**Appala Raju Pedda**

Contact No.: +91 8019607472

D.O.B : 20th June 1995

E-mail: rajupedda8655@gmail.com

**Professional Summary**

* Having 4.4 years of overall experience in IT industry as a Developer. Having 4.4 years of experience in salesforce Developer in Accenture.
* Experience in salesforce.com configuration in creating the Custom Objects, Various types of Custom Fields, Buttons, Links, Record Types, Page layouts, Workflows, Process builders, Security Access, Creating profiles and Users.
* Hands on experience in customization in Apex Triggers, Apex Classes.
* Hands on experience in salesforce Integration REST API, SOAP API, Apex Rest Api.
* Hands on experience in salesforce lightning Aura components, Lightning events, Lightning Container component(LCC)
* Hands on experience in salesforce asynchronous apex Future Methods ,Batch apex , scheduled Apex , Queueable Apex.
* Hands on experience in DevOps implementation using tools like changeset and Source Code Management tool - Git.
* Hands on experience in using meta-data migration tools like Salesforce Apex Data-Loader, Dataloader.io. and Import Wizard, Salesforce workbench.
* Good exposure in Requirements understanding, analyzing and Estimating.
* Hands on experience in Vlocity omniscripts, Vlocity Dataraptors, Vlocity integration procedures, Vlocity templates.

**Professional Experience**

Working with Accenture Services Pvt Ltd. as Application Development Analystfrom 24th January2017 to till date.

**Certifications and Achievements**

* Salesforce Certified Platform Developer I.
* Salesforce Certified Administrator.
* Salesforce Certified Platform App Builder.
* Salesforce Certified Sales Cloud Consultant.
* Vlocity Platform Certified developer.

**ACADEMIC CREDENTIALS**

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| --- | --- | --- | --- | --- |
| **Qualification** | **Board/University** | **School/College** | **Year** | **Percentage** |
| BTech (Mechanical ) | GITAM(Visakhapatnam) |  Gandhi Institute of Technology and Management | 2012-2016 | 80.1 |
| Intermediate (10+2) | Board of Intermediate Education, A.P | Chaitanya Jr. College | 2012 | 89.0 |
| High School (10th) | Board of Secondary Education, A.P | Ramakrishna Public School | 2010 | 84.5 |

 **TECHNICAL PROFILE**

* CRM : Salesforce CRM
* Force.com : Lightning Components, Apex Classes, Triggers, Batch Apex, Administration, Configurations, SOQL, SOSL.
* DevOps : Salesforce Ant
* Integration : Rest API,SOAP API
* Source Code Management : Git, Bitbucket (Git Repository)
* Programming Languages : Apex
* Tools : Apex Data Loader, Dataloader.io, Workbench,

 Change sets.

**Projects: Accenture Services Pvt Ltd.**

Client Name : TELEFONICA GROUP

**Project #8 : O2 SFDC**

**Duration : January 2021 to April 2021**

**Project Description:** Networks (NSN)) is a multinational data networking and telecommunications equipment company headquartered in Espoo, Finland, and wholly owned subsidiary of Nokia Corporation. It started as a joint venture between Nokia of Finland and Siemens of Germany known as Nokia Siemens Networks.

**Role : Application Development Associate - Developer**

**Responsibilities:**

* Worked on Rest API integration.
* Worked on lightning Components.
* Worked on apex triggers
* Worked on asynchronous apex

Client Name : NOKIA

**Project #7 :** Nokia sCRM

**Duration : October 2020 to December 2020**

**Project Description:** Networks (NSN)) is a multinational data networking and telecommunications equipment company headquartered in Espoo, Finland, and wholly owned subsidiary of Nokia Corporation. It started as a joint venture between Nokia of Finland and Siemens of Germany known as Nokia Siemens Networks.

**Role : Application Development Associate - Developer**

**Responsibilities:**

* Worked on Lightning Container Component(LCC)
* Worked on Lightning Events
* Worked on Rest API integration.
* Worked on lightning Components.
* Worked on Apttus CPQ
* Worked on apex classes and test class for Rest API using static resource.

**Client Name : CIGNA**

**Project #6 : SF\_Cigna\_GHB SC And Vlocity Portals**

**Duration : April 2020 to September 2020**

**Project Description:** Cigna Enhanced Envoy system provides healthcare services to different personas across different regions, enables the policy holders, clients and brokers to login to the portal and do certain activities as below like Claims, Provider Search, Issuing ID CardPlans, Medical benefits etc.

