

Ajay

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Professional Summary

- Having 4+ Years of overall experience in **Salesforce CRM** as a **Developer** that includes **Configuration, Customization** and Support Activities.
- Hands-on experience on **Force.com** platform like – **Visualforce Pages, Apex classes, Apex Triggers, Batch Apex** and **Scheduling Apex** etc.
- Hands –on experience in creating **Work-flow Rules, Process Builder**.
- Extensive Experience in writing **SOQL** and **SOSL** queries.
- Good Knowledge on Customizing Sales force Security Model like **Profiles, Roles, Permission Sets** and **Organization-Wide Default, Sharing Rules, Manual Sharing**.
- Other Admin features like **Users, Object Relations, Page Layouts, Record Types, Validation Rules, Formula Fields** and **Rollup Summary Fields**.
- Working experience on **Custom settings, Custom Labels**.
- Configured the **Assignment Rules, Auto-Response Rules** and **Escalation Rule** etc.
- Configured the **Web-to- Lead** functionalities.
- Data Migration in Salesforce using **Apex Data Loader** and **Import Wizards**.
- Good experience on Deployment– **Change sets, Force.com IDE**.
- Good knowledge on **Salesforce Governor Limits**.
- Having Good knowledge on **Salesforce Integration** using **REST API**.
- Knowledge and experience of developing applications with **Model View Controller Architecture (MVC)**.

- Created multiple **Lightning Web Components**, added **CSS and Design Parameters from LDS (Lightning Design System)** that makes the Lightning component look and feel better.

Educational Qualification

- **Bsc Computer Science From William Carry University .**

Professional Experience

- Working with **Accenture**, as a **Salesforce Developer** from Aug 2018 to Till Date.

Technical Skills

Salesforce Technologies	Salesforce CRM, Salesforce, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visualforce, Workflow, Approvals, Reports & Dashboards
Salesforce Tools	Eclipse, Force.com Eclipse IDE Plug-in, Force.com Data Loader, Force.com
Languages/Technologies	APEX, HTML, JavaScript, CSS
Operating Systems	Windows

Work Experience:

Project #2

Title: Bakers

Role: Salesforce Developer

Environment: Salesforce.com

Description:

Bakers is a leading furniture brand adding international style furniture that brings alive the aesthetics. They believe in uniqueness of design and that it should be exclusive, comfortable and user friendly with pleasant aesthetics. They understand and create enhanced furniture shopping experience across physical stores & online portal.

Responsibilities:

- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Worked with **Custom Controllers, Extension Controllers, Apex Classes and Apex Triggers**.
- Developed various **Custom Objects, Tabs, validation rules and Visual Force Pages**.
- Created **Page Layouts, Search Layouts** to **organize Fields, Custom links, related lists** and other components on record detail pages and edit pages.
- Using **CSS** implementing the pages as Client requirement. Developed pages with attracting outlook.
- Created **workflow rules** and defined related **Tasks, Time Triggered Tasks, Email Alerts, Field Updates** to implement business logic.
- Created **Batch Classes** and **schedulable Classes** for various functional needs in the application.
- Created **Email templates, Approval processes, and Approval page layouts** and defined **Approval Actions** on them to automate the processes.
- Used **SOQL** with in **Governor Limits** for data manipulation needs of the application using Force.com Explorer.
- Created **users, roles, public groups** and implemented **role hierarchies, sharing rules** and record **level permissions** to provide shared access among different users.
- Created **profiles** and implemented **Objects** and **field level security** to hide critical information on the profile users.
- Used Force.com **Eclipse IDE** for creating, modifying, testing, and deploying Force.com Application.
- Developed multiple number of **Lightning web components (LWC)** regarding service case console page and added **CSS** and Design Parameters from **LDS (Lightning Design System)** that makes the Lightning component look and feel better.

Project #1

Title: Insurance Management

Role: Salesforce Developer

Environment: Salesforce.com

Description:

An American multinational insurance corporation who uses their website for user registration of insurance policy which thereby process that registration form by verification and immediately give the temporary policy holder ID to the user. Then the admin sends the permanent policy holder ID and password to the customer and send status information to the corresponding policy holder.

Responsibilities:

- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Worked with **Visual Force Pages, Custom Controllers, Extension Controllers, Apex Coding, Apex Classes, Apex Triggers.**
- Worked with various salesforce.com objects like **Accounts, Contacts, Leads, Campaigns, Reports and Opportunities.**
- Developed various **Custom Objects, Tabs, validation rules and Visual force Pages.**
- Created **workflow rules** and defined **related tasks, time triggered tasks, email alerts, field** updates to implement business logic.
- Created **Email templates, approval processes, approval page layouts** and defined approval actions on them to automate the processes.
- Used **SOQL** with in Governor Limits for data manipulation needs of the application using **Force.com Explorer.**
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Security Controls like **Profiles, Permission Sets, Roles** etc.,