrumMaster******CSM*** *001140543* ***ISTQB*** *Foundation level****RPA UiPath******PRINCE2*** *Foundation in Project Management 6116918.20707020***personal details****Date of Birth:** 13 Jan 1984**Languages Known:** English, Telugu, Hindi**Address:** Kokapet**,** Hyderabad, TG, 500075 |

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**Profile Summary** * **Scrum Master** offering **nearly 13 years** of experience delivering IT Projects, **Software Testing**, Quality Assurance, and Agile Methodology in **e-commerce domain**
* Currently associated with **Sonata Software, Hyderabad as Scrum Master & Test Manager**
* **International Exposure:** Worked in UK for 8 years as Team Lead, SME, Test Manager & Scrum Master for medium to large size projects
* **Broad-based expertise** in Functional Testing, Smoke Testing, UAT Testing, System Testing, Regression Testing, API Testing & so on
* Skilled in working on **RPA (UiPath), Power BI, Selenium, and JIRA**
* **Designing & executing test plans** and gap analysis to ensure that business requirements and functional specifications are tested and fulfilled
* **Managing the Software Testing Process** i.e., Requirements Gathering, Test Planning, Test Estimation, Reporting involving creation of test plans/ cases/ scenarios and ensuring smooth test execution
* **Project Management skills**; managed entire gamut of testing projects including defining scope, estimating effort & timeline, developing project roadmap; driving timely project delivery, tracking progress, highlighting risks and driving mitigation
* **Success in leading end-to-end perfection** across Incident, Configuration, Service, Problem, Escalation, Transition & Project Management with excellent in managing issues that could impact end-to-end delivery operations, performing root-cause analysis for remedying technical difficulties and providing leadership/ direction
* **Excellence in gathering and understanding** requirements of clients & other multiple stakeholders, followed by translation into functional specifications as well as provisioning of suitable solutions
* **An effective communicator & team player** with capabilities to work under high stress level, manpower management & meeting targets within deadlines in multi-location environment

**WORK EXPERIENCE****Since Feb’08: Sonata Software** **Growth Path/ Deputations:****Feb’08 – Jun’10:** Hyderabad, Telangana as Test Engineer **Jul’10 – Jan’12:** TUI UK & IR, UK as Atcore Test Engineer **Feb’12 – Oct’13:** TUI UK & IR/ Hyderabad as Hybris E-commerce Test Engineer **Nov’13 – Nov’15:** TUI UK & IR, UK as Agile Test Coordinator **Dec’15 – Nov 17 :** UK as Scrum Master for 2 Scrum Teams**Since Dec’18 :** TUI UK & IR / Hyderabad as Scrum Master cum Test Manager**Key Result Areas:** * Managing a team of 18 professionals; establishing & enforcing Standard Test Processes & Deliverables (including Defect Management and Quality Metric Reporting) within the gated process to streamline testing and support automation testing efforts
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* Facilitating Scrum ceremonies (Sprint Planning, Daily Stand Up, Backlog refinement, Sprint Review/Demo, Retrospective meeting); enabling the team to identify & achieve the sprint goal
* Working with the team to ensure Product Backlog is refined for at least two sprints ahead for effective planning of work; maintaining and tracking sprint backlogs in tools
* Mentoring & training teams on Agile/Scrum to ensure efficiency in process operations; motivated high performance amongst the Team by operating and introducing appraisals schemes, promotion committees and annual rewards & recognition
* Rendering assistance in analysis of Business/System Requirements Documents and Use Cases, RTM, Test Planning, Effort Estimation, Task Allocation, Monitoring, & Reviewing Escalation, Prioritization, Test Scripting, Test Execution, Defect Identification & Management, Reporting, and preparation of Test Summary Report
* Assigning work to team members, monitoring their performance, and delivering outstanding results through coaching, direction, and recognizing QC team members
* Reviewing project test and implementation schedules; monitoring, documenting & reporting the current status of defects for each testing cycle and overall project to senior management
* Mapping client/business requirements and providing customized software solutions involving finalization of product specifications and selection of appropriate techniques
* Documenting Technical Test Strategies, Test Plans, Requirements Traceability Matrix, Test Results & Business Testing summary
* Architecting, maintaining, and streamlining automated build and release pipeline from code compilation, automated testing, to deploying releases to multiple environments
* Leading technical software release process and ensuring all phases are planned & completed, through collaboration with technical architects & leads, product owners, infrastructure support, QA, and outside teams
* Resolving build & release dependencies in collaboration with development teams
* Stabilizing the production environment in terms of deployments and configurations
* Administering project allocation, estimation, resource coordination, productivity, performance evaluation and delivery, as per specified timeframes & avoid any delays
* Liaising with different teams such as IT Operations, Architecture, Support, Development, Release Mgmt., UAT, BA, Program Manager, Service Transition for delivery of projects
* Establishing common defect lifecycle across multiple teams & defect triage process

### **technical Skills**

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| * Bug Report Oversight
* Power Automate
* Azure devops
* Hybris E-commerce
* Microsoft RSAT
 | * RPA(UiPath)
* Selenium
* Java
* Agile – Scrum, Kanban
* Power BI
 | * Jira
* Jenkin
* Java
* SEO Screaming Frog
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