**Role : Application Development Associate - Developer**

**Responsibilities:**

* Worked on vlocity Omniscripts, Integration Procedures, Templates as per the user stories, Dataraptors.
* Involved in deployments and fixing the defects.
* Worked on salesforce Schedule classes for saved OmniScript.
* Worked on community pages.

**Project #5 : SF\_Cigna\_Alegis**

**Client Name : CIGNA**

**Duration : November 2019 to January 2019**

**Project Description:** Alegis Care improves health care delivery and outcomes by providing excellent physician services, comprehensive care coordination, and the highest level of patient care in the safety and comfort of a patient's own home. Alegis Care serves customers in Delaware, Illinois, Indiana, Maryland, Michigan, New Jersey, Pennsylvania, Utah, Washington, Washington, D.C. and Wisconsin.

**Role : Application Development Associate - Developer**

**Responsibilities:**

* Worked on apex classes and triggers.

**Project #4 : SF\_Cigna\_Health\_Springs**

**Client Name : CIGNA**

**Duration : April 2019 to October 2019**

**Project Description**: Cigna-HealthSpring is one of the country's leading health plans focused on delivering care to the senior population, predominately through Medicare Advantage and other Medicare and Medicaid products. Cigna-HealthSpring serves over one million customers in locations across the country. Based in Nashville, Tennessee, Cigna-HealthSpring operates health plans in Alabama, Arizona, Arkansas, Delaware, Florida, Georgia, Illinois, Maryland, Mississippi, New Jersey, Oklahoma, Pennsylvania, Tennessee, Texas, West Virginia and Washington, D.C. Cigna-HealthSpring also offers a national stand-alone prescription drug plan.

**Role : Application Development Associate - Developer**

**Responsibilities:**

* Worked on Rest API integration.
* Worked on apex classes and triggers.

**Project #3 : Health Insurance**

**Client Name : BLUE CROSS COMPLETE OF MICHIGAN**

**Duration : March 2019 to April 2019**

**Project Description:**

 BCBSM is a Health Insurance Company which provides Medical, Dental, Vision and Life Insurance Plans for Large Group, Small Group and Anthem Balanced Group Companies. Insurance documents are prepared for different US states as per client requirement using Vlocity and Salesforce. Vlocity is a managed package with many features.

**Role : Application Development Associate - Developer**

**Responsibilities:**

* Worked on various salesforce.com standard objects like Accounts, Cases, Tasks and custom objects.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.

**Project #2 : Patient Service Application**

**Duration : November 2017 to January 2019**

**Project Description:**

Patient Service Application which is developed on service cloud to help the Patients who are using the Drugs of XXX Pharmaceuticals. They provide drug distribution and related services designed to reduce costs and improve patient outcomes.  They also provide pharmaceuticals and pharmacy services to long-term care, workers compensation and specialty drug patients.

**Role : Application Development Analyst – Developer**

**Responsibilities:**

* Perform detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SalesForce.com
* Worked on various salesforce.com standard objects like Accounts, Cases, Tasks and custom objects.
* Created triggers, batch classes to implement business logic.
* Worked on Batch and Scheduled class for functional need in Application.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
* Help deployment team to resolve the issues in deployments related to the salesforce.
* Verifying and reviewing the code and commits did by other developers in the bitbucket and merge it to release branches.
* Gathering requirements from the clients and helping the team mates to have a better understanding of the user stories.
* Worked on Process Builder to implement some of the business logics.

**Project #1 : Health Insurance**

**Duration : April 2017 to October 2017**

**Project Description:**

 Anthem is a Health Insurance Company which provides Medical, Dental, Vision and Life Insurance Plans for Large Group, Small Group and Anthem Balanced Group Companies. Insurance documents are prepared for different US states as per client requirement using Vlocity and Salesforce. Vlocity is a managed package with many features.

**Role : Application Development Associate - Developer**

**Responsibilities:**

* Perform detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SalesForce.com
* Worked on various salesforce.com standard objects like Accounts, Cases, Tasks and custom objects.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
* Maintained multiple user roles, security, profiles, workflow rules, etc. as well as supported & fixed issues of end users on the Salesforce.com application.
* Worked on Process Builder to implement the complex business logic.

**INTERPERSONAL SKILLS**

* Ability to rapidly build relationship and set up trust
* Confident and Determined
* Ability to cope up with different situations

**PERSONAL DETAILS**

* **Father’s Name** : Parappadu Pedda
* **Languages Known :** English, Hindi, Telugu
* **Nationality :** Indian

**Place:** Hyderabad

 **Raju Pedda (Signature)**