

A highly experienced consultant, effective team lead and seasoned developer with 19+ years' of Total IT experience including 5 + years in Salesforce.com. My Typical Force.com implementations include custom platform development, integrations with back-office systems (often through the use of middleware tools) and complex data migrations. Keeps up to date with Salesforce releases, features and best practices.

WORK EXPERIENCE

Senior Salesforce Developer Bluewolf, an IBM Company

11/2019 – Present

Client: Pepsi Frito Lay

Achievements/Tasks

- Actively Participated in Program Increment (PI) Planning and Daily standups.
- Worked on implementing custom Scheduler Builder as out of box Salesforce Field Service lighting(FSL) was not meeting the business requirements.
- Developed multiple Lightning Web components for Custom FSL Admin Dashboard which assist in new Service Territory rollouts.
- Worked on Customization for FSL Gantt for creating Adhoc activity using LWC components.
- Designed and developed Batch Apex process to update 2 million Account shares.

Senior Salesforce Consultant Appirio Inc

06/2018 – Present

Client: PNC - Wealth Management and Investments , Robert Half

Achievements/Tasks

- Actively Participated in Workshops to gather Business Processes and system inventory. Worked with stakeholders to help refine requirements and develop to those requirements into stories.
- Participated in development workstreams end to end Salesforce solutions using Declarative configuration and customization: Lightning Web Components, APEX Class, Triggers, SOQL, Batch Jobs.
- Developed Complex Batch Apex Process which handles 5+ million records. Worked on transferring Visual Force pages to Lightning Web components.
- Participated in cross-functional team meetings to address strategic business issues, including prototyping, feature prioritization, agile meetings, code review, and architecture discussions.
- Shared knowledge of tools and techniques with the wider team. Used past experience and knowledge to mentor (and learn from) your peers on Salesforce best practices.
- Designed and implemented complex business processes in Salesforce, and made good judgment calls about how to mix built-in functionality with custom code.

SKILLS

• Salesforce.com: Declarative configuration, flow, workflow, Process Builder, SOQL, Apex, Visual Force, Lightning Web Components, Modern JavaScript, Platform security features, APIs, Common Integration patterns.

• Integration: Microsoft BizTalk, MuleSoft

• Databases: MS SQL Server , Oracle

• Programming Languages: C#, JavaScript

• Web Services :WSDL, XML, XSD, XSLT, REST API

• Cloud : Azure Logic Apps, Service Bus

Tools: Visual Studio Code, Salesforce DX, Chrome Salesforce Extensions

CERTIFICATES

Salesforce Certified Platform Developer I

Salesforce Certified Platform App Builder

Salesforce Certified Administrator

MuleSoft MCD - Integration and API Associate

WORK EXPERIENCE

Salesforce & Integration Consultant San Francisco Health Plans

11/2015 – 06/2018

Achievements/Tasks

- Implemented Salesforce Custom Cloud to maintain information on 275,000+ providers and to track and understand the connections between doctors, hospitals, and healthcare facilities, and between all of those providers and patients.
- Expanded use of Salesforce.com – assisted with determining if / how Force.com platform can be used to replace existing applications (as appropriate).
- Designed and Developed Real-time Integration with BizTalk and the Force.com using REST API.
- Was responsible for driving strategy and approach of Salesforce.com at SFHP.
- Mapped functional requirements to Salesforce.com features and functionality.

BizTalk Architect/ Salesforce Consultant Corning Incorporated

02/2012 – 11/2015

Achievements/Tasks

- After thorough analysis of current implementation and understanding bottle necks in the system, architected and developed new loosely coupled pure messaging solution using BizTalk server for integrating with Salesforce, SAP, PeopleSoft SCM/Finance and internal legacy systems.
- Was responsible for basic and complex configuration of the Sales Cloud Application which included creating and updating UI views, updating standard and custom fields, creating validation rules, workflow, and customizations to meet specific business requirements.
- Integrated with Salesforce using REST API with Microsoft Azure relay end point.
- Installed and configured BizTalk 360 for monitoring purpose.
- Set complex BAM monitoring for end to end tracking.
- Designed and developed multiple steaming pipeline components for best performance.
- Led & Mentored 20 other developers on BizTalk Best practices.

For more detailed experience

<https://www.linkedin.com/in/kishorementa/